

## 附錄:會議議程

<b>07:00 AM Monday, October 17</b>	
<b>Registration and Information</b>	07:00 AM-07:15 PM Central Pavilion, WDW Dolphin Hotel
Registration and Information hours for the day.	
<b>Exclusive Member Lounge</b>	07:00 AM-05:45 PM Exclusive Member Lounge, Central Pavilion, WDW Dolphin Hotel
This lounge is exclusively dedicated to members. Come use this space to unwind, get some work done and network with peers. Please note: This lounge is open to Gartner Executive Programs members, Gartner for CIO members, Gartner for Midsize Enterprise CIOs members, and Majestic prospects.	
<b>08:30 AM Monday, October 17</b>	
<b>Conference Orientation – Walt Disney World Dolphin Resort</b>	08:30 AM-08:50 AM Asia 1, WDW Dolphin Hotel
Anthony Pohl	
Attending an Orientation Session is the best way to start your experience at Gartner IT Symposium/Xpo. Whether you're attending for the first time, or you're returning to us, these sessions highlight the new features and activities we have incorporated into the event.	
<b>10:00 AM Monday, October 17</b>	
<b>Gartner Opening Keynote: Make the Difference</b>	10:00 AM-10:45 AM
Kristin Moyer, Tina Nunno, Paul Proctor Live: WDW Dolphin Hotel   Remote Viewing: WDW Swan Hotel, WDW Swan Reserve, Disney's Yacht & Beach Resort, Boardwalk Inn	
CIOs are leading in a world that is deglobalizing, economically disrupted and facing a greater range of threats than ever before. The executive challenge is how to turn these risks into business opportunities while dealing with significant uncertainty and resource constraints. Join us for the Gartner Opening Keynote in which ...	
<b>11:30 AM Monday, October 17</b>	
<b>Signature Series: Top Strategic Technology Trends for 2023</b>	11:30 AM-12:00 PM
Frances Karamouzis Northern Hemisphere C, WDW Dolphin Hotel	
Strategic technology trends have significant disruptive potential and set the stage for innovation over the next five years. Enterprises must examine the business impact of these trends and adjust business operations appropriately or risk losing competitive advantage to those who do. These are trends that IT cannot afford to ignore ...	
<b>12:00 PM Monday, October 17</b>	
<b>Grab Lunch at a Meal Pavilion or on IT Xpo</b>	12:00 PM-02:45 PM Dolphin, Swan and Yacht & Beach Meal Pavilions and IT Xpo Cafe
Head to the Meal Pavilions or visit the IT Xpo Cafes for a bite to eat! After lunch, join us on IT Xpo for our Dessert Reception to engage with your peers, Gartner experts, and exhibitors while enjoying delicious food and beverages. Evaluate industry offerings that can move your business ...	
<b>12:30 PM Monday, October 17</b>	
<b>CIO Experience Lunch: There and Back</b>	12:30 PM-01:45 PM
Jimmy Chin, Carl Deal Grand Harbor Ballroom, Disney's Yacht & Beach Resort	
Academy Award-winning filmmaker, National Geographic photographer and world-class athlete Jimmy Chin will share stories and insights from a career in the mountains, exploring his own limits and documenting the lives of others who do the same. Join us for this compelling presentation as Jimmy shares his unique perspective on risk ...	
<b>01:30 PM Monday, October 17</b>	
<b>LeanIX: Digitally Transforming the Current State to Exceed Customer Expectations</b>	01:30 PM-02:00 PM
Rezaul Abid Swan Ballroom 6, WDW Swan Hotel	
Digital transformation is a must to stay relevant in today's fast-paced, ever-evolving market. Customers have high expectations and want hyper-personalized experiences. But how can highly-regulated, older industries like FinServ keep up with their more nimble counterparts? See how Principal Financial Group is taking a customer first approach to transforming their ...	
<b>02:45 PM Monday, October 17</b>	
<b>Signature Series: CIO and Technology Executive Agenda for 2023</b>	02:45 PM-03:15 PM
Daniel Sanchez Reina Northern Hemisphere C, WDW Dolphin Hotel	
During these uncertain and challenging times, leading CIOs radically reframe their organization's value proposition and how their technology departments create value. They reposition the IT organization as a force multiplier. This year's CIO and technology executive agenda highlights critical actions for CIOs to deliver the "dividends" that CEO and top ...	
<b>Future of Cloud 2027: From Technology to Business Innovation</b>	02:45 PM-03:30 PM
David Smith Southern Hemisphere I-II, WDW Dolphin Hotel	
As cloud computing evolves from technology enabler to business disruptor, IT leaders must understand their organization's business strategy first, and then seek opportunities to leverage new and emerging cloud capabilities to accelerate that strategy. This session is based on our top predictions regarding cloud computing in 2027 and how they ...	
<b>The Top Predictions for Cybersecurity 2022-2023</b>	02:45 PM-03:15 PM
Sam Olyaei Southern Hemisphere III-V, WDW Dolphin Hotel	
Every year, Gartner produces impactful predictions across all practices. This presentation will compile the top predictions prepared by our cybersecurity experts. Security and risk management leaders should monitor these trends to be successful in the digital era especially as most recognize that global change could potentially be one crisis away ...	
<b>Know Your Style to Lead by Influence</b>	02:45 PM-03:15 PM
Ed Gabrys Swan Ballroom 4, WDW Swan Hotel	
Your leadership style, the way you engage with your teams, peers, suppliers, executives, and even your approach to corporate politics are determined by your influencing style. Knowing your style can tell you who you are as a leader. Knowing how to use and grow it will show everyone else. The ...	
<b>Maverick* Research: The Future According to Maverick</b>	02:45 PM-03:15 PM

Frank Buytendijk, Marty Resnick	Newport East, Disney's Yacht & Beach Resort
Strategic planning is crucial, but most organizations limit their vision to five years or less. CIOs and IT leaders should look further ahead by assessing the less obvious developments envisaged by Gartner's provocative Maverick* research.	
<b>03:45 PM Monday, October 17</b>	
<b>Ivanti: How to Proactively Improve your Digital Employee Experience</b>	03:45 PM-04:15 PM
Daren Goeson	Southern Hemisphere V, WDW Dolphin Hotel
Agreat digital employee experience can impact productivity, talent acquisition & retention, security & operational agility. What if you could effectively measure & proactively optimize the experience that employees get through the devices, operating systems & applications they rely on in their Everywhere Workplace? Learn how to aggregate usage & ...	
<b>05:00 PM Monday, October 17</b>	
<b>Guest Keynote: Victory Through Teamwork and Leadership</b>	05:00 PM-05:45 PM
Mike Krzyzewski	Live: WDW Dolphin Hotel   Remote Viewing: WDW Swan Hotel, WDW Swan Reserve, Disney's Yacht & Beach Resort, Boardwalk Inn
Join us for an inspiring and thought provoking presentation by legendary coach, Mike "Coach K" Krzyzewski. Using the insights and proven principles he has applied to his teams and coaching career, Coach K will share clear, passionate guidelines on reaching for and achieving success. As a coach, Krzyzewski's ...	
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<b>08:00 AM Tuesday, October 18</b>	
<b>Executive Insights: Preparing for Tomorrow's Risks During Today's Crisis</b>	08:00 AM-08:30 AM
Brian Gattoni, Carl Deal	Grand Harbor Ballroom, Disney's Yacht & Beach Resort
Brian Gattoni looks at the future for technology opportunities with meaningful impacts, good & bad. Every organization – large and small – has a responsibility to harden their cyber and physical resilience and be prepared to respond to disruptive activity. CISA looks at the entire picture and continually works ...	
<b>09:00 AM Tuesday, October 18</b>	
<b>Gartner Keynote: An Interview with Julie Sweet</b>	09:00 AM-09:45 AM
Sandra Notardonato, Julie Sweet	Live: WDW Dolphin Hotel   Remote Viewing: WDW Swan Hotel, Disney's Yacht & Beach Resort, Boardwalk Inn
Join us for a wide-ranging and thought-provoking conversation with Julie Sweet, chair & CEO of Accenture. Under her leadership, Accenture has seen an acceleration in its performance driven by organizational change, increased investments in new growth initiatives, and purposeful diversification across its 710,000 employees. Ms. Sweet joined Accenture in 2010 ...	
<b>10:00 AM Tuesday, October 18</b>	
<b>Unity Technologies: How the metaverse and digital twins are reshaping the real world</b>	10:00 AM-10:20 AM
John Cunningham, Timothy Giuliani	IT Xpo Stage 2, Atlantic Hall, WDW Dolphin Hotel
As business and technology leaders look ahead to the metaverse – the next generation of the internet – many are embracing a common starting point: digital twins. In this session, John Cunningham, Head of Government Solutions at Unity, will dive deeper into this movement, leveraging insights from developing custom digital twin ...	
<b>10:30 AM Tuesday, October 18</b>	
<b>Signature Series: Gartner's Top Strategic Predictions for 2023 and Beyond—Seizing Uncertainty</b>	10:30 AM-11:00 AM
Daryl Plummer	Northern Hemisphere C, WDW Dolphin Hotel
The future is always uncertain. But the idea that "uncertainty brings opportunity" is almost a universal constant. And now is the time to seize opportunities. This presentation covers ten predictions of the future that represent opportunity— or threat. CIOs tech providers and business leaders will need to decide which ...	
<b>How Do You Lead in a World in Permanent Crisis Mode?</b>	10:30 AM-11:00 AM
Mary Mesaglio	Southern Hemisphere III-V, WDW Dolphin Hotel
Between geopolitical tensions, the pandemic, social justice concerns and climate urgency, it seems like we are never out of crisis mode. If this is the new normal, how should leaders lead? This session covers tactics to motivate and protect teams who are at the brink in terms of fatigue and ...	
<b>Government: Igniting The Next Generation of Digital Government</b>	10:30 AM-11:00 AM
Bill Finnerty	Southern Hemisphere I-II, WDW Dolphin Hotel
Government leaders and communities are setting new benchmarks for the expected benefits of advancing technological capabilities. To respond governments must elevate ambitions and spark the move to an intelligent, human-centric and proactive digital government. This session identifies the key data, technology and delivery capabilities Government CIOs must invest in now ...	
<b>Gartner Futures Lab: Brave New Worlds - Tapestry of Trends 2022</b>	10:30 AM-10:50 AM
Marty Resnick	Future Directions Stage, Pacific Hall, WDW Dolphin Hotel
It's difficult for enterprise leaders to make choices without understanding the evolving landscape of transformational change. This Tapestry of Trends story enables executive leaders to contribute to enterprise strategy and prepare the organization for brave new worlds. This session will allow attendees to learn and ask questions about seven key ...	
<b>11:30 AM Tuesday, October 18</b>	
<b>Google: CIOs: Explore Key Cloud Technology Predictions Driving What's Next!</b>	11:30 AM-12:00 PM
	Southern Hemisphere I, WDW Dolphin Hotel
CIOs and IT leaders need to stay abreast of key trends across new and emerging technologies, driving innovation and re-shaping the cloud. What will the future of automation bring for new types of decision making? How will AI accelerate the way we work in new ways? What are the most ...	
<b>ServiceNow: US Department of State: IT Decision Support System with ServiceNow Strategic Portfolio Management</b>	11:30 AM-12:00 PM
Ken Rogers	Swan Ballroom 6, WDW Swan Hotel
US Dept of State has a clear vision to deliver a single consolidated system for IT financial mgmt, program & project mgmt, & performance goal tracking to facilitate Exec decision making & support TBM maturity. Ken Rogers shares the journey he led to facilitate efficiency & effective use of the cloud, enabling ...	
<b>Ring Central Thought Leadership: CIOs are the New Superheroes - Seize the Moment!</b>	11:30 AM-12:15 PM

Organizations everywhere are facing the challenges of hybrid work. CIOs are setting up their organizations for future success by enabling mobility and work from anywhere, while at the same time trying to drive greater EX and CX. This session will explore case study deployments as well as show how CIOs ...

### 12:00 PM Tuesday, October 18

#### Grab Lunch at a Meal Pavilion or on IT Xpo

12:00 PM-02:45 PM

Dolphin, Swan and Yacht &amp; Beach Meal Pavilions and IT Xpo Cafe

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### 12:30 PM Tuesday, October 18

#### CIO Experience Lunch: Concrete Empathy: A Playbook for Leading Modern Teams

12:30 PM-01:45 PM

Erica Dhawan, Carl Deal

Grand Harbor Ballroom, Disney's Yacht &amp; Beach Resort

We live in a culture defined by a distinct empathy deficit. Why is empathy today at such a low point? Fewer face-to-face interactions, an ever-accelerating pace of change and an increasing number of global teams working remotely. Join us for this eye-opening presentation in which Erica will share her ...

### 12:45 PM Tuesday, October 18

#### Digital Immunity: Taking Software Quality, Reliability and Resiliency to the Next Level

12:45 PM-01:15 PM

Jim Scheibmeir

Southern Hemisphere II, WDW Dolphin Hotel

CIOs are looking for new practices for their development organizations to mitigate the risk to the business and deliver at a high level of business impact. The digital immunity concept provides a roadmap for creating reliable and resilient systems that exceed customer expectations. This talk covers: • What is the vision ...

#### Cybersecurity Mesh Architecture 101

12:45 PM-01:15 PM

Patrick Hevesi

Swan Ballroom 10, WDW Swan Hotel

With many IT assets now outside traditional enterprise perimeters, IT leaders must rethink security. Enter the cybersecurity mesh architecture, a composable and scalable approach that fosters tighter integration between security controls by creating connections between them. This enables them to share information, intelligence and to act more like a collaborative ...

#### Building a Digital Future: The Metaverse

12:45 PM-01:15 PM

Marty Resnick

Swan Ballroom 6, WDW Swan Hotel

Organizations should consider cautiously investing in the Metaverse, or at the very least explore it in detail because their digital future may be molded by it. CIOs and IT leaders must consider the Metaverse as a key trend that will provide opportunities and drive strategic business innovations beyond technology. This ...

### 01:30 PM Tuesday, October 18

#### Workday: Talking Tech Truths with The New York Times

01:30 PM-02:00 PM

Cindy Taibi, Joe Wilson

Southern Hemisphere I, WDW Dolphin Hotel

Hear from New York Times CIO Cindy Taibi as she shares how her Enterprise Technology team embraces change and employs technology to allow their journalists, and all employees, to deliver their most creative and productive work. She'll share lessons learned as they've identified technology that provides better ways of managing ...

#### Zoho: Transformative BI: Accelerating Innovation through Collaborative Analytics

01:30 PM-02:00 PM

Pelican, WDW Swan Hotel

Centralized BI is the key to DX. When DX is at the heart of your company's goals and culture, you enable teams to align their digital systems and tear down silos. Embedding BI/Analytics into all of your key systems helps your teams get contextual insights, identify new growth opportunities, and ...

#### ServiceNow Thought Leadership: The Digital CIO Agenda for the Digital Future

01:30 PM-02:15 PM

Chris Bedi

Northern Hemisphere C, WDW Dolphin Hotel

Digital business initiatives are a top priority for CEOs with digital revenue expected to grow exponentially in the next five years. Millions of apps will need to be built, and the majority will be built by non-IT citizen developers. Companies are increasing investments in employee experience to attract and retain ...

### 02:45 PM Tuesday, October 18

#### Signature Series: Flourishing in the Rejuvenated Work and Talent Landscape

02:45 PM-03:15 PM

Graham Waller

Northern Hemisphere C, WDW Dolphin Hotel

The way we work and treat tech talent has gone back to its roots — human-centricity. Progressive CIOs must continuously renew ways of working and reinvigorate approaches to talent to match the pace of market change. This session will cover the latest trends and emerging leading practices.

#### The Future of AI

02:45 PM-03:15 PM

Whit Andrews

Southern Hemisphere III-V, WDW Dolphin Hotel

Thousands of models in companies. Commonplace conversational AI in consumers' lives. New technologies that promise better AI with less data that makes it more useful for smaller projects. Artificial intelligence is bursting into business applications, organizations' analytics strategies and consumers' expectations. Set your priorities so that you'll be in its ...

### 03:45 PM Tuesday, October 18

#### Google Thought Leadership: Security For All the Ways We Work

03:45 PM-04:30 PM

Robert Devito

Northern Hemisphere C, WDW Dolphin Hotel

Anytime, anywhere productivity comes with more vulnerabilities, risks, and bad actors than ever before. And in many organizations, security hasn't caught up to the change in working styles. Learn how technology is evolving to provide new levels of proactive protection that complement today's need for flexibility. It's a look at ...

### 05:00 PM Tuesday, October 18

#### Guest Keynote: The Mach 2 Mindset: Decision-Making in a High-Speed Environment

05:00 PM-05:45 PM

Nicole Malachowski

Live: WDW Dolphin Hotel | Remote Viewing: WDW Swan Hotel, WDW Swan Reserve, Disney's Yacht &amp; Beach Resort, Boardwalk Inn

One popular pilot saying is "speed is life," because without enough speed, an airplane is nothing more than an expensive rock. In the business world, especially when technology is involved, speed can be just as crucial. The organization that moves the fastest often realizes the most success. Having flown a ...

### 07:00 PM Tuesday, October 18

#### Exclusive Member Special Event

07:00 PM-08:00 PM

Exclusive Member Experience attendees are invited to join us for a bonus hour from 7:00-8:00 pm at Universal Studios Florida on Tuesday, October 18. During this exclusive bonus hour, you'll have unlimited access to incredible rides, attractions, and food! ...

#### 08:00 PM Tuesday, October 18

##### Special Event: See Your Favorite Movies and TV Shows Come to Life at Universal Studios Florida!

08:00 PM-11:00 PM

Don't miss our special event at Universal Studios Florida! From 8:00-11:00pm we've reserved the entire park so you can enjoy food, beverages, and unlimited access to popular attractions. Pack casual clothes and sneakers. All attendees must be 21 years of age, wear their conference badge, and carry a form of photo ...

#### 07:00 AM Wednesday, October 19

##### Exclusive Member Lounge

07:00 AM-05:45 PM

Central Pavilion, WDW Dolphin Hotel

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#### 09:00 AM Wednesday, October 19

##### Guest Keynote: Leadership in Changing Times

09:00 AM-09:45 AM

General David H. Petraeus

Live: WDW Dolphin Hotel | Remote Viewing: WDW Swan Hotel, Disney's Yacht & Beach Resort, Boardwalk Inn

A highly decorated general and one of the most prominent combat commanders in American history, Gen. David H. Petraeus, USA (Ret.) dedicated his life to public service, ultimately leading the military campaigns in Iraq, Afghanistan, and the greater Middle East, and then serving as the director of the Central Intelligence ...

#### 10:30 AM Wednesday, October 19

##### Signature Series: CEO Concerns 2022-23 -- Implications and Actions for CIOs

10:30 AM-11:00 AM

Kristin Moyer, Mark Raskino

Northern Hemisphere C, WDW Dolphin Hotel

Now in its second decade, Gartner's global CEO survey uncovers business leader priority changes that will redirect the use of technology in the business. Momentous events are reshaping the business world; this session will explain some of the domino consequences for CIOs.

##### The Future of Data and Analytics: Reengineering the Decision 2025

10:30 AM-11:00 AM

Frank Buytendijk

Swan Ballroom 10, WDW Swan Hotel

Data and Analytics keep expanding. The next big step for D&A is in moving from "decision support" to completely "reengineering decision making". Decisions are becoming more connected, more contextual, and more continuous, and this complexity needs to be mastered. How can you make decision-making a competitive differentiator?

##### Treat Cybersecurity as a Business Decision

10:30 AM-11:00 AM

Paul Proctor

Southern Hemisphere V, WDW Dolphin Hotel

Boards have no idea how to govern cyber as a business issue. Cybersecurity is now the No. 1 spend item on the technology investment list. Cybersecurity investment is broken because no one can explain the business value of a security control, so we can't have an adult conversation about business ...

##### CIO Panel: Overcoming Diversity Challenges — Getting to CIO and Beyond

10:30 AM-11:00 AM

Marcela Alava, Gene Alvarez, Irvin Bishop, Jr.

Southern Hemisphere III, WDW Dolphin Hotel

Diversity challenges come in many forms. Issues of race, color, creed, sex and sexual orientation are at the forefront of organizations. However, CIOs can face many other diversity challenges such as building a diverse culture and teams and diverse business and IT skill sets. How to prioritize and act on ...

#### 11:30 AM Wednesday, October 19

##### MetTel: Converging Network & Security for Government Agencies & Commercial Enterprises

11:30 AM-12:00 PM

Ed Fox

Osprey Ballroom, WDW Swan Hotel

The market forces that led to the ongoing convergence of network and security: increase in demand for bandwidth, real-time transactions; increasing security breaches; pandemic-accelerating hybrid workforce trend. SD-WAN answers the call for: mobility, Internet and cloud application access; support for mobile/hybrid workforce and shift from perimeter security to app/user-security ...

##### Rimini Street Thought Leadership: Transformation During Disruption: A Smart Path

11:30 AM-12:15 PM

Jay Ferro, Richard Lindberg, Seth Ravin

Northern Hemisphere C, WDW Dolphin Hotel

Economic uncertainty and geo-political turbulence can paralyze organizations during the very time they need to invest in innovative IT. These same organizations often find that vendor-driven product roadmaps can stifle rather than aid growth. Learn how savvy leaders are successfully adjusting their business and IT priorities, reinvesting budgets to drive ...

#### 11:45 AM Wednesday, October 19

##### Grab Lunch at a Meal Pavilion or on IT Xpo

11:45 AM-02:15 PM

Dolphin, Swan and Yacht & Beach Meal Pavilions and IT Xpo Cafe

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#### 12:30 PM Wednesday, October 19

##### CIO Experience Lunch: Creativity for Breakfast -- Breeding a Creative Culture

12:30 PM-01:45 PM

Mick Ebeling, Carl Deal

Grand Harbor Ballroom, Disney's Yacht & Beach Resort

Peter Drucker's famous quote "Culture eats strategy for breakfast" has never been more true – and needed – than today. Finding innovative ways to be nimble and creative in the midst of one of the most turbulent periods in modern history, (social unrest, political strife, a pandemic) will not only ...

#### 12:45 PM Wednesday, October 19

##### Top API Governance Challenges CIOs Must Overcome to Drive Innovation

12:45 PM-01:15 PM

Paul Dumas

Southern Hemisphere III-V, WDW Dolphin Hotel

APIs are changing the way we build and experience products and services. APIs are an essential ingredient of a successful digital business strategy. Whether it is to connect systems, build modular and composable software architectures, or create new products, APIs are indispensable. Due to hybrid/multi-cloud environments, distributed teams consuming and ...

#### 01:50 PM Wednesday, October 19

##### Palantir: Wielding Palantir Foundry's Ontology for Real-World Outcomes

01:50 PM-02:10 PM

Daniel Lutkus

IT Xpo Stage 1, Atlantic Hall, WDW Dolphin Hotel

In this live demo, Palantir Technical Lead Danny Lutkus will showcase Foundry's powerful ontology. As he walks through a real-world use case, audiences will learn how to build a truly effective Digital Twin within Foundry and how to wield it to build operational workflows and applications.

### 02:15 PM Wednesday, October 19

#### Your Tech Employees Will Leave: How to Prepare for a High-Turnover Future

02:15 PM-02:45 PM

Jose Ramirez

Swan Ballroom 4, WDW Swan Hotel

CIOs are currently unprepared for a looming high-turnover future, fueled by new and evolving employee expectations. Attrition is a new reality that will not be solved using current legacy talent strategies or quick fixes. This session will cover how CIOs can reset talent strategies to manage future workforce realities.

#### The Future of Higher Education: Prepare Now

02:15 PM-02:45 PM

Terri-Lynn Thayer

Southern Hemisphere V, WDW Dolphin Hotel

Insights about the future of higher education over the next 3-5 years will be the foundation of this presentation. We will explore key capabilities to compete in that future and identify what the CIO can do now to prepare for it.

### 03:15 PM Wednesday, October 19

#### Palantir: Solving the Most Complex & Critical Problems

03:15 PM-03:45 PM

Akshay Krishnaswamy

Swan Ballroom 4, WDW Swan Hotel

Palantir's software was built and tested in crisis and is used to help overcome the most critical problems facing today's organizations, including Supply Chain Disruption, Energy Grid Optimization, Vaccine Distribution, Global Defense - to name just a few. Join Palantir's Chief Architect for a discussion exploring how our modular and ...

### 04:15 PM Wednesday, October 19

#### How to Get People to Care About Your Digital Transformation

04:15 PM-04:45 PM

Mary Mesaglio

Swan Ballroom 6, WDW Swan Hotel

"I am not interested in transformation," said no CEO ever. Everybody's transforming. And so they should be. The problem is that transformations can feel like pushing water uphill, with leaders exhorting their people to change and despairing that they ever will. So, what's missing? Neuroscience. Don't limit yourself to rational, ...

#### Government: How to Get the One Ingredient that Will Make or Break "Digital" Success

04:15 PM-04:45 PM

John Kost

Swan Ballroom 10, WDW Swan Hotel

Government CIOs continue to struggle in getting traction with digital and data initiatives in large part because they are missing the most important ingredient that will help ensure success. This session for CIOs, CDOs, and their bosses, will explore the critical ingredients and capabilities and leverage of data that ...

#### Utilities: Delivering Digital Infrastructure to Accelerate the Energy Transition

04:15 PM-04:45 PM

Zarko Sumic

Grand Harbor Salon 5, Disney's Yacht & Beach Resort

Utilities continue to progress on meeting decarbonization and digitalization goals, but mastering the operational complexity introduced by decentralization and solving business viability concerns created by democratization pose major challenges for the sector. This presentation will describe the delivery of the digital infrastructure for energy transition and highlight technologies that are ...

#### Turning Strategy Into Reality - How to Successfully Execute on Your Strategic Goals

04:15 PM-04:45 PM

Joanne Kopcho

Swan Ballroom 4, WDW Swan Hotel

Creating a great strategy will not bring success if you can't execute it successfully. Many enterprises struggle to translate their strategic objectives into action that delivers success. While many create good execution plans, they fail to manage them effectively. This session will provide Executive Leaders with practical steps and approaches ...

#### Using Gartner's Hype Cycle to Innovate Digital Government Services

04:15 PM-04:35 PM

Bill Finnerty

IT Xpo Stage 1, Atlantic Hall, WDW Dolphin Hotel

Emerging technologies and innovative practices help governments meet citizen expectations and policy objectives. But, they also pose significant adoption and investment risks. Government CIOs and technology executives can use the hype cycle for short- and long-term investment decisions around digital public services.

### 05:15 PM Wednesday, October 19

#### How to Extract Value From Digital Ecosystems

05:15 PM-05:45 PM

Rui Zhang

Grand Harbor Salon 1, Disney's Yacht & Beach Resort

Enterprises are learning how to reap the benefits of participating in various digital ecosystems, many of which are dominated by digital dragons. Join the session to learn practical examples and tactics you can use to extract value out of being an ecosystem participant.

#### How to Organize Data, Analytics and AI: From Control to Collaborate

05:15 PM-05:45 PM

Andrew White

Grand Harbor North & South, Disney's Yacht & Beach Resort

This session highlights the optimal D&A organization model to become more data-driven balancing centralized and decentralized functions. It also helps you understand the must-have roles and emerging skills for your D&A teams. Key issues: What's happening in D&A forcing change? What's the impact on the D&A organization? What's the impact ...

#### Prepare to Use Privacy-Enhancing Computation and Other Top Privacy Trends

05:15 PM-05:45 PM

Bart Willemssen

Osprey Ballroom, WDW Swan Hotel

Privacy-enhancing computation (PEC) techniques are one of Gartner's top strategic technology trends for 2022. Other trends in privacy include the privacy UX, where data is allowed to be, and what you can do with AI. What are leading organizations focused on, the best capabilities to develop and how to plan ...

### 06:25 PM Wednesday, October 19

#### CrowdStrike Falcon LogScale: How Remitly Achieved Real-Time Observability at Scale

06:25 PM-06:45 PM

Jp Flores

IT Xpo Stage 1, Atlantic Hall, WDW Dolphin Hotel

Centralized log management and observability has entered the corporate zeitgeist, as vendors pour millions into innovation. But questions remain, such as how it works, who benefits and how to achieve full visibility while staying within tightening IT budgets? Listen as CrowdStrike demystifies log management and shares how Remitly uses the ...

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**10:30 AM Thursday, October 20****Government: Digital That Works - Execution Lessons from Success Stories**

10:30 AM-11:00 AM

John Kost

Southern Hemisphere I, WDW Dolphin Hotel

Despite stereotypes to the contrary, some governments do innovate the services they deliver. Every year, Gartner highlights good practices and case studies as part of the Eye on Innovation Award. Take a moment to learn about proven success factors that can help you move the needle from isolated quick wins ...

**11:30 AM Thursday, October 20****government**

11:30 AM-12:00 PM

Neville Cannon

West Pavillion

Hello, I am working in the Ministry of Digital Affairs, digital service department, in Taiwan. Taiwan has been promoting a digital government policy since 1996, and in 2019, the goal officially transformed into developing a smart government. The overall vision of the digital government policy has transformed ...

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Dolphin, Swan and Yacht &amp; Beach Meal Pavilions and IT Xpo Cafe

Head to the Meal Pavilions or visit the IT Xpo Cafes for a bite to eat! After lunch, join us on IT Xpo for our Dessert Reception to engage with your peers, Gartner experts, and exhibitors while enjoying delicious food and beverages. Evaluate industry offerings that can move your business ...

**12:30 PM Thursday, October 20****How Web3, Blockchain and NFTs Can Benefit Your Organization**

12:30 PM-01:00 PM

Avivah Litan

Swan Ballroom 6, WDW Swan Hotel

This session will clarify the unique attributes and value of Web3, NFTs, blockchain, what the top use cases are, and how blockchain, Web3 and the Metaverse relate to each. We will also examine risks, opportunities, and past failures and successes.

**Gartner Futures Lab: Tales From the Metaverse, a Fireside Chat**

12:30 PM-12:50 PM

Marty Resnick, Lizzy Foo Kune

Future Directions Stage, Pacific Hall, WDW Dolphin Hotel

Maverick is Gartner's home for unconventional research. Come join us to have a candid fireside chat about the "tales" presented in the Tales from the Metaverse research, as well as experience a special premiere of our dramatized metaverse live-action/animation short video — Maverick Stories: Who Needs DEI in the Metaverse? ...

**01:30 PM Thursday, October 20****Government Digital Service Transformation**

01:30 PM-02:00 PM

Bill Finnerty

West Pavillion

Hello I came from Taiwan. Recently, Taiwan government just transformed to hold a "Ministry of Digital Affairs" in August I am in the department of "Digital Service" this is our website <https://moda.gov.tw/en/digital-affairs/digital-service/354> Actually, I did not have any specific topic. Just want to jump my comfort zone to hear and talk ...

**02:00 PM Thursday, October 20****Maverick\* Research: Tales from the Metaverse**

02:00 PM-02:30 PM

Marty Resnick

Swan Ballroom 10, WDW Swan Hotel

The Metaverse opens up many opportunities for Technology Innovation leaders but also opens up many questions that need to be raised and answered (as much as possible).

**How Sovereign Data Strategies Will Impact You and Your Organization**

02:00 PM-02:30 PM

Andrew White

Southern Hemisphere I, WDW Dolphin Hotel

China has a data strategy. The EU has a data strategy. There is a U.S. Federal Data Strategy. Even the U.K. has a Data Strategy. What does this mean for you? What are the issues to avoid and opportunities to exploit? This exploratory session ...

**02:45 PM Thursday, October 20****CIOs: The Why, What and How of a Successful Agile Transformation**

02:45 PM-03:15 PM

Bill Blosen

Swan Ballroom 4, WDW Swan Hotel

You are asked to deliver faster and shorten time-to-market, while at the same time improving quality and increasing security. The organization tried implementing agile practices in the past but the results were either lackluster or negative, and people reverted to the old practices. What went wrong? What should be done ...

**03:30 PM Thursday, October 20****IT Organizational Design—A Pragmatic Approach**

03:30 PM-04:00 PM

Donna Scott

Swan Ballroom 4, WDW Swan Hotel

IT Organizational Design is a perennial topic for CIOs. While IT organizational design is only one of the nine components of the I&T Operating Model, it is the most visible artifact. This session will provide practical guidance on how to think about IT organizational design — and provide examples of tips, ...