"Safety Culture is key for SMS Implementation."

Mark Searle
Global Safety Director
International Air Transport Association

Safety Culture
at a glance

Safety leadership 1

Just Culture/Trust 2

Openness 3

Learning 4

Safety Leadership

Safety Leadership principles to develop internal capacity that proactively manage safety; to collectively achieve and celebrate safety goals.

Just Culture/Trust

Recognize safety investigations as a means to identify systemic issues, of which human error is a symptom and not a cause, and does not assign blame to errors.

IATA

Openness

Encourage free-reporting as a tool to identify safety issues that might not be captured through other data-capturing tools

IATA

Learning

Creating actionable intelligence from data as a key driver of continuous improvement

"Safety Culture"
"What goes on when nobody is watching"