

# CORPORATE SAFETY – TOWARDS A MULTI RISK VISION



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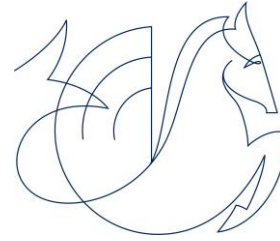
# ABOUT AIR FRANCE

VIDEO WE ARE AIR FRANCE



# ABOUT AIR FRANCE

## KEY FIGURES



**STAFF**  
38,000

**FLEET**  
215

**PASSENGERS**  
49.7 millions  
(2022)

**DESTINATIONS**  
170  
(Winter 23)

## OUR COMMITMENTS



Flight Safety



Sustainability



Diversity

# THE FOUR PILLARS OF THE SMS

A MULTI-RISK APPROACH



Safety  
Policy



Safety Risk  
Management



Safety  
Assurance



Safety  
Promotion

Flight Safety, Occupational Safety, Food Safety, Environmental Safety



# FUELING THE SMS

## EMPLOYEE SPONTANEOUS REPORTING

### 2022

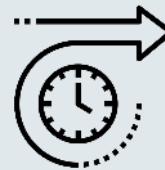
Employee Spontaneous Reports

Flight Safety, incl. fatigue – **35,000**  
Operational Performance – **50,000**  
Occupational Safety – **1,500**

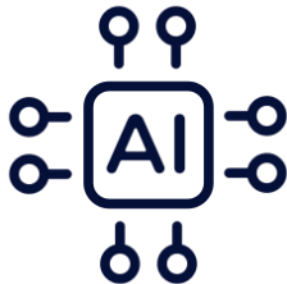
## Risk Processing



**Short loop** – Event Driven  
Based on potential severity



**Long loop** – Data Driven  
Processing of « green data »

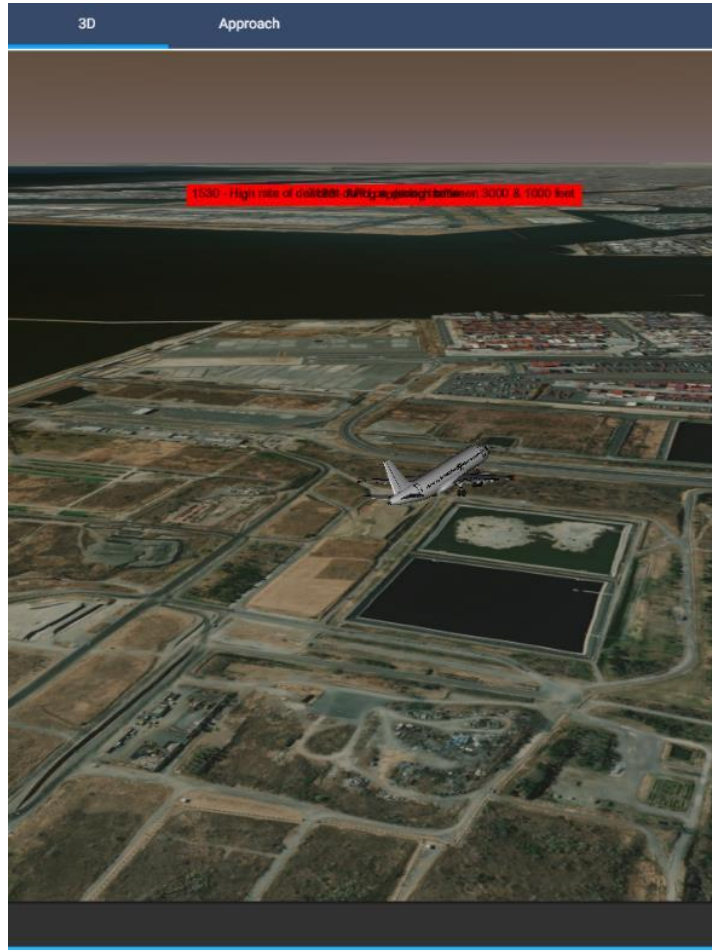


### Hot topics around Artificial Intelligence

- Smart redactional assistant
- Report pre-processing
- Early identification of weak signals

# FUELING THE SMS

## FLIGHT DATA MONITORING AND ANALYSIS



Replay of own flights  
Based on QAR data

Availability within 24h of landing

Instrument view  
2D and 3D trajectories

Key flight data ex. landing distance

# FUELING THE SMS

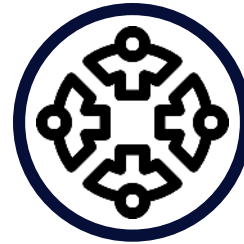
AN ORIGINALITY AT AIR FRANCE: THE JOINT UNIONS FORUM



Forum Syndical de la Sécurité des Vols  
Since 2013



**33** experts



**11** Unions  
Out of 18 main Unions



Flight Operations and Cabin  
Maintenance  
OCC and Dispatch  
Ramp, Passage and Cargo

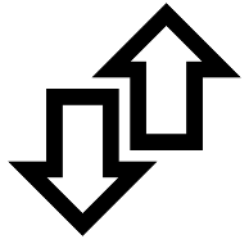
**All** Operational Dpt.

# FUELING THE SMS

AN ORIGINALITY AT AIR FRANCE: THE JOINT UNIONS FORUM

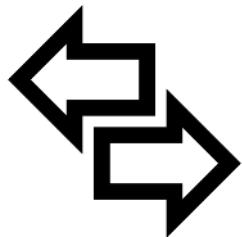
Shared understanding – Safety commitments are not up to negotiations

## FACILITATING BOTTOM – UP COMMUNICATION



Confronts **procedures** with real life operations  
Gathers **observational data** with a peer-to-peer approach  
Provides qualitative **feedback directly to Senior Management**, acting as **whistleblowers**

## FOSTERING COLLECTIVE INTELLIGENCE



Provides Unions with a **space to talk about Safety together**  
Organizes **seminars, debates** and **working groups** around Safety topics  
Develops and recommends **Safety action plans**





Thank you for your attention

**AIRFRANCE** 