

ALISHAN FOREST RAILWAY

WELCOME

DECEMBER 2023



ACKNOWLEDGEMENT OF COUNTRY

*We acknowledge the Wurundjeri and Bunurong people
as the Traditional Custodians of the land on which
Puffing Billy Railway operates.*

*We pay our respects to their Elders past, present and
emerging.*

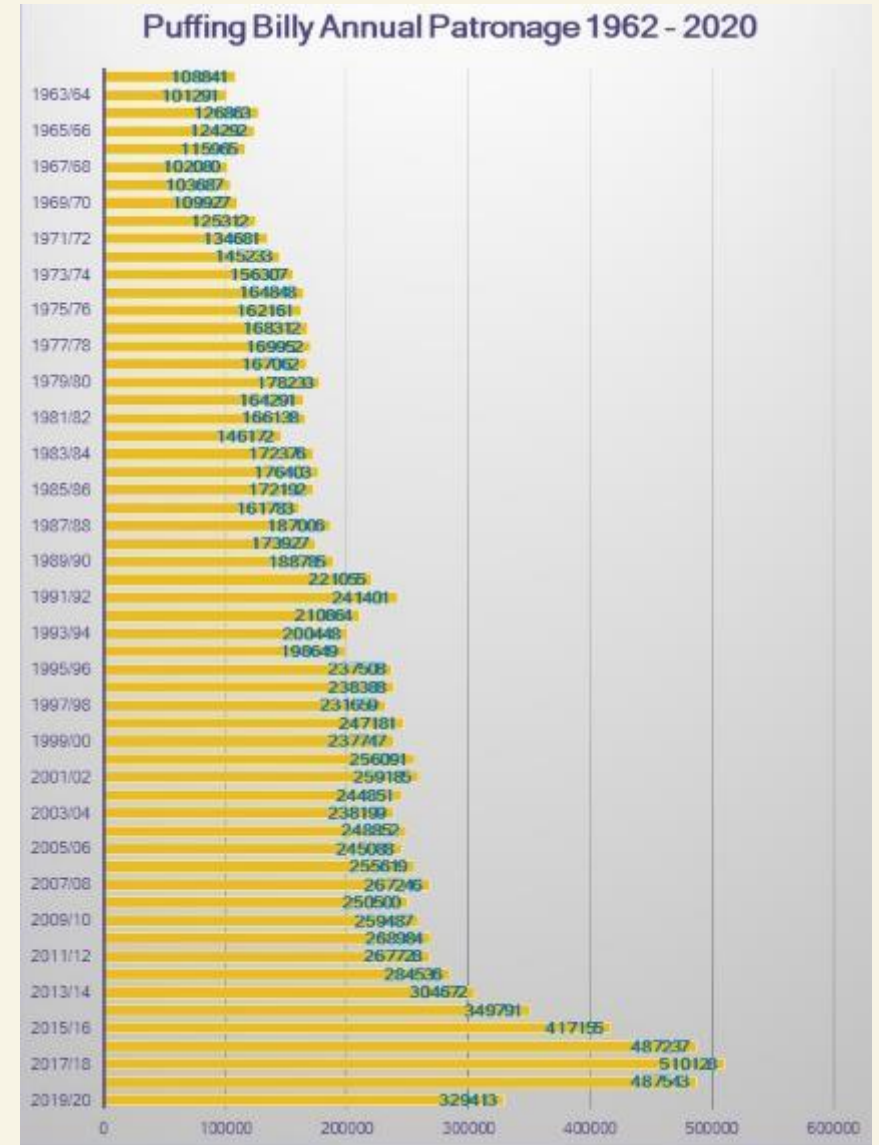
TRADING PRE COVID

Growth built on large increase in Tour Groups
2015 onwards

Short Trips – One Way

70% International – 30% Domestic Pax

Average Fare \$28 - Retail/Commercial Spend \$3



POST COVID

New Events – Domestic Market Development

Slow Opening – space restrictions

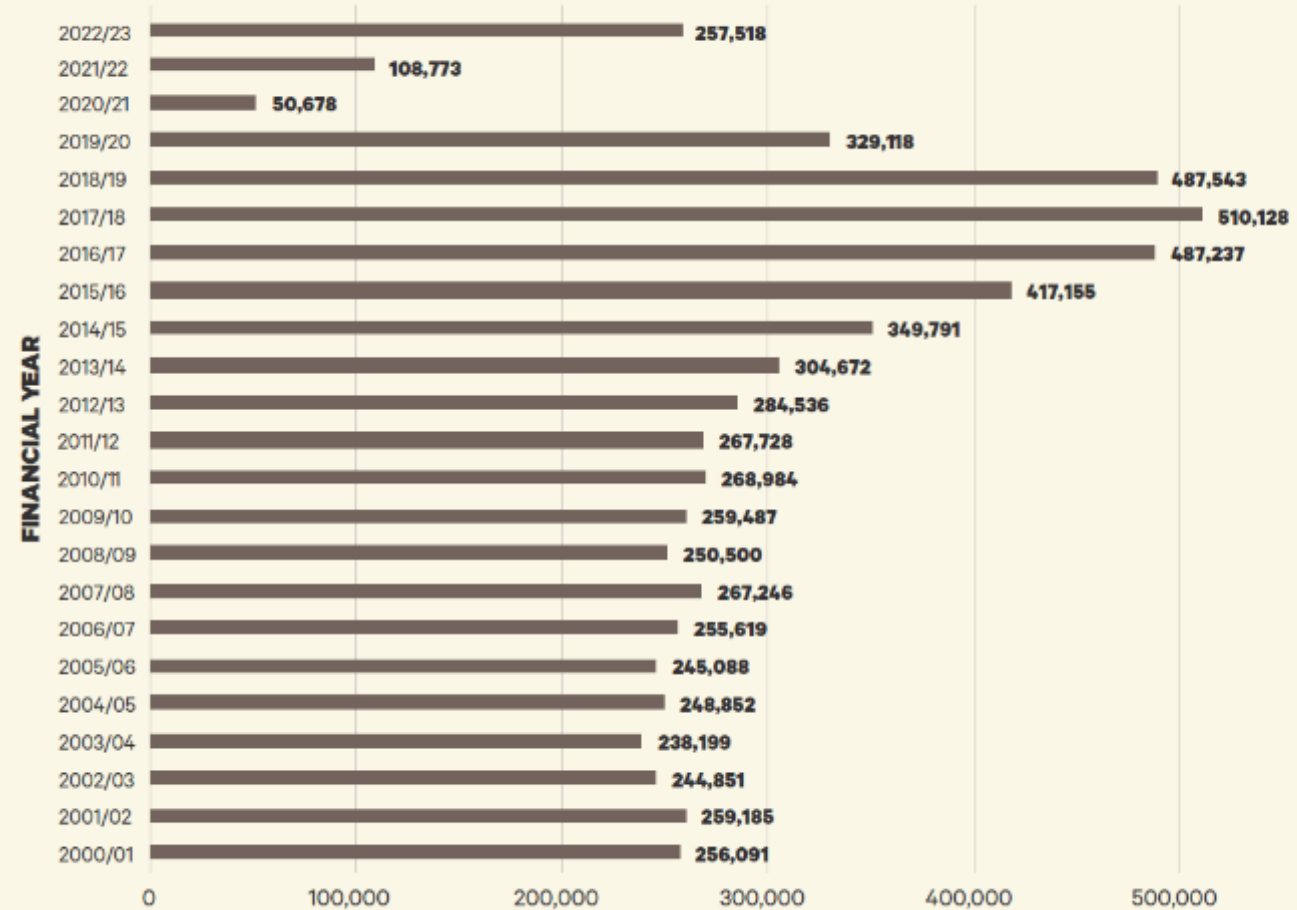
Opening of Lakeside Centre (without trains)

Longer Journeys Focus on Lakeside

30% International – 70% Domestic Pax

Average Fare \$41 - Retail/Commercial Spend
\$10.50

PUFFING BILLY RAILWAY ANNUAL PATRONAGE



LAKESIDE VISITOR CENTRE DEVELOPMENT

**Nicoleta Giurgiu Group Manager Visitor
Experience**

**Centre of the Railway Aim - Still to be fully
implemented**

Operating In House – F&B

TRADING UPDATE- @ SEPTEMBER 2023

22/23 Year 257k pax
23/24 Target 310k pax @\$41

@ Sept 2023 84,876 (29%) - (PY48,852)

New Timetable – Subject to TFB and Disruption 390k
@ \$41pp

Sold Out generally 3 weeks in advance
Tour Groups One Ways – Both Directions

International Being Capped



STAFF – VOLUNTEER MODEL

130 Staff - 350 Volunteers

Separate:

- Staff Position Descriptions
- Volunteers Task Descriptions

Workforce and Resources Planning



RETURNING SITTING ON THE SILLS



6 MARCH 2018



ASSESSMENT

PUFFING BILLY RAILWAY ENGAGED DOHRMANN CONSULTING – ERGONOMICS EXPERTS

- Ergonomics Assessment of the Puffing Billy Railway carriages.
- Evaluate the windowsill design changes (using mockup below).

MOCKUP



REGULATORS

OFFICE OF THE NATIONAL RAIL SAFETY REGULATOR - ONRSR

ONRSR were working closely with PBR and their consultants to finally achieve the return of Sitting on the Sills in February 2022.



BUSHFIRE SEASON PREPAREDNESS



**PUFFING
BILLY**
RAILWAY



INTERNAL PBR DOCUMENTATION: BUSHFIRE MANAGEMENT PLAN (BMP)

- Puffing Billy Railway have its own internal BMP that outlines the emergency response to a bushfire.
- The current manual defines steps that delegated positions in each Branch must follow.
- This manual is reviewed prior to each bushfire season.



INTERNAL PBR DOCUMENTATION: FIRE PREVENTION PLAN & WORKS PROGRAM

This document outlines the procedures of works / tasks that are carried out periodically throughout the year for Fire Prevention at Puffing Billy Railway. Tasks included in this program vary from drain cleaning, brush cutting, slashing, and moisture testing, to vegetation and weed control, and controlled burns.



BEFORE



AFTER

INTERNAL PBR DOCUMENTATION: FIRE DANGER REPORTS



MONDAY 27th JANUARY 2020

Weather Forecast: 16-18°C, Partly Cloudy
Wind: Light, daytime shift to S 20-25kph, evening shift to SW 15-20kph
Chance of Precipitation: 90%, 8-20mm
CFA Central Fire Rating: **LOW/MODERATE**
Special Instructions: **Orange Time Table Fire Patrols Behind All Trains**

TUESDAY 28th JANUARY 2020

Weather Forecast: 10-26°C, Mostly Clear
Wind: Light
Chance of Precipitation: 0%, 0mm
CFA Central Fire Rating: **LOW/MODERATE**
Special Instructions: **Orange Time Table Fire Patrols Behind All Trains**

WEDNESDAY 29th JANUARY 2020

Weather Forecast: 10-26°C, Mostly Sunny
Wind: Light
Chance of Precipitation: 0%, 0mm
CFA Central Fire Rating: **HIGH**
Special Instructions: **Orange Time Table Fire Patrols Behind All Trains**

THURSDAY 30th JANUARY 2020

Weather Forecast: 17-34°C, Haze
Wind: Light, morning shift to N-NW 20-25kph, early afternoon shift to Light
Chance of Precipitation: 0%, 0mm
CFA Central Fire Rating: **VERY HIGH**
Special Instructions: **Orange Time Table Fire Patrols Behind All Trains**

FRIDAY 31st JANUARY 2020

Weather Forecast: 17-36°C, Humid, Partly Cloudy
Wind: NW-NE 15-25kph, afternoon shift to NW 20-25kph, evening shift to Light
Chance of Precipitation: 20%, 0mm
CFA Central Fire Rating: **VERY HIGH**
Special Instructions: **Orange Time Table Fire Patrols Behind All Trains**

SATURDAY 1st FEBRUARY 2020

Weather Forecast: 19-29°C, Showers Increasing, Possible Storm
Wind: N 15-20kph, morning shift to NW 20-30kph, afternoon shift to W-SW 20-25kph
Chance of Precipitation: 90%, 5-15mm
CFA Central Fire Rating: **HIGH**
Special Instructions: **Orange Time Table Fire Patrols Behind All Trains**

SUNDAY 2nd FEBRUARY 2020

Weather Forecast: 9-16°C, Shower or Two
Wind: W-SW 15-20kph
Chance of Precipitation: 50%, 0-3mm
CFA Central Fire Rating: **NOT YET ADVISED**
Special Instructions: **Orange Time Table Fire Patrols Behind All Trains**

Date: CFA Central District & BOM MI Dashboard - generated 28/01/2020 4:53:00 PM by Traffic Manager - Locations

Fire Danger reports are issued to all staff and volunteers twice a week during the declared Fire Season.



INTERNAL PBR DOCUMENTATION: PBR POLES / MARKERS

Puffing Bill Railway has been allocated the code **PBM** (Puffing Billy Marker) by Emergency Services and the number relates to the:

Number of the Telephone Pole
between Belgrave and Lakeside



Telephone Pole 158 = PBM158
PBM207

OR

The Marker Posts
Lakeside to Gembrook



Marker Post 207 =

INTERNAL PBR TRAINING

FIRE PATROLS

Throughout the declared fire season, each locomotive has a Fire Patrol trolley follow between 3-5 minutes behind. Each trolley is manned by 2 people. This trolley is equipped with fire fighting equipment and 160 litres of water.



Fire Patrollers Guide

- Procedures to report fires
- Internal PBR Contact numbers

STAKEHOLDER ENGAGEMENT: CFA

Puffing Billy Railway (PBR) have a strong partnership with the local CFA Brigades and the communication is strong. Each year we invite them to Puffing Billy Railway for:

- A CFA Familiarisation Train – to ascertain clear access to all areas of track by Emergency Services
- A Fire Season brief
- Internal PBR Fire Patroller's Training Course
- Incident Control Centre (ICC) pre-season planning

The last ICC meeting has engaged us with the Upper Ferntree Gully Station Master, who we have been working with for advanced warning systems when we close the Railway.

External Meetings & Forums with Emergency Management Services to remain current.

PBR was also involved in the Emerald Lake Park EMP development.



NEW PBR ACT 2022

July 1st Started

Corridor Plan – 10 Year Plan

\$1m Purchase before Minister needs to approve
(old act \$200k)

Range of Actions Around Trees, Fencing, Reporting
to the Minister on Risks, Significant Issues

Not for Profit Basis

Maintain our Deductible Gift Status



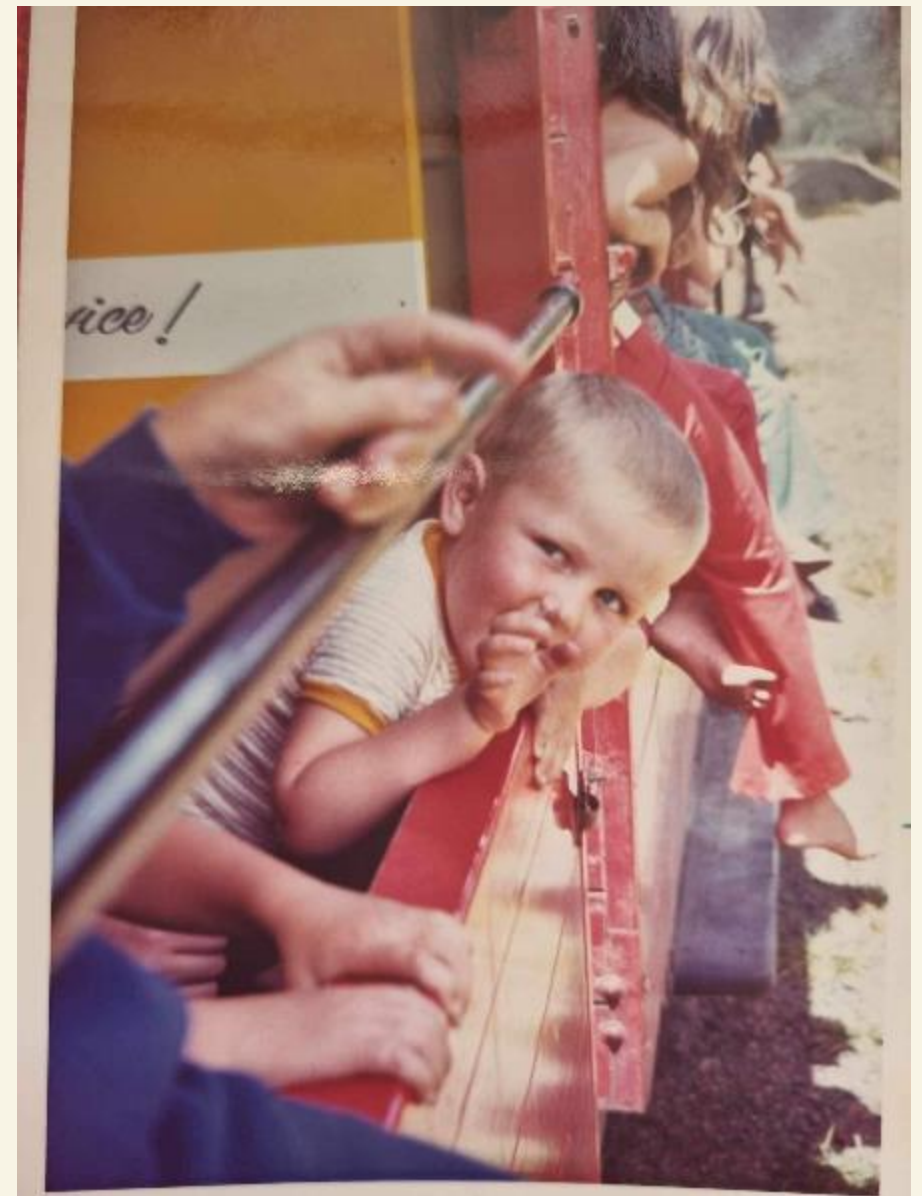
STAKEHOLDER CONSULTATIVE COMMITTEE

18 groups along the railway meeting with the board 3 times per year

Feedback Email Available

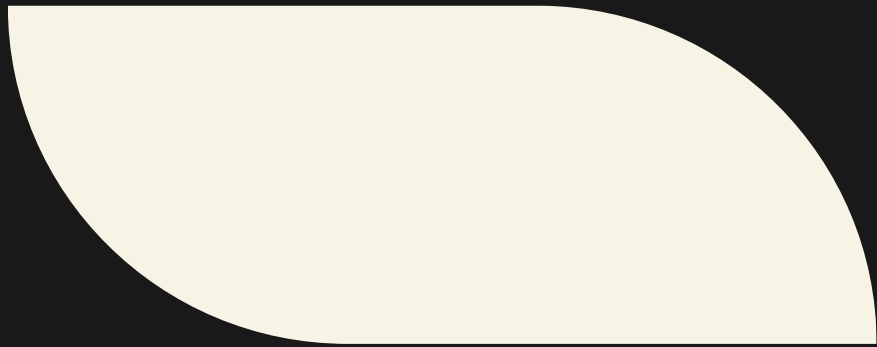
feedback@pbr.org.au

ceo@pbr.org.au



ACKNOWLEDGEMENT OF VOLUNTEERS AND STAFF

Puffing Billy Railway acknowledges the volunteers and staff that saved, preserved and continue to support Puffing Billy Railway for future generations to enjoy.



Peter Abbott Chief Executive Officer

ceo@pbr.org.au

QUESTION TIME