



Agenda

Wednesday, 18 November 2015

Time	Topics	Presenter
9:15 – 9:30	Welcome and Introduction	Michael Wu
9:30 – 10:00	Overview of Client Servicing <ul style="list-style-type: none"> • Overview of Northern Trust Corporation • Overview of Global Custody Services • Relationship Management and Client Servicing Model 	Elmen Lo
10:00 – 11:30	Introduction of NT online portal <ul style="list-style-type: none"> • Institutional Investor Passport • Global Cash Movement • Trade Order Entry 	Shu Hann Ng
11:30 – 13:00	Lunch with Singapore team	
13:00 – 14:30	Chunghwa Post RFP discussion	Yen Leng Ong / Michael Wu / Maggie Fan / Lay Min Seah
14:30 – 15:00	Overview of Investment Manager Liaison Management Team (IMLG)	Jeremy Chua / Jason Chow
15:00 – 15:30	Overview of Client Valuation Reporting	Lay Min Seah / Bernie Zheng
15:30 – 16:00	Break	
16:00 – 17:00	Knowledge Share by Bank of Taiwan	Jennie Wu / Yu-Lien Chuang
17:00 – 17:30	Office Tour	