

行政院所屬各機關因公出國人員出國報告書

(出國類別：出國參加會議)

赴瑞典

參與國際政府資訊科技理事會(ICA)
計畫委員會會議

以及赴斯洛伐克
參與資訊科技與公共行政研討會 (ITAPA 2015)
並拜訪政府機關

出國報告

出國人：服務機關：國家發展委員會

職稱/姓名：處長 /簡宏偉

職稱/姓名：科長 /王誠明

出國地點：瑞典、斯洛伐克

出國期間：104年5月16日至5月25日

報告日期：104年8月14日

行政院及所屬各機關出國報告提要

出國報告名稱：

赴瑞典參與「國際政府資訊科技理事會(ICA)計畫委員會議」以及赴斯洛伐克參與「資訊科技與公共行政研討會(ITAPA 2015)」並拜訪政府機關會議報告

頁數：37 含附錄

出國計畫主辦機關/聯絡人/電話：

王誠明/國家發展委員會/科長/ 02-23165300 轉 6810

出國人員姓名/服務機關/單位/職稱/電話：

簡宏偉/國家發展委員會/處長/ 02-23165300 轉 6801

王誠明/國家發展委員會/科長/ 02-23165300 轉 6810

出國類別：其他（出席會議）

出國期間：104年5月16日至5月25日 出國地區：瑞典、斯洛伐克

報告日期：104年8月14日

分類號/目：

關鍵詞：電子化政府、資訊科技、ICA、ITAPA、斯洛伐克、瑞典

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壹、目的

本次行程包括赴瑞典參與「國際政府資訊科技理事會(ICA)計畫委員會會議」以及赴斯洛伐克參與「資訊科技與公共行政研討會(ITAPA 2015)」並拜訪政府機關。

原行政院研考會(現改制為國家發展委員會)代表我國加入「國際政府資訊科技理事會(ICA)」，於2008年第42屆年會加入計畫委員會，2010年成為正式會員，並於2011年由我國主辦第45屆年會，本次赴瑞典係參與ICA計畫委員會2015年第2次會議，主要確認2015年第49屆年會會議議程、檢視目前籌備進程與場地規劃情形，以及後續各屆年會地點及籌備情形的討論。

另，斯洛伐克亦透過外交部駐斯洛伐克代表處，邀請我國於同時間參與「資訊科技與公共行政研討會(ITAPA 2015)」。有鑒於我國於2012年2月與斯洛伐克簽訂臺斯電子化政府協定，因此本次除參與ITAPA會議外，亦同時拜會斯國「總理府資訊社會行動計畫辦公室(Managing Authority of the Operational Programme Information of Society, OPIS)」及「教育暨科技部(Ministry of education, science, research and sport of the slovak republic, MOESRS)」，討論後續合作項目。

貳、執行內容

一、赴瑞典參與「國際政府資訊科技理事會(ICA)計畫委員會會議」

「國際政府資訊科技理事會(International Council for Information Technology in Government Administration, ICA)」係由各國中央政府機關所成立，為參與電子化政府等資訊科技應用有關之國際專業組織。本會代表我國加入該組織，為履行會員國義務，加強與各會員國之交流溝通，每年均派員出席該組織計畫委員會會議及年度大會。本次計畫委員會會議議程重點包括檢視 2015 年年度大會議程以及講者、實地勘查會議期間各個場地之適切性、討論理事會整體財務及活動現況、檢討各研習小組進度、以及未來領導計畫進度。詳細議程如后：



12/05/2015

Agenda of the upcoming ICA Meeting May 18th – 19th, 2015

Note: For both days of the meeting, the departure is set from the [Scandic Grand Central Hotel](#) (Kungsgatan 70, Stockholm, Sweden) at 08.30.

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Monday, May 18th

Location: Ministry of Enterprise & eGovlab

TIMES	DAY 1-LOCATION/ACTIVITIES
08:30	Meet at the hotel lobby for a 5 minute walk to the Ministry of Enterprise (MoE)
09:00	Welcome from the Chair/acceptance of the agenda
09:00-11:00	Review of the draft program & finalizing of potential speakers list
11:00-11:15	Walk to the City hall (DAY 1 Opening Event venue)
11:15-11:35	Short tour of where the dinner will take place at City hall on the 6 Sep.
11:35-12:15	Metro ride to the NOD-building in Kista
12:15-13:15	Lunch at the restaurant scheduled for DAY 3 of Conference (NOD-building)
13:15-14:20	Visit DAY 4 sites in Kista, including a visit

at eGovlab, the Digital Art Center (DAC),
Screen interaction and all venues that will
be used for the workshop

- 14:20-14:35** Walk to Ericsson in Kista (DAY4)
- 14:35-15:00** Visit at the Ericsson Experience Center in Kista
- 15:00-15:15** Walk to NOD
- 15:15-18:00** Coffee/tea/snacks, resume meeting: review and finalization of logistical aspects
16.30: Conference Call with Colombia (2016 Conference hosting country)
- 18:00-19:00** Metro ride & walk back to the hotel
- 21:00** Dinner at restaurant [LeBar](#). (20:20 we will meet at hotel lobby for a scenic walk to the restaurant)

**For distant transfers we will use public transport*

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Tuesday, May 19th

Location: Ministry of Enterprise

TIMES

DAY 2-LOCATION/ACTIVITIES

08:30

Meet at the hotel lobby for a 5 minute walk to the Ministry of Enterprise (MoE)

09:00-13:00

- ICA meeting at the MoE - Finalize 49th Conference Programme
- Discuss New Treasurer Appointment/ Vice Chair/ Chair
- Status of the study groups
- Appointment of "Future Leaders 2015"
- Marketing/communication:

- o New website launch
- o Opening of registration for the 2015 conference
- o Planning communication for the organization of the 2015 conference
- o Preparation of ICA annual publication

13:00-14:00 Lunch at MoE Restaurant

14:00-16:00 Resume /finalize meeting

PARTICIPANTS

Name	15 th	16 th	17 th	18 th	19 th	20 th	Persons
Broner, Shimon			√	√	√	√	2
Bruce, Peter			√	√	√		1
Caffrey, Larry			√	√	√		1
Leyman, Frank			√	√			1
Zamma, Toshi		√	√	√	√	√	2
Akerley, Marj	√	√	√	√	√		2
Jyan, Howard			√	√	√		1
Enzel, Magnus				√	√		1
Koulolias, Vasilis			√	√	√		1
Spyropoulou, Dora		√	√	√	√		1
Nerén, Dan							1
Ulrika Drougge				√			1

**Meeting Participants-12, Dinner Participants-15*

TRANSPORT FROM ALL AIRPORTS TO CITY CENTER:

Arlanda Airport – Stockholm Central: by [train](#) directly from the airport. Approximate 20 minute ride to Central Station (hotel location).

Bromma Airport- Stockholm Central: taxi recommended, approximate 30 minute ride.

本次計畫委員會計有以色列(主席)、英國(財務長)、比利時(計畫委員會主席)、日本(副主席)、加拿大(前任主席)、瑞典、希臘、及我國(副主席)等計 9 人與會，除確認 9 月召開年會時各項場地及議程外，亦就各項議題之妥適性和主講人等進行確認，以符合本屆年會主題。

在會務討論部分，ICA 財務問題仍是主要焦點，有鑑於過去 3 屆均以較小規模辦理，預期今年若有 7 成會員繳交年費，在財務上應能維持平衡，故決議不調整明年年費。除了財務議題之外，有鑒於英國籍財務長 Larry Caffrey 先生年事已高，並於 2014 年即提出退休，本次會議中經過討論決議由荷蘭籍國家代表擔任，並由 Larry Caffery 先生以 1 年時間協助業務移轉。至於 ICA 主席部分，原定去年即由我國擔任，考量 2014 年國發會剛完成組織改造成立，業務艱鉅，故於會議上協調延至今年確認，本次會議中該項議題再次被提出，我國代表於會前簽准同意維持副主席，故在會議上表達並取得各出席代表諒解後，建議由日本籍副主席先行接任主席，並由荷蘭籍國家代表遞補擔任副主席，至我國仍維持擔任副主席。

在未來領導計畫(Future Leaders Programme)案，經與會討論後，包括烏克蘭、烏拉圭、莫三比克、立陶宛、新加坡、澳洲等 6 人入選第 1 階段，後經電子郵件及電話會議討論，於 6 月初確認由立陶宛和莫三比克獲選參與未來領導計畫，烏拉圭則以觀察員身份參與會議。另外於會議中也確認本屆年會將邀請法國、馬拉威、莫三比克、立陶宛等 4 國以觀察員身份派員參與本次年會。

在年會議題部分，本(2015)年度第 49 屆年會由瑞典主辦，計畫委員會確認大會主題為「解放行動化政務 - 著重社會挑戰(Unleashing mobile government - addressing societal challenges)」，我國建議主軸議題增列巨量資料分析之主題，經討論後確認增列，我國並推派企業調薪之巨量資料分析為報告主題，邀請財政部財政資訊中心派員與會報告。本次會議紀錄詳如附錄 1、年度大會議程詳如附錄 2。

二、赴斯洛伐克參與 ITAPA 2015 會議並拜訪政府機關

(一) 參與資訊科技與公共行政研討會 (ITAPA 2015)：

我國自 2008 年起，即受邀出席「資訊科技與公共行政協會 (Information Technologies And Public Administration, 簡稱 ITAPA)」年會，ITAPA 年會係為斯洛伐克最大規模之資通訊國際活動，亦為斯國政府與其資訊產業、歐盟會員國及其他國家直接溝通交流之平臺，我國經由歷年之參與，於 2012 年 2 月促成「臺斯電子化政府協定」之簽署。

臺斯電子化政府協定簽署至今，已舉辦 2 屆臺斯電子化政府研討會，斯國並於 2013 年邀請我國前往協助其電子化政府規劃事宜。為保持雙方良好關係及善盡臺斯電子化政府協定，斯國續邀請我國參加 2015 年 ITAPA 年會，由於本次大會重點在於討論未來斯國政府資通訊發展方向，並且檢討目前各項由歐盟經費支應計畫之執行進度，因此並未邀請我國發表演說，而是出席共同瞭解並討論斯國政府資通訊發展。本次 ITAPA 會議報告重點內容包括：

1. 鬆綁法規以強化線上交易，並且注意消費者資料的保護。
2. 依據歐盟數位程序 2020(Digital Agenda 2020)，仍應持續努力建立單一數位市場環境。
3. 各部門電子化政府進度報告，包括採購系統、數位學習、社福系統以及資料中心...等，但各項作業由於基礎網路完程度過低，因此尚未看出成效。
4. 至本年底前，歐盟所挹注之經費仍有大約 300 億歐元必須執行完畢。

Spring conference ITAPA/OPIS 2015

May 21st, 2015

HOTEL BÖRIK, BRATISLAVA

8:30 - 10:45 EUROPEAN DIGITAL MARKET									
8:30 - 8:35	Introduction								
8:35 - 8:45	Opening speech: Digital single market and Slovakia Dušan Chrenek, Head of the Representation of the European Commission in Slovakia								
8:45 - 8:55	Keynote: Slovak strategy for start-ups Vazil Hudák, Ministry of Finance SR								

8:55 - 9:05	eCommerce for Europe, what to do and what not Michal Meško, Martinus								
9:05 - 9:11	European digital single market – view of the ICT community Peter Weber, ITAS								
9:11 - 9:20	Microsoft BizSpark will start every start-up: products and services for the run-up of new business Ján Paulech, Microsoft Slovakia								
09:25 - 10:10 ROUND TABLE DISCUSSION An European Digital Single Market – vision and reality									
	<table border="0"> <tr> <td>Peter Balík, Ministry of Finance SR</td> <td>Peter Gažík, Neulogy</td> </tr> <tr> <td>Petra Dzurovčinová, SAPIE</td> <td>Peter Weber, Interway</td> </tr> <tr> <td>Ján Paulech, Microsoft Slovakia</td> <td>Emil Fitoš, ATOS</td> </tr> <tr> <td>Peter Javorčík, Ministry of Foreign Affairs of the SR</td> <td></td> </tr> </table>	Peter Balík, Ministry of Finance SR	Peter Gažík, Neulogy	Petra Dzurovčinová, SAPIE	Peter Weber, Interway	Ján Paulech, Microsoft Slovakia	Emil Fitoš, ATOS	Peter Javorčík, Ministry of Foreign Affairs of the SR	
Peter Balík, Ministry of Finance SR	Peter Gažík, Neulogy								
Petra Dzurovčinová, SAPIE	Peter Weber, Interway								
Ján Paulech, Microsoft Slovakia	Emil Fitoš, ATOS								
Peter Javorčík, Ministry of Foreign Affairs of the SR									

	DATA IN THE GLOBAL WORLD – A NEW OPPORTUNITY?
10:15 – 10:25	Data usage for the development of eBusiness Lucia Kondáš, Arcys
10:25 – 10:32	FUPOL - Intelligent Tools for Policy Design Nikolaus Rumm, cellent AG & Tomáš Koreň, Exdwarf consulting
10:32 – 10:38	Brokerage center of aviation - set of comprehensive services for work with spatial data Miroslav Holubec, YMS
10:38 – 10:46	AGS – Alliance Ground Surveillance Michal Učník, Altier Technologies
10:50 – 11:15	COFFEE-BREAK
11:15 – 13:00	PROJECTS OF INFORMATIZATION OF SOCIETY
11:15 – 11:30	Keynote: OPIS in the finale Peter Kostolný, RO OPIS
	eGOVERNMENT
11:30 – 11:40	Information system eProcurement Mariana Mašaleková, Office for Public Procurement
11:40 – 12:00	Electronic system of persons' monitoring Ľubomíra Kubišová, Ministry of Justice SR
12:00 – 12:15	Digischool Norbert Molnár, Ministry of Education SR
12:15 - 12:25	Elektronic services of the Ministry of Labour, Social Affairs and Family SR Jozef Snopko, Ministry of Labour, Social Affairs and Family SR
12:25 - 12:35	Ministry of interior before and after OPIS implementation Pavol Maliarik, Ministry of Interior SR
12:35 - 12:45	Identification of individuals Zuzana Nemčeková, Ministry of Interior SR
12:45 - 12:55	DataCenter of municipalities (DCOM) Rudolf Horváth, DEUS
13:00 – 14:00	LUNCH

DIGITALISATION OF CULTURAL HERITAGE	
14:00 – 14:10	Central Data archive Ivan Cíglan, Univerzitná knižnica in Bratislava
14:10 – 14:20	Digitisation of Gypsy cultural heritage: national project Documenting information Center of Gypsy culture Valéria Zavadská, Štátna vedecká knižnica in Prešov
BROADBAND	
14:25 – 14:35	Broadband project between programming periods Šimon Mičúnek, NASES
14:35 – 15:45 OPIS IN THE FINALE AND WHAT NEXT?	
14:35 – 14:55	Keynote: What is awaiting us and what will we do different? Pavel Bojňanský, Ministry of Finance SR
14:55 – 15:00	OPIS projects and view of the professional community Michal Ivantýšyn, ITAPA
ROUND TABLE DISCUSSION	
OPIS in the finale	
Pavel Bojňanský, Ministry of Finance SR	Peter Kostolný, RO OPIS
Ľubomíra Kubišová, Ministry of Justice SR	Rastislav Janota, NASES
Erik Kriššák, Ministry of Culture SR	Peter Agh, APUMS
Jozef Snopka, Ministry of Labour SR	
15:45 – 16:00	COFFEE-BREAK
16:00 – 17:00 FINAL ÚPVS CONFERENCE	
16:00 - 16:05	Opening of the Closing ÚPVS projects conference Rastislav Janota, NASES
16:05 - 16:20	Introduction of UOVS projects Juraj Šitina, NASES
16:20 - 16:35	How was created and how works the Central portal of public administration - experiences of the contractor Vladimír Kratochvíl, Globaltel
16:35 - 16:50	ÚPVS today and tomorrow Juraj Šitina, NASES
16:50 - 17:00	Discussion
od 17:00	CLOSING CEREMONY

(二) 拜訪總理府資訊社會行動辦公室(OPIS)以及教育暨科技部(MOESRS):

1. 拜訪總理府資訊社會行動辦公室(OPIS):

時間：5 月 22 日上午 10:00~12:00

我方參加人員：簡處長宏偉、王科長誠明

斯方接待人員：OPIS 主任 Mr. Peter Kostolny、司長 Mr. Michal Blasko

會談內容：

本次代表團在我國駐斯洛伐克代表處經濟組的安排下，於 ITAPA 會議期間拜訪斯國總理府資訊社會行動辦公室(OPIS)，由主任 Mr. Peter Kostolny 接待，雙方針對 OPIS 後續運作以及日後臺斯電子化政府合作方式討論約 2 小時，雙方均認同電子化政府國際交流仍應持續，惟合作方法可因應 OPIS 角色轉換而有所調整。

OPIS 原主要負責歐盟對斯國挹注經費之執行，但由於目前斯國寬頻網路普及率係全歐盟最低，寬頻網路覆蓋率僅 85.3%；且 4G 行動寬頻使用率僅達人口比率 24%，遠低於歐盟平均值 59%，進而導致電子化政府之使用率偏低僅達 33%。因此，為強化基礎建設，OPIS 負責電子化政府之預算將持續至 2015 年底止，自明（2016）年起新興電子化政府計畫將移至交通部，且明年 OPIS 部分人員將隨同移轉至交通部。由於該辦公室將於本(2015)年 12 月完成階段性任務，因此本次 OPIS 與我方洽談初步決定本會可於年底與其共同辦理成果會議，並且後續可選擇是否改與財政及交通部繼續合作。

有關合作項目，依據其基礎建設計畫(Operational Programme Integrated Infrastructure 2014-2020)中「資訊社會」項目，歐盟將優先支持基礎網路擴展；發展 ICT 產品服務、線上交易；強化 e 化政府服務申辦、e 化學習、e 化關懷、e 化文化、e 化健康。前述項目均為我國電子化服務之強項，後續可持續與斯方洽談合作或整廠輸出。

2. 拜訪教育暨科技部(MOESRS):

時間：5月22日下午1:30~3:00

我方參加人員：簡處長宏偉、王科長誠明

斯方接待人員：處長 Mr. Nobert Molnar

會談內容：

本次代表團先行聯絡教育暨科技部(MOESRS)，並獲同意於 ITAPA 會議期間拜訪，由處長 Mr. Nobert Molnar 接待。教育暨科技部主責斯洛伐克教育、科學、研究以及體育事項，該處長 Mr. Nobert Molnar 係 OPIS 前主任，因此對電子化發展以及資安議題非常熟悉。Mr. Nobert 上任後，即與國家網路局(NASES)合作資訊安全之研究與發展，並且希望藉此增進其國內學生之能力，因此該處長提出希望與我國能有資安專家互訪，並且針對高中以及科技大學學生能有交換學生計畫。此外，該處長希望9月可以訪台討論前述事宜，目前已轉請教育部科技教育司了解後續合作可能性。

參、心得、建議與後續工作事項

一、心得

(一) 持續關注各國電子化政府發展，帶領我國產業參與

透過 ICA 各會員國經驗以及參訪斯洛伐克，各國電子化政府發展均以創新的方式在持續進行，並且以更開放的態度與其他國家合作。雖然各國均有其採購招標委外規定，外國企業較難直接進入各國市場，但我國仍可盡量展現資通訊強項，並且結合當地資訊整合廠商或當地主要企業，合作承攬標案，以開拓我國資通訊廠商於其他國家之商機。

(二) 結合產官學量能，充分發揮電子化政府國際交流效益

利用我國電子化政府各項實務作法及成果，結合官方、產業界及學術界各專業領域，協助友邦或週邊國家電子化政府發展，鞏固政府國際關係，期能建立實質經貿往來，進而促進長期外交關係的建立，發揮發揮電子化政府國際交流最大效益。

(三)以 ICA 年會以及 ITAPA 年會活動作為媒合企業之平台

ICA 年會以及 ITAPA 年會均為大規模的資訊科技活動，ICA 大會每年均有近 20 餘國政府機關同仁參加，而 ITAPA 年會歷年亦有上百家公司或非營利團體機構參加。日後類似會議可規劃我國廠商擔任與談人及演講者參與相關議題，並以我國最佳實作典範為主題，由各廠商說明其推動電子化政府之具體成功案例，藉由展示活動加深產品廣宣效益。

二、建議

- (一) 強化我國電子化政府發展，持續努力保持領先優勢，以實力提升我國能見度並取得各國交流與合作意願。
- (二) 建立與友邦良好交流互動關係，善盡與其他國家電子化政府備忘錄與協定之職責，並透過國際大型研討會議，加強與各方之交流合作。
- (三) 持續學習其他先進國家電子化政府發展經驗與推動方向，並與國內各級政府機關以及資服業者分享知識，共同推升前瞻務實之資訊國力。

三、後續工作事項

- (一) 協調相關部會，共同參與 ICA 2015 年度大會，與各國交換經驗並且建立友好關係。
- (二) 尋求經費支持以及資服業者意願，於 ITAPA 2015 年年底第 2 次大會中，主辦一場次展示會議，帶領我國法人或企業分享電子化政府服務具體成果，尋求與斯商合作

肆、活動照片



ITAPA 2015 會議報到現場



ITAPA 2015 會場



拜訪總理府資訊社會行動辦公室(OPIS)



拜訪教育暨科技部(MOESRS)

伍、附錄

附錄 1: ICA 2015 年第 2 次計畫委員會會議記錄

Spring Meeting 49th Conference Preparation

18-19 May 2015, Stockholm Sweden

Meeting minutes

DAY 1

Participants:

Chair: Shimon Broner

Past Chair: Peter Bruce

Vice Chairs: Howard Jyan; Toshi Zamma

Treasurer: Larry Caffrey

PC Chair: Frank Leyman

PC Members: Marj Akerley; Magnus Enzell

Sweden: Vasilis Koulolias

Secretariat: Dora Spyropoulou

eGovlab: Ulrika Drougge; Dan Nerén

Notes from the Meeting

1. OVERVIEW OF 49TH ICA CONFERENCE

- Friday May 29th: to announce the opening of registration along with the launch of the new ICA website.
- Mid August registration deadline.
- Upon approval of registration, the applicant will receive booking code for online reservation.
- There will be special mention of the hotel reservation (preferable to make reservation and cancel later, in order to receive special rate which is guaranteed only through July 12th).
- It was suggested to provide cheaper alternative, however ruled out later, as the participants can seek on their own online.

2. TREASURER'S REPORT

- Presented by Treasurer and accepted by Board and PC.

3. FUTURE LEADERS PROGRAMME- Secretariat to send final list to Board by the end of May.

- Ukraine- to be expected; contact is with Moldova.
- Uruguay (official request sent-Colombia-however it was decided ICA to accept as sponsored observer) Mr. Jose Clastornik.-Letter should be drafted.
- Mozambique (official request sent, sponsor Sweden) Mr. Lourino Chemane
- Lithuania (official request sent- sponsor-Sweden) Ms. Daiva Chetcuti
- Singapore (official request sent-awaiting details-sponsor-Amos Tan)
- Australia-expressed interest awaiting on response

4. OBSERVING COUNTRIES announced

- France(JJ Leandri)
- Malawi
- Mozambique
- Lithuania

5. ORGANIZATIONS

- OECD (Barbara Ubaldi)
- EU (Francesco Garcia Moran)
- World Bank (Samia Melhem)

6. OTHERS

- Singapore: Government CIO (Shan Cheow Hoe)
- John Suffolk

7. JOINT MEETING WITH NORDIC COUNTRIES-DIGITAL AGENDA

- Sweden to provide detailed agenda;
- Sweden to give input- on site, for now we only put title.
- Suggestion to take out Nordic workshop group-Have use cases on migration, focal point would be secure messaging (app on service directive) and eID

8. INTERACTIVE EVENT VENUES

- The Board and Programme Committee members visited and approved the venues for the interactive events of DAY 3.
- eGovlab presented the concept of Session 5 workshops. ICA members approved the concept.

9. SPONSORED EVENTS

- Agreement b/n eGovlab and sponsoring company that there will be no sales pitch;
- During event they can have a sensible number of reps;
- Invoice through eGovlab donation to the ICA conference OR redirect the sponsor to pay the invoice.

10. 50TH ICA CONFERENCE-Skype Call

Colombia Participants: Maria Mejia; Jorge Bejarano

- Colombia has sent an official request for the hosting of the 50th ICA conference;
- Chair informed Colombia that their FLP nomination of Uruguay has been accepted. (later however it was decided that he will be a sponsored delegate instead);
- Financials issues were confirmed with Maria;
- Location suggested for the conference-2 cities: Cartagena and Magdalena;
- They have to make their official presentation by September conference.

DAY 2

Participants:

Chair: Shimon Broner

Past Chair: Peter Bruce

Vice Chairs: Howard Jyan; Toshi Zamma

Treasurer: Larry Caffrey

PC Chair: Frank Leyman

PC Members: Marj Akerley; Magnus Enzell

Sweden: Vasilis Koulolias

Secretariat: Dora Spyropoulou

Notes from the Meeting

1. COVERAGE OF THE CONFERENCE

- It will be voice recorded but not live streamed.
- The conference will have some video editing by eGovlab team—Vasili to provide details.

2. CONFERENCE GIFTS

- Gifts—depending on the budget— the hosting country will respond.

3. EVALUATION FORMS

- Agenda and evaluation links for each session;
- Secretariat will work with eGovlab for more solutions.

4. COUNTRY REPORTS- “Describe your country’s eGovernance strategy”

- Questions:
 - How is government using mobile technologies to reach citizens, businesses and civil servants in your country?

- How is your government using big data and analytics to support government policy and program decision making?
- How does your country address issues of IT security and integrity?
- Council to review the publishing of country reports.
- Authors should be made aware that country reports may be published. (Secretariat to warn when sending announcement)
- Country reports should be submitted by July 15th.
- It's imperative that reports are sent by deadline, they will have the ability to make updates/edits during plenary session.
- To have on line the submission of country reports in the conference page and upload their document. (Secretariat will review this possibility with Design)
- Larry needs 2 hours for country reports.
- OECD will not be commenting since Barbara is a speaker. Perhaps World Bank can comment instead. (TBC).
- France will be motivated to speak.
- We can add space for open discussion.

5. BOARD AND COUNCIL MEETINGS

- The need of having a Board and a council meeting on day 1 was addressed. Perhaps we should revisit need for both.
- It was agreed that there's duplication of information-perhaps we should move more of the board meeting into council time.
- There is no need to repeat 48th conference results as they were in Chair's communiqué (winter) but also under the 48th Conference folder on site.
- Elections-ask a life member to conduct the voting process.
- Report Back of Study Groups
 - Taiwan and Japan can generate experience to share with others.
 - We need to add the report back of the study group during council meeting.
 - Topics:
 - eGovernance
 - Participation (citizen engagement policy development and emergency response)
 - Canada suggested that they can provide input as well on this topic.
- Treasurer Report
- New website
- Report back on strategy 2.0
- Publications
 - One publication per year, based on the conference topic.
 - The council will provide input for the theme of the following year.

- Ask for participants to suggest next years' theme which may arise from study groups.

6. ELECTIONS

- Possible candidates for Chair, Vice-Chair and Treasurer positions were discussed.

7. CLOSING SESSION

- By Rapporteur- Larry to talk to him- he will need to ask him to:
 - give summary of all country reports;
 - to summarize the conference;
 - and to report on a white paper based on the conference theme base on the peer group;
- We should probably budget an increased amount maybe around 6,500\$ since he will be doing extra work;
- Presentation of the next year's conference location- Maria Mejia.

8. PUBLICATIONS

- One publication per year, based on the conference topic;
- The council will provide input for the theme of the following year;
- Ask for participants to suggest next years' theme which may arise from study groups.

9. COUNTRIES TO INVITE:

- Should we invite Vietnam? Only if they pay Delegate fee- associate member amount of 2000GBP. All new countries must pay that but the board will waive it on the first year. (Larry to clarify)
- Every member is to contact potential foreign colleagues and motivate them to register for the conference.

10. STAFF FOR REGISTRATION AND ADMINISTRATIVE SUPPORT

- To be provided by eGovlab

11. ACCOMPANYING MEMBERS

- No official accompanying persons program will be announced. This does not mean that spouses are not welcome. Condition is that there will be an extra cost of 150€ for accompanying members to participate to the 3 evening events: City Hall Gala, Bridge Tour & Archipelago Tour.
- Not to be mentioned on line. Will add note on the registration “if accompanied” and Secretariat will give details with correspondence upon expression of interest.
- This amount will be paid to the secretariat and will be given to hosts for budget-proper use.

12. VARIOUS MATTERS

- Invites
 - Contact list to be provided by Magnus;
 - To be sent to Shimon for approval ;
 - Secretariat to send invitations describing access to conference information.
- Pins
 - Secretariat to send Larry print-ready logo for new pins.
- Welcome packet
 - To be given in envelope upon check in at hotel; Secretariat to check if the hotel charges for distribution of envelopes upon arrival/check-in.
 - For non-Scandic guests, individual arrangements will be made;
 - Name, emergency contacts, agenda;
 - We will go as paperless as possible-secretariat/eGovlab will work on online alternatives.
- Evening event invitations (3) for city hall, bridge tour, archipelago tour (Shimon will provide samples)
- Evening Event Attire:
 - DAY1 City Hall Event- Smart casual
 - DAY 2 City Bridge Tour- Casual
 - DAY 4 Archipelago Tour-Formal/cocktail
- Spring Communiqué for update of new site launch and conference matters
- Peter will reach out for Session 4 to discuss Americas and solicit for speaker
- Session 3 Demonstration is a must.
 - (90 minutes strict-5 speakers)
 - Participants should come earlier to prepare and check equipment facilities.

13. TO DO LIST- BY NAME-deadline 29/5/2015 where possible, for announcement of conference programme

- **Shimon Broner-**
 - Session 1-to provide description of session for programme announcement
 - Session 4-to confirm and provide name of speaker from Israel
- **Frank Leyman-**
 - Session 3-~~confirm Frank DeSaer (crossroadbank Enterprises)~~-it has been confirmed that he will not be available. Letter of invitation has been sent by Secretariat on behalf of ICA and Vasilis to Dr. Popov (Security of Big Data)-awaiting response.
 - Session 3-confirm Iurie Turcany
 - Session 4- confirm and provide name of EU Privacy Commission or ENISA speaker
 - Session 6-confirm WB Samia Melhem
 - Joint Meeting- confirm Paco Garcia Moran
- **Larry Caffrey-**
 - Closing Session- discuss with James Mackison above issues and set price
- **Peter Bruce-**
 - Session 3-confirm Joshua Bellinko
 - Session 4-confirm and provide name of speaker from US or Colombia
 - Provide input for study groups
- **Howard Jyan-**
 - Session 3-confirm and provide name of speaker from Taiwan
 - Report back of study groups (with Toshi and Peter)
- **Toshi Zamma-**
 - Report back of study groups (with Howard and Peter)
- **Joseph Yew-**
 - Session 2-confirm speaker from Singapore Mr Chan Cheow Hoe
- **Magnus Enzell-**
 - Session 1-confirm the 3 speakers (Olofsson, Wigh, Ubaldi)
 - Session 2-confirm Vestberg and Persson
 - Session 5-with Vasili to provide agency contacts
 - Joint Meeting-we need a short description for the programme announcement.
 - describe and provide list of agency contacts and participants for Digital Agenda (With Vasili)
 - To provide contact list, to be sent to Shimon for approval for invites
- **Vasilis Koulolias-**
 - Session 3-confirm Dr. Somya Joshi
 - Session 5-with Magnus to provide on agency contacts
 - Joint Meeting- describe and provide list of agency contacts and participants for Digital Agenda (With Magnus)
 - Conference video editing by eGovlab team
- **Dan Neren-**

- Session 4-confirm and provide name of Intel speaker
- Ensure agreements with sponsoring companies for events
- Communicate with Hotel about meeting room change

•Secretariat-

- Coordinate launch of site and kickoff of conference registration
 - Registration form
 - Provide content for announcement on site
 - Draft communiqué to announce site and conference
- Visit options of distributing welcome package
- Prepare with design invitations for evening events-these go out to non registered guests-as everyone registered will have been informed
- Work on evaluation forms; possible assistance from eGovlab
- Check on ICA pins with Larry

附錄 2: ICA 2015 年年度大會暫定議程

Sunday, September 6th

ICA BOARD & COUNCIL MEETINGS

Scandic Grand Central Meeting Room- Salong 5

14:00-14:45 **ICA Board Meeting & Programme Committee**

Chair: [Shimon Broner](#), Chairman, ICA

14:45-17:45 **ICA 49th Annual Council Meeting & Elections**

Chair: [Shimon Broner](#), Chairman, ICA

Attendees: Governing Board, Programme Committee, National Representatives and Deputy National Representatives only (no substitutes)

- Treasurer Report
- Report back of Study Groups
- Report back on strategy 2.0
- New website
- Elections-to be conducted by life member

ORIENTATION

Scandic Grand Central Meeting Room- Salong 5

17:45 – **Welcome and information session for new observing countries**

18:15

Chair: [Larry Caffrey](#), Treasurer, ICA

ICA CONFERENCE WELCOME RECEPTION

Stockholm City Hall Stadthuset

18:45 Meet at Scandic Grand Central Hotel lobby for scenic walk to Stockholm City Hall.
(Mini bus will be provided for those opting not to walk)

19:15-19:30 **Group Picture** - City Hall, Blue Hall staircase

19:30-21:30 **City Hall event**

- Welcome speech by senior city official- Prince Hall
- Welcome speech by ICA Chair-Prince Hall

-
- Stockholm City sponsored walking buffet-Prince Hall
 - Guided tour of the City Hall

21:30 Walk back to Scandic Grand Central Hotel. Mini bus available for those opting not to walk.

Dress Code: Smart Casual

49th Conference Programme

“Unleashing mobile government – addressing societal challenges”

Cybersecurity to protect our Citizens in the Digital World; providing practical solutions on how governments can minimize security risks for citizens’ personal data and own agency enterprise data; what sources of big data are being used by governments around the world but most importantly, how are governments applying this emerging field of information technology to make decisions and achieve desired societal outcomes for their citizens, enabling mGovernment to address societal challenges are some of the topics this year’s conference will focus on.

Monday, September 7th

Ministry of Enterprise (MoE) Aula

08:00 Meet at Scandic Grand Central Hotel lobby to walk together to the MoE (200m from the hotel)

08:30-09:00 Welcome by ICA Chair-Shimon Broner
Opening speech by the Swedish Minister for Housing, Urban Development and Information Technology- Mehmet Kaplan

09:00-10:40 **Session I: STRATEGY & CHANGE MANAGEMENT**

The world of IT has in recent years witnessed a series of significant transformations caused by simultaneous emergence of new technologies. These transformations have practical impact on the enterprise’s existing computer infrastructure and the organization’s human resources, especially the interaction between the two without receiving the attention it deserves.

The formulation of a comprehensive master plan of IT implementation, which combines the needs and requirements of the business processes with diverse opportunities the new technologies enable is imperative, however this macro view is usually set aside for other more “critical” short term demands on IT services. The open issues we will confront during this session are:

- How do you build a comprehensive master plan for IT?
- What tools and services are available to build such a plan?
- What are the constraints which must be taken into account when building the plan?

Chair: Shimon Broner, Senior Chief Information Officer Ministry of Economy, Israel

Speakers:

- Stefan Olowsson, CIO Swedish agency for Social Security, Sweden
- [Lars Wiigh](#), European Union and Business Development Executive Public Sector and Energy market , IBM Nordic
- [Frank Yair](#), Government CIO, Prime Minister's Office, Israel

10:40-11:00 Coffee Break

11:00-12:20 **Session II: INTEGRATION OF MOBILE TECHNOLOGIES WITH CITIZEN-CENTRIC APPROACHES**

The steady integration of mobile technologies into the everyday lives of people, businesses and governments provides a new context for policy-making for governments and can give rise to new forms of engagement and relationships in the public sphere. Smart phones in combination with easily accessible apps creates opportunities for a fast and wide penetration of digital public and social innovations – and not simply a support for existing government processes. As a result, new approaches are needed to support a shift from governments anticipating citizens' and business's needs (citizen-centric approaches) to citizens and businesses determining their own needs and addressing them in partnership with governments (citizen-driven approaches). This session explores different ways of coping with this new policy-landscape.

Chair: [Dr. Magnus Enzell](#), Senior Adviser - Ministry of Enterprise and ICT, Sweden

Speakers:

- [Dr. Somya Joshi](#), eGovlab, Sweden
- [Chan Cheow Hoe](#), Government CIO of Singapore
- Claes Persson, CEO Mobilearn

12:20-13:15 Lunch at MoE

13:15-15:00 **Session III: GOVERNMENT ANALYTICS FROM BIG DATA**

This discussion picks up from last year's top rated panel on big data initiatives.

We have allocated two hours for presentations and table discussions that will allow us to learn from each other's experience. What sources of big data are being used by governments around the world? What can be inferred from social media? What can we discover by tapping into the Internet of Things (IoT)? What techniques are being used to manage and analyze the tremendous volume of data? Finally and most important, how are governments applying this emerging field of information technology to make decisions and achieve desired societal outcomes for their citizens?

Chair: [Peter Bruce](#), Senior Assistant Deputy Minister, Projects and Client Relationship, Canada

Speakers:

- [Joshua Belinko](#), Executive Director at Agri-Traceability Services, Canada
- Dr. Oliver Popov, Stockholm University, Sweden
- [Chang, Chi-Lung](#), Senior Systems Analyst E-invoice Promotion Division, Fiscal Information Agency, Ministry of Finance, Taiwan
- [Iurie Turcanu](#), Executive Director and Chief Technical Officer of the e-Government Centre (eGC), Government of Moldova
- Speaker TBC

15:00-16:30

Session IV: CYBERSECURITY TO PROTECT OUR CITIZENS IN THE DIGITAL WORLD

Cyberattacks are clearly on the rise. Government CIOs consistently rank Cybersecurity high on their agendas. Even as governments across the world invest heavily to protect its citizens' data and other information assets, all that could be easily undermined through the actions of an unwitting employee or contractor. This panel will give us an all-round view by sharing what their governments are doing to protect their information assets, the citizens' data.

Chair: [Yew Joseph](#), CIO Ministry of Law, Singapore

Speakers:

- [Dimitra Liveri](#), NIS Officer, Information Security & Data Protection Unit, ENISA
- [John Stienen](#), Senior policy advisor, Ministry of the Interior and Kingdom Relations, The Netherlands
- [Cashman Mo](#), Director, Enterprise Architects, EMEA, McAfee, Part of

Intel Security, Amsterdam, Netherlands

- Speaker 4 - TBC

16:30 Walk from MoE to Scandic Grand Central Hotel

17:40 Meet at Scandic Grand Central Hotel lobby

18:00-20:00 City boat tour- travel under fifteen bridges and pass through two locks connecting the Baltic Sea with Lake Mälaren. Experience many of the city's sights-the inner city, the Old Town, the islands Södermalm, Lilla and Stora Essingen, the new area Hammarby Sjöstad and the green areas of Djurgården. Finger food and cocktails will be served aboard the vessel.

Dress Code: Casual

20:00 Bus return to Scandic Grand Central Hotel

Tuesday, September 8th

Kista Science City

08:00 Meet at Grand Central Hotel lobby

08:15 Buses Depart for Kista Science City

09:00-11:00 Ericsson Experience Center -info to be provided soon.

11:00 Walk to the NOD Building- Participants to be divided into two groups in order to participate to the following demonstration sections:

- **Digital Art Center (DAC)**- The DAC is Stockholm University's, DSV - Department of Computer and Systems Sciences, public outreach environment where researchers, entrepreneurs, artists, students and the public can meet, learn and develop through exhibitions, seminars and programs in the fields of ICT, science and art. DAC aim to strengthen Sweden's international competitiveness through interaction between creative industries and technical research and development.
- **Screen Interaction** in an innovative Swedish SME-company. Their vision is to create tomorrow's digital solutions and products that improve the quality of life for people. They have been involved in several successful projects for both private and public sector. They will share with ICA their experiences, knowledge and visions from developing innovative e-services together with public sector stakeholders such as The Swedish Social Insurance Agency

(Försäkringskassan) and for the Swedish Transport Agency (Transportstyrelsen) to mention a few. In addition to this Screen interaction will also share their views and experience upon combining innovative thinking and the Internet of Things to enable new business opportunities within the automotive industry, retail, manufacturing, healthcare and telecommunication.

11:30-12:00 **Demonstration 1**
Topic A: Immersive reality
Topic B: Screen interaction

12:00-13:00 Lunch at the NOD Building

13:00-13:30 **Demonstration 2**
Topic A: Immersive reality
Topic B: Screen interaction

13:45-16:45 **Session V: ENABLING mGOVERNMENT**

Focus on gov app innovation. Most governments collect and publish enormous amounts of data, but have limited resources to get it into the hands of their citizens in creative and engaging ways. This Session will provide the opportunity to be part of an event that draws together people from government, industry, academia and of course, the general public to mash up, reuse, and remix data by focusing on “life events.” Keyword “mobile.”

This session aims to provide some examples of possible gov apps that are based on a whole of government approach and can trigger innovation based on a private-public-research partnership.

Following a small presentation of similar approaches visualized by MoE and eGovlab and depending on participation, we will split in groups during this workshop (ideally 2-3). Each group will address a societal challenge and come up with app solutions that reflect the topic assigned to this group comprised of ICA members, Nordic/Baltic representatives, Swedish private/public sector and academia.

Chair: [Vasilis Koulolias](#), Director of eGovlab, Sweden

Life Event Workshops:

- Group 1: Migration
- Group 2: Risk & Disaster Management

-
- Group 3: Building a house
-

16:45-17:30 Report-back

17:30-19:30 **Networking event**

Europe's leading ICT cluster – Kista Science City. A close relationship between private enterprise, research and academia has made Kista Science City one of Stockholm's most important growth regions. Today, the area hosts more than 1000 ICT companies that combined employ around 25,000 people. The cluster is next to the international academic institution, Stockholm University. Academia, private enterprise and the public sector collaborate in Kista Science City. Kista Science City is an excellent example of how academia, private enterprise and the public sector can collaborate.

This networking event is a great opportunity to meet and network with a broad range of stakeholders from Kista Science City to get an insight in the dynamics of Europe's leading ICT cluster. Finger food and cocktails will be served.

19:30 Bus departure for Scandic Grand Central Hotel

Free evening

Wednesday, September 9th

Ministry of Enterprise (MoE) Aula

08:40 Meet at Scandic Grand Central Hotel lobby to walk together to the MoE

09:00-11:00 **Session VI: COUNTRY REPORTS**

Chair: [Caffrey Larry](#), ICA treasurer, UK

Challenger: [Samia Melhem](#), Senior Operations Officer, The World Bank Group

11:00-11:15 Short Coffee break

11:15-12:00 **Session VII: FUTURE LEADERS**

This year's Future Leader fellows will be introduced. Presentation of conference summary.

12:00-13:30 Lunch at MoE

13:30-16:30 **Session VIII: JOINT MEETING WITH NORTHERN EUROPEAN COUNTRIES**

The joint session with the northern European countries aims to highlight the potential of a shared Nordic infrastructure towards a digital single market within Europe. By fostering an ecosystem for open innovation towards co-creation of common services it will result in job creation, economic growth and efficient government.

This session will provide is an excellent opportunity to share best practice, learn from each other and to find new ways for collaboration within an northern, pan European and international context.

Topic 1: shared Nordic infrastructures towards a digital single market

Chair: Paco García Morán, Chief IT Advisor at European Commission

Speakers:

- Stefan Krook, CEO KIVRA, Sweden
- Yih-Jeao Wang, Ministry of Finance: Agency for Digitalisation, Denmark
- [Warren Lloyd Hero](#), Chief Technology Officer at Microsoft, S. Africa

14:45-15:00 Coffee Break

15:00 - 16:30 **Topic 2:** Open innovation; the Nordic ecosystem

Chair: [Barbara Chiara Ubaldi](#), Division for Public Sector Reform at the Public Governance and Territorial Development Directorate, OECD

Speakers:

- [Lars Iversen](#), Partner at Springfellow International, Sweden
- Speaker 2- (TBC)
- [Amos Tan](#), Director, Infocomm Development Authority of Singapore
- [Cecilia Magnusson Sjöberg](#), Professor of Law & Informatics at Stockholm University, Sweden

16:45-17:30 **CLOSING SESSION**

Chair: [Shimon Broner](#), Senior Chief Information Officer Ministry of Economy, Israel

Conference Summary: Rapporteur - [James Mackison](#), ICA Contributing Consultant, USA

Looking ahead to the 50th ICA Conference: Presentation - Maria Jaramillo, Deputy Minister of IT Ministry, Colombia

17:30 Walk to hotel

18:30 Bus departure from Scandic Grand Central Hotel lobby

19:00-23:00 **Closing event- “Meet the Archipelago”**
Enjoy traditional Swedish cuisine while cruising through Stockholm’s Archipelago, home to over 30,000 islands. Our tour will depart from downtown Stockholm and will last for approximately 4 hours.

Dress Code: Formal/cocktail

23:00 Bus departure for Scandic Grand Central Hotel