出國報告(出國類別:其他:移地教學)

歐洲產業發展趨勢

服務機關:國立政治大學商管專業學院碩士學位學程(AMBA)

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派赴國家:丹麥、挪威、瑞典 出國期間:2013/04/05-2013/04/17

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摘要

北歐各國爲眾所公認的永續發展領頭羊,在全球暖化加劇、氣候快速變遷、 天然資源逐漸受限的趨勢下,綠色經濟時代已然來臨。面對相關議題,政大企業 管理研究所黃秉德副教授特別與安侯永續發展顧問股份有限公司總經理黃正忠 副教授(時任中華民國企業永續發展協會秘書長)合作開授「歐洲產業發展趨勢」 課程,帶領學生前往丹麥、挪威、瑞典,參訪綠色企業與低碳城市,透過行前拋 出多項關注主題,做足準備;和參訪中不斷的交流、反饋與討論,深入探討永續 未來趨勢。對北歐產業有了深入的觀察後,反思臺灣,期許這個世代廣泛應用所 學,保護臺灣的環境,開拓藍海商機,力行永續信念。

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一、目的

在全球綠色經濟的發展趨勢中,最綠、最貴、最永續、也最具競爭力的北歐企業,如何在追求獲利的同時,兼顧永續發展;在企業發展策略轉型時,又如何將企業社會責任、低碳與綠色創新等概念內化到商業模式中。歐洲商業競爭相當聚焦在低碳、綠能、高資源效率、創新材質等,成為城市開發及國家續航的實力之爭。北歐有創新的商業模式以及不拘泥或滿足現狀的企圖心,造就了多項驚人成效,值得臺灣借鏡。

本課程著眼於此,特別重視引導小組合作與討論,希望學生思維更全面深入:

- 每組均須解析與觀察歐洲產業發展總體與個體的趨勢面
- 每組均有總體焦點議題、產業、及城市發展議題
- 每項主題均訓練負責學生,整合小組合作至發表會結束爲止

經過不斷的演練與準備,至各大企業與引領永續型商業模式發展的組織及城市實地參訪時,我們展現出台灣新一代青年,也就是未來領袖的積極精神,深獲企業好評。

二、過程

政治大學 AMBA 連續四年舉辦國內唯一之 MBA 永續創業競賽,每年獎勵補助前三名之來自全國隊伍,另外結合低碳產業及歐洲產業趨勢等課程招募具永續概念的修課學生,成團赴歐洲考察學習永續政策及企業營運。

我們深知要創造美好永續的未來,人類社群須要思索新的商業模式,不論 在產品、服務,甚至政策、財務面向,都有追求進步的空間。期望學生透過行前 三次課程密集而內容豐富的學習,認識北歐現今產業趨勢。

針對不同產業或公司背景探討,瞭解業界如何實務執行企業永續與社會責任,經過實際參訪,並同時與企業管理階層溝通交流,增加國際視野與實務管理知識。回國後,可延伸分享國外所學之企業永續知識給予同儕,耕耘散播更多種子人才。

(一)行前上課

3/2 (六)下午13:30-17:30

- 課程背景說明
- 參訪行程簡介
- 決定個人負責參訪單位資料蒐集與分析:

解析與觀察歐洲產業發展總體與個體的趨勢面總體焦點議題、產業、及城市發展議題

3/16 (六)下午13:30-17:30

- 進行參訪單位個人簡報
- 個人簡報修訂方向之討論
- 期末報告撰述之說明

3/30 (六)下午13:30-17:30

- •歐洲低碳與產業永續說明
- 個人簡報及繳交參訪時的提問問題

(二)北歐企業實地參訪

- 每晚全體進行參訪後心得討論及隔日行程預習一至二小時
- 成果發表之個案簡報及期末報告討論半小時

4/8

Novozymes 諾維信酵素生技

是引領生物科技創新的世界先導,開發面向未來的工業生物解決方案,促進客戶業務發展,改進地球資源的使用方式。其700多種產品遍及全球130個國家和地區,而主訴求生物創新爲未來市場需求提供卓越和可持續解決方案,提高工業效率,保護地球資源。

Kalundborg Symbiosis 葛倫堡工業園區

4/9

ATP 丹麥退休基金

Copenhagen Cleantech Cluster 哥本哈根清境技術聚落

4/10

Center for Design, innovation and Sustainable Transition (DIST)永續創新設計中心

4/11

Cities of the Future (Norway) 挪威未來城市專案 Norsk Hydro 鋁業能源創新再造

4/12

Confederation of Norwegian Enterprise (NHO)挪威企業商會 Storebrand 壽險財務規劃 Statoil 整合石油與天然氣

4/15

Ericsson 愛立信

爲世界級領導供應商,爲全球行動及固網營運商提供全方位通訊設備與相關服務。超過 180 個國家的 1,000 多個網路,使用其網路設備;全球 40%的行動呼叫,透過其系統承載。愛立信是全球少數能爲所有主流行動通訊標準,提供端到端(end-to-end)解決方案的廠商之一。

Ethical Council 政府退休金投資規劃

4/16

Sandvik 山特維克重工業:採礦、金屬、不銹鋼等重型機具研發製造商,是高科技工程集團,在相關業務領域居全球領先地位。

Electrolux 伊萊克斯家電,爲家用設備和專業用設備的世界領導品牌之一。

- (三)回國後課程: 4/28 (日)下午 13:30-17:30
- 學生簡報參訪企業資料及修訂
- (四)成果發表會: 5/10(五)下午 13:30-18:30
- 繳交期末簡報及期末報告書,邀請環保署葉欣誠副署長、中研院楊致行資深督導及台北市環保局吳盛忠局長擔任評論人:並廣邀永續競賽及北歐相關企業總部經理人如臺灣伊萊克斯總經理、摩根史丹利臺灣區執行長趙辛哲蒞臨指導。除分享此行豐碩成果,更透過心得發表與群體互動討論,帶動社會各階層深入自省,包括政府部門、科技及金融等產業,倡議新創思考的無限可能。



三、心得及建議

「歐洲產業發展趨勢」課程至今已邁入第五年,歷年到歐洲參訪都有更深入 的感受。尤其明顯的是,北歐企業在永續議題上已轉型往互利互惠,共生共榮的 生命共同體信念中。本次參訪包括油氣業、礦業、生技業、保險與資產管理業, 順利解構這些全球領先之永續型企業的商業模式,及環保新知與社會創新範例。

舉例來說,北歐各大企業的遠見,是臺灣值得學習的精神;如葛倫堡生態工業園區則結合了社區居民和大型廢棄物工業廠區,找到自然生態與廢棄物互換商機的平衡點,致力於增進物業價值鏈中每一個環節的永續性,爲了兼具環保與獲利,將核心能力結合永續概念的做法,非常值得效法。

在金融產業方面,我們看到各國紛紛成立共同退休基金,根據國際評則,協助退休後的理財投資觀念,有效將其核心能力發揮在社會責任之上,剖析未來經濟大趨勢(Mega trends)、解析企業永續報告書,及建立責任型投資模式。聚焦在分析國際資本市場與評等機構如何解析將永續整合到財務評估、投資決策、及績效揭露的商業實務中。

更重要的是,越來越多企業不僅成立單一的永續部門執行單向的計畫,而是由上而下將永續的概念貫徹施行到每一個部門,根據不同部門特性推行不同的永續策略;對其全球分公司,也竭盡所能地隨時溝通理念,以期推動朝向長遠永續的方向邁進,這在所有參訪企業中,都是無形的共同目標,卻能從他們的發展策略,見識其由小而大,全力推廣執行永續信念的決心。

歷經 14 個參訪點後,更明顯的觀察到東西方政府與企業經營理念與管理思維的迥異;北歐注重人權與企業責任,強調永續與經濟效益並重,新舊世代總是針對問題反覆發想,不斷試圖找出更好的解決方案。諸如綠建築集中雨水及日照、交通工具採用生質燃料、回收台能辨識瓶身正確分類、智能機具使人力成本減至最低等等公共措施,足見永續信念深植在北歐人的 DNA 中。

也因此斯德哥爾摩、奧斯陸及哥本哈根堪稱歐洲最綠色的三個城市,尤其是 瑞典將於 2020 年成爲無石油國家,丹麥哥本哈根將於 2025 年成爲全球第一個碳 中和首都。北歐城市永續除了人民覺醒、企業共同努力外,還有政府政策的配合。引領環境保護、能源效益、公司治理、退休基金等發展政策朝更好的方向邁進,用更深更廣的角度衡量人的議題。

許多數據顯示,現實環境的仍然持續惡化,此刻全球正面臨的氣候變遷、資源短缺問題,並未因爲意識覺醒而趨緩。我們仍需付出更多的心力來改變現況,當歐洲社會和企業已經跑在前端之時,許多開發中國家仍在經濟困境中掙扎,我們的島國家園,歷經多次風災和震災,更應時時省思,正視自然界發出的警訊。

國內社會的公民成熟度,或政府的組織治理能力皆有大幅成長空間,要追趕上北歐社會的腳步,教育是一大利器,也是最基本的工具。當前商學院的菁英學生,就是將來的企業領袖,在年輕時灌輸永續發展的理念,讓他們親身接觸歐洲企業的永續理念,或許能拓展其視野;期待這樣一門課,能影響下一代未來做決策時,把遠光放得更遠,運用創新創業精神,成就全人類社群最高福祉。

在全球綠色趨勢策略下,本課程既然訴求學生具備國際觀,並植入永續思維 新苗,據此行北歐參訪後心得,提供具體建議如下:

每年透過歐洲產業發展趨勢課程,可以發現語言溝通能力的重要性,尤其是 英語已爲全球共通語言,若因語言辭不達意,將錯失許多深入探討跨文化的寶貴 交流機會,也無法達成成功的國民外交。

總括參訪全程,學生的表現很精采,只可惜時間過於緊湊,無法給每個人對等的機會展現學習成果;而在成果發表會中,學生往往著分享自己觀察到產業現況及城市文化,但提供臺灣反思建議則不夠具體。建議未來可以在行前預備課程同時要求尋找與歐洲當地相對應的臺灣企業做比較,回程後的研討課程,著重於針對臺灣產業的應用與反省,進而歸納爲對提升國內產業發展有益的建言。

此外,永續議題是全球公民的共同課題,除了學校教育學生,政府也應更主動對民眾及業界透過各式管道加強宣導;永續不只是環保,任何機關行號、個人與團體都須認知自己所處的險峻情勢,才能爲下一代營造基本的生存環境,尋求未來進步發展。

附錄-參訪照片及成果發表會簡報

4/8 Novozymes 諾維信生技



Kalundborg Symbiosis 葛倫堡生態工業園區



4/9 ATP 丹麥退休基金



Copenhagen Cleantech Cluster 哥本哈根清境技術聚落



4/10 Center for Design, innovation and Sustainable Transition (DIST) 永續創新設計中心



4/11 Cities of the Future (Norway) 挪威環保署未來城市專案



Norsk Hydro 鋁業能源創新再造



4/12 Confederation of Norwegian Enterprise (NHO) 挪威企業商會



Storebrand 壽險財務規劃



Statoil 整合石油與天然氣



4/15 Ericsson 愛立信



Ethical Council 政府退休金投資規劃



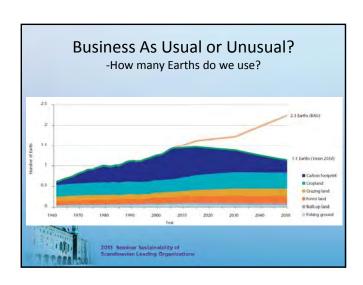
4/16 Sandvik 山特維克重工業



Electrolux 伊萊克斯家電



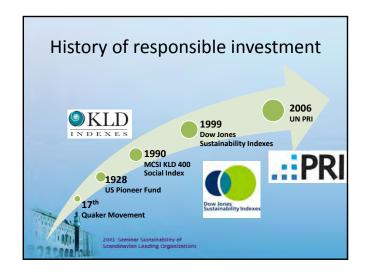
Three Key Questions • What does a sustainable world look like? • How can we realize it? • What are the roles business can play in ensuring more rapid progress toward that world?

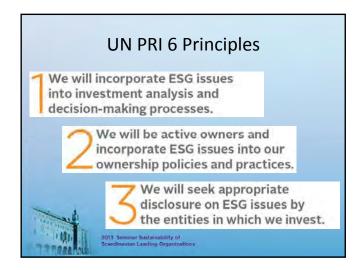




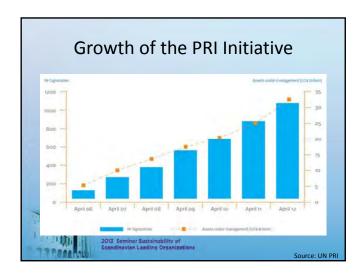


What is "Responsible Investment" Responsible investment is an approach to investment that explicitly acknowledges the relevance to the investor of environmental, social and governance (ESG) factors, and the long-term health and stability of the market as a whole. ---By UN PRI 2013 Seminar Suzzainability of Scandinavian Leading Organizations







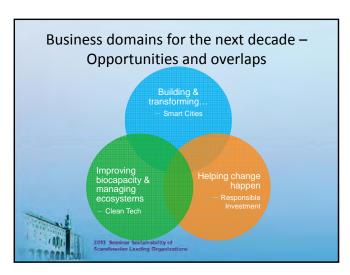






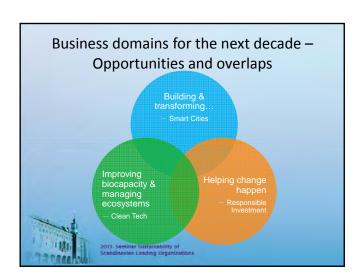




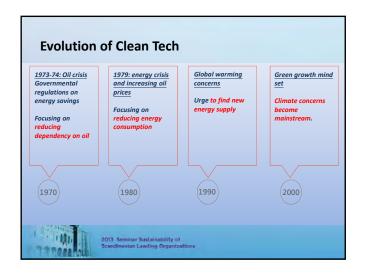








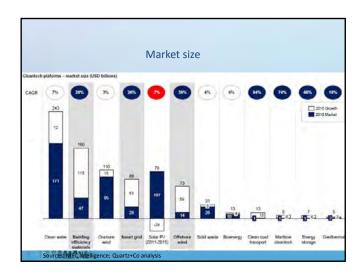












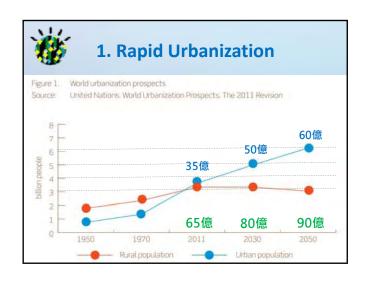




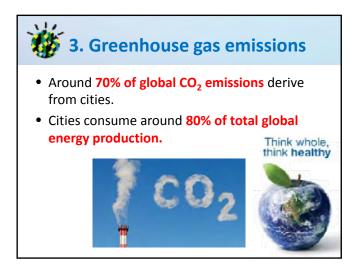




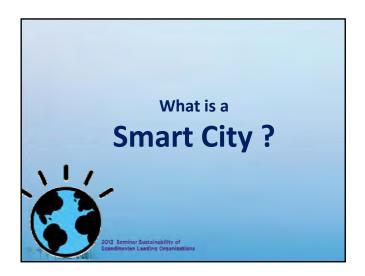




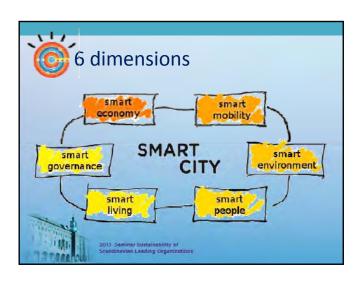


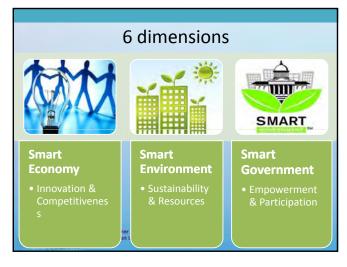


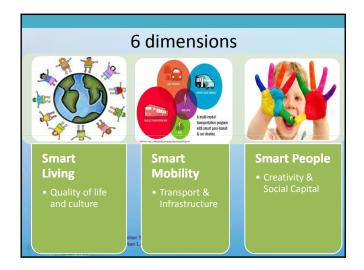






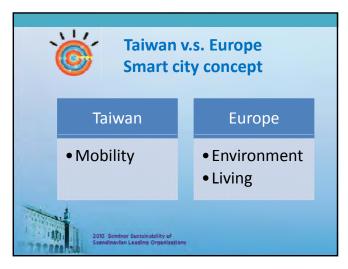


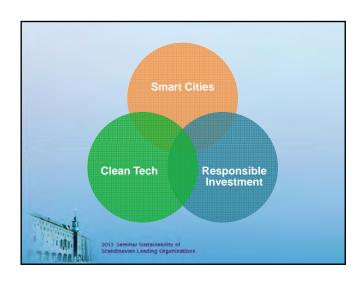








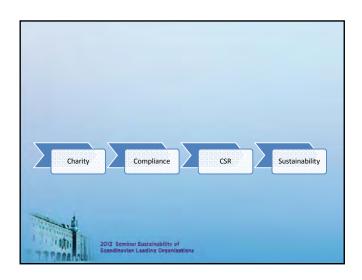


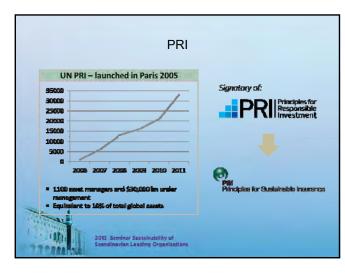




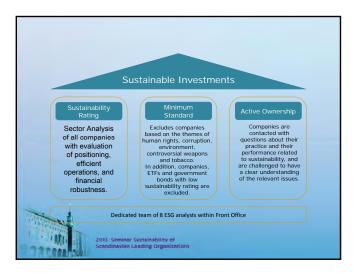






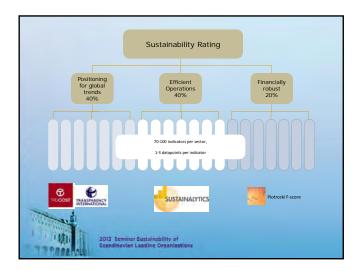




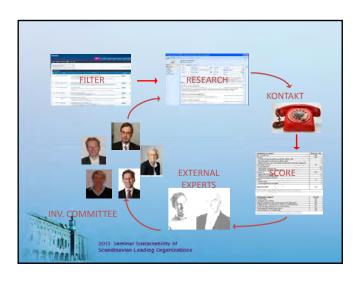


Sustainability rating • Efficient operations – ESG issues • Financial robustness • Well positioned for the future • Storebrand Trippel Smart (Norway) • SPP Global Topp 100 (Sweden)



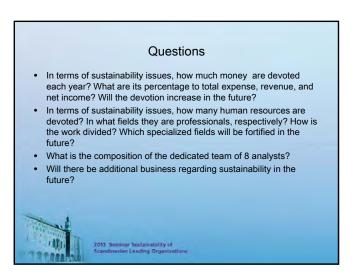






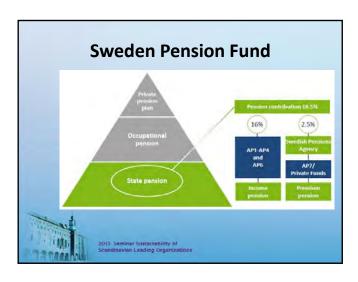


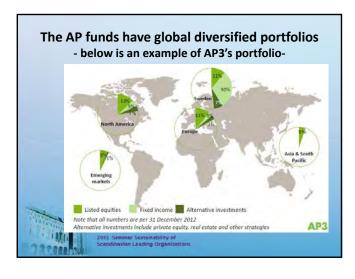
Embedment All funds under management are invested in a sustainable manner. Storebrand has redefined the relationship of trust between the manager and the customer in asset management." 2013 Semirar Sustainability of Scandinovian Leading Organizations

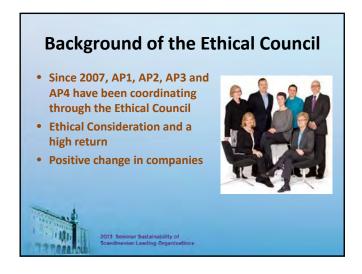






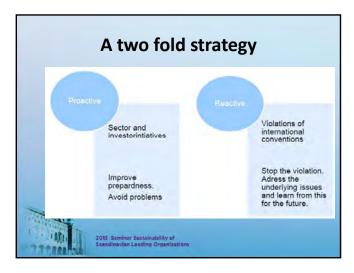


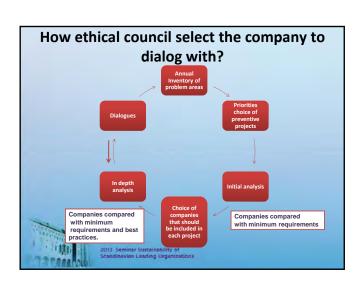




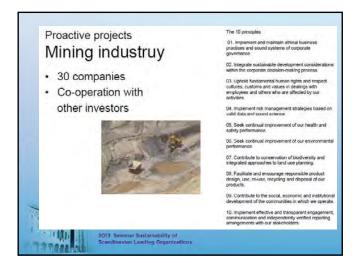




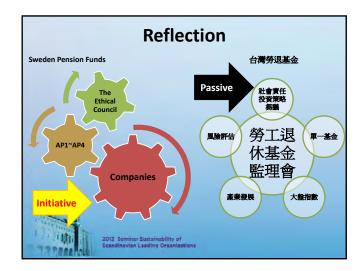






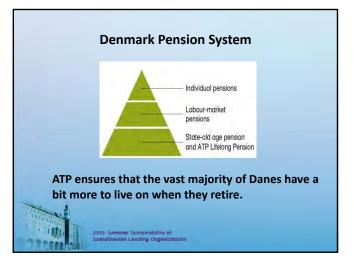


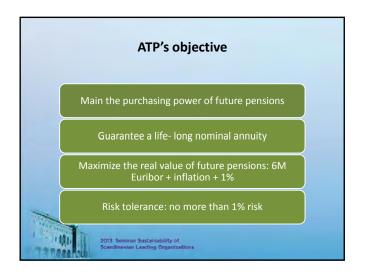


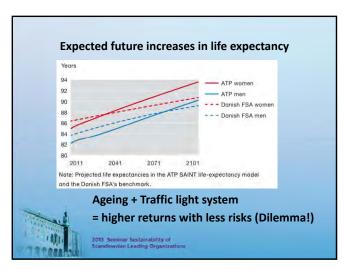


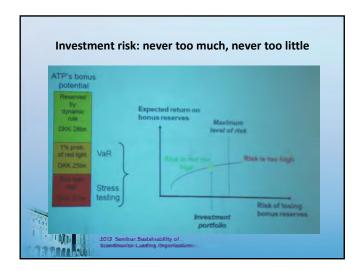






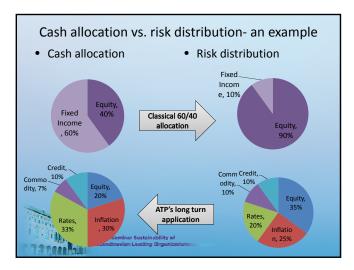


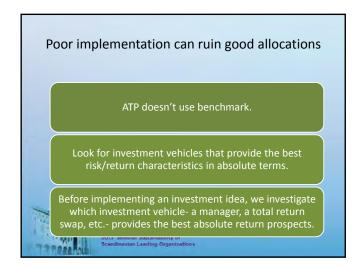


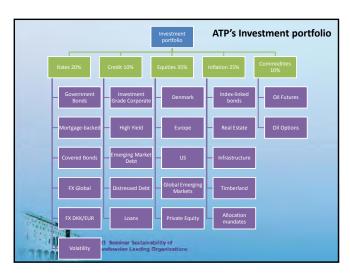


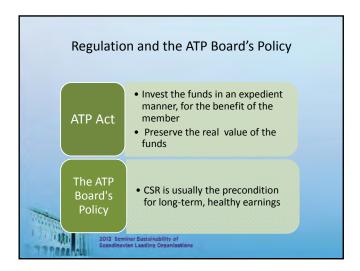


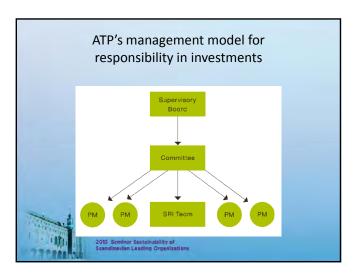










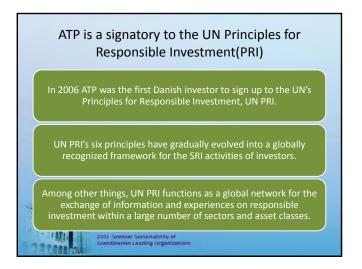


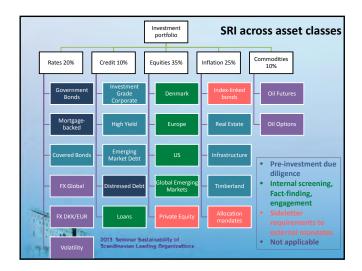
ATP's Policy of Social Responsibility in investment

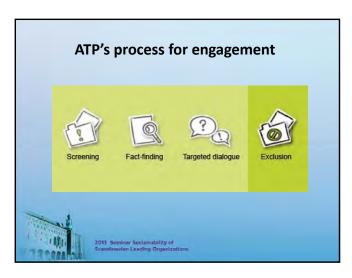
 ATP does not purchase equities in companies that deliberately and repeatedly violate the rules laid down by the national authorities in the markets in which the company operates or by international organizations endorsed by Denmark.

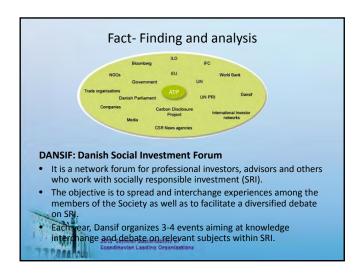
 Nor does ATP purchase equities in companies located in countries being subjected to a trade embargo imposed by the UN or the EU and endorsed by Denmark.

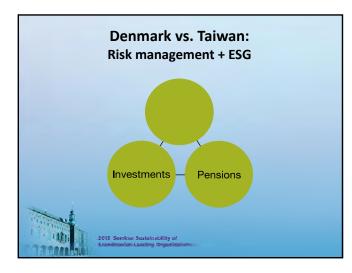
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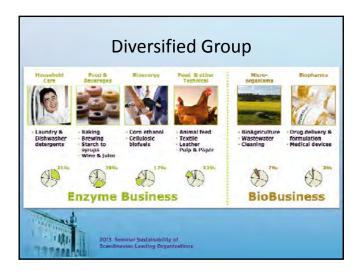




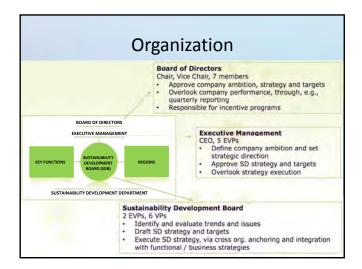


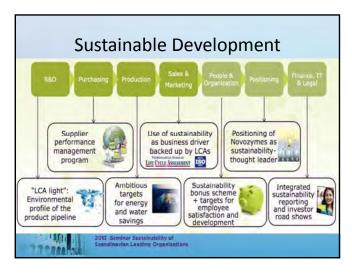


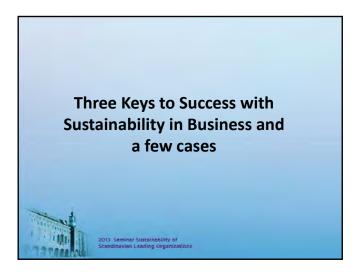




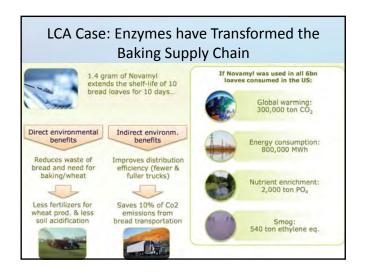




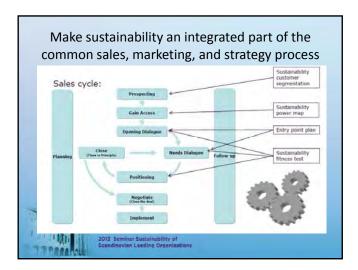












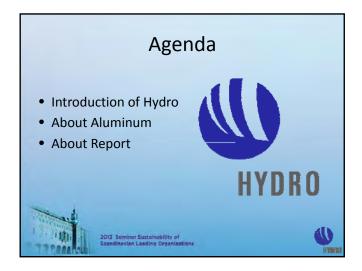


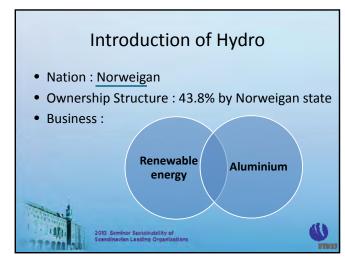


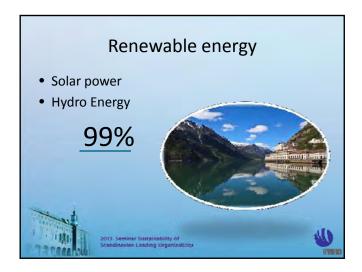
Concluding Remarks • The global sustainability agenda is robust, is strong, and will significantly influence all companies. • Sustainability is a great opportunity for business providing solutions. • Key to success with sustainability as business driver: — Product lifecycle insights and engagements — Employee engagements and integration with core business — Stakeholders touch and engagements



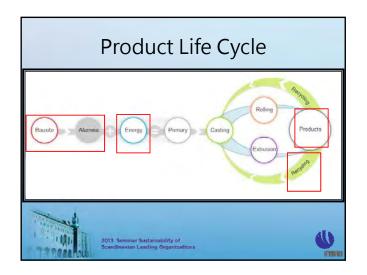




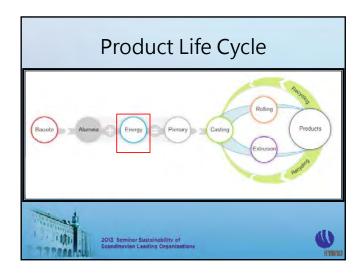




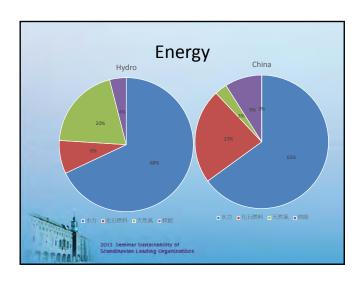


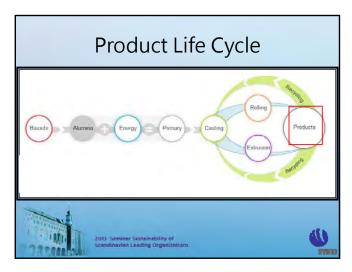






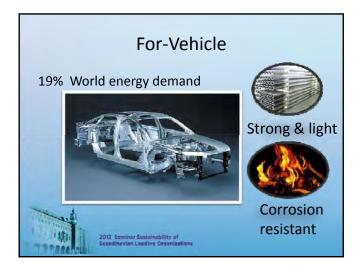






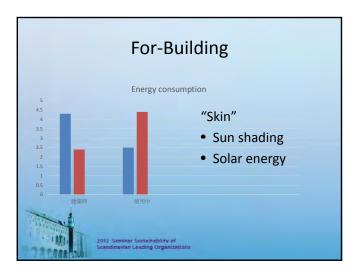


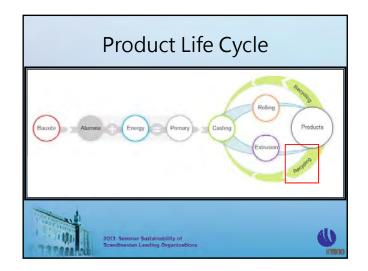




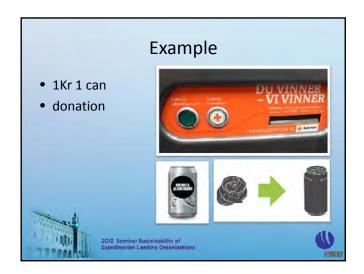




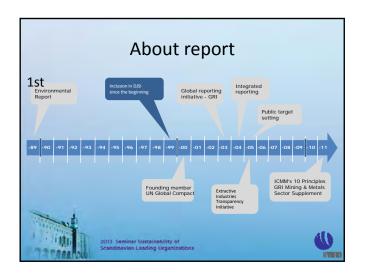










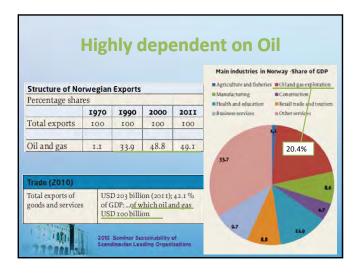






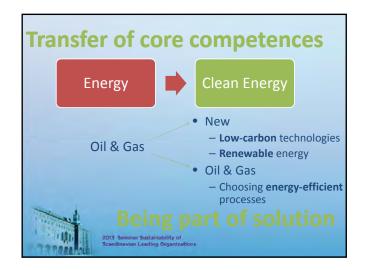


















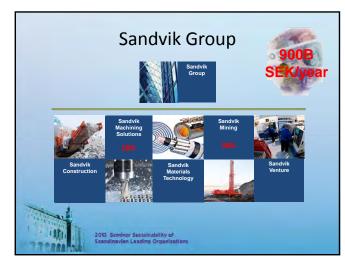










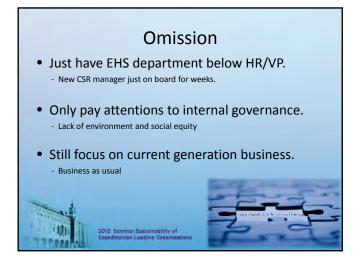






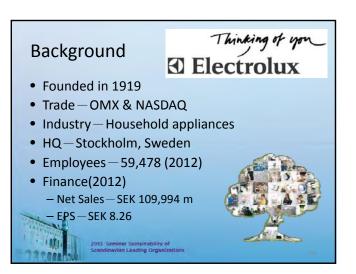














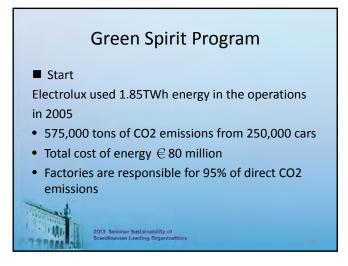








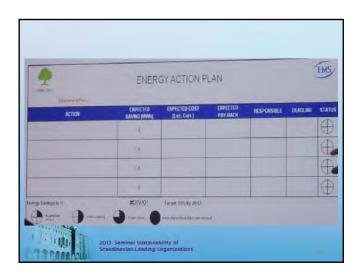






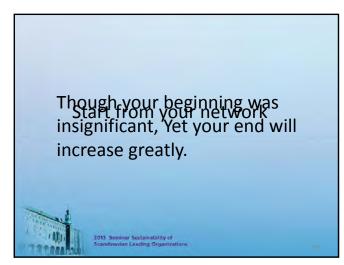






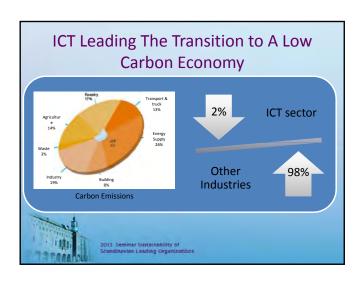




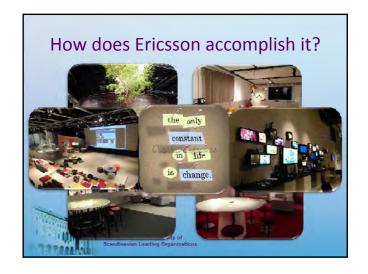










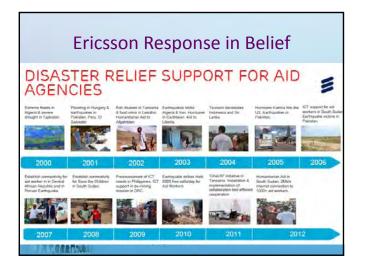














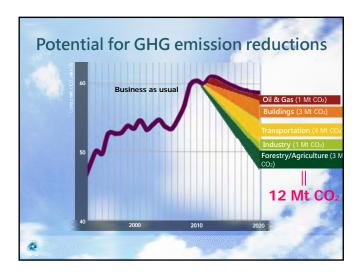


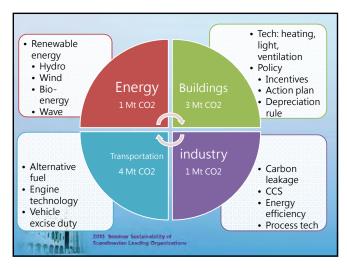


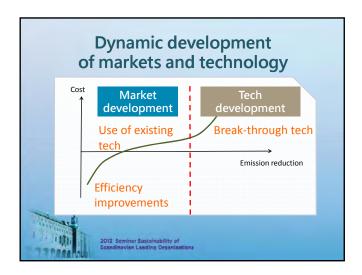


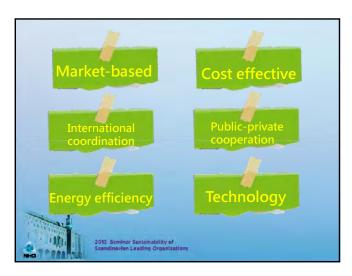


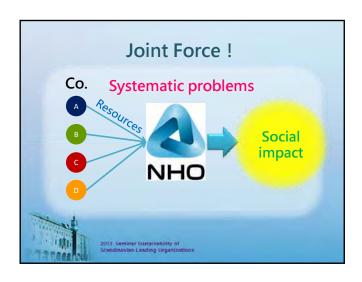






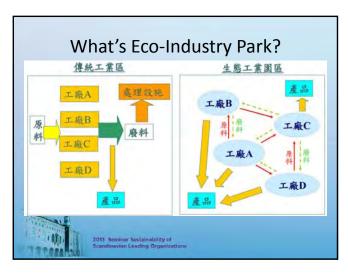








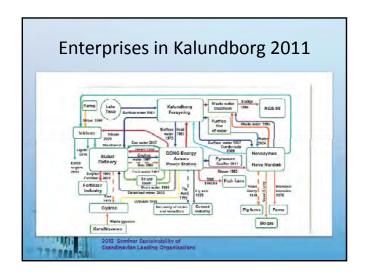


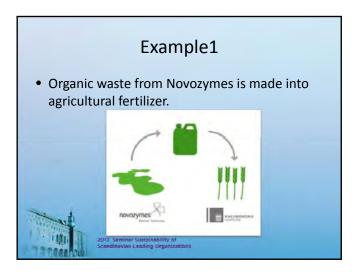


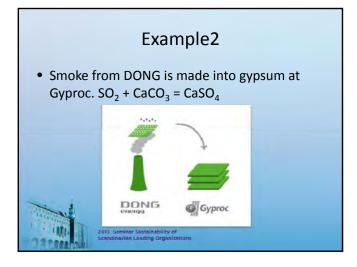
Introduction Located in Kalundborg, Denmark Established in 1961 The World's first working industry symbiosis One partner's bi-product is the raw material in another partner's production. Today, over 30 waste streams exist between partners.

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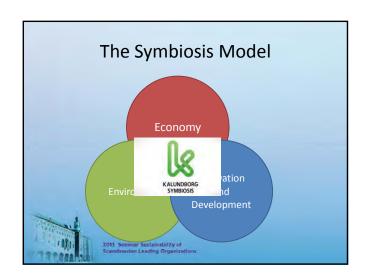




How It Started?

- The Symbiosis was not invented, but developed organically over many decades.
- Kalundborg Symbiosis was a "non-project", created by a "non- organisation".





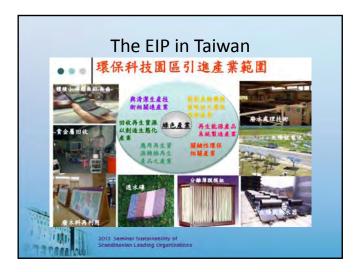
New projects around Kalundborg Symbiosis

- · Cooperating initiatives between companies!
- Biopro: optimising biochemical production from tube to full scale production!
 Novo Nordisk, Novozymes, CPKelco, DONG Energy, Danish Tecnical University, Copenhagen University a.o.

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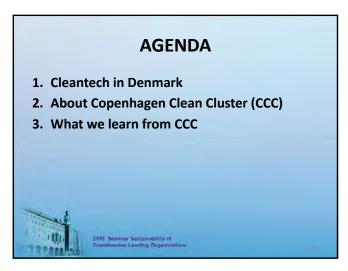
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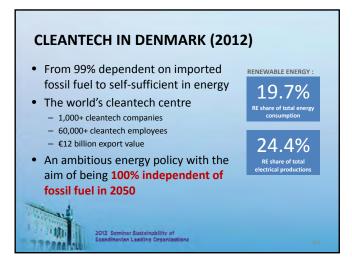


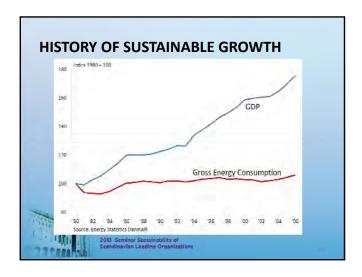


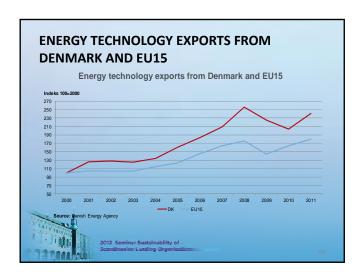


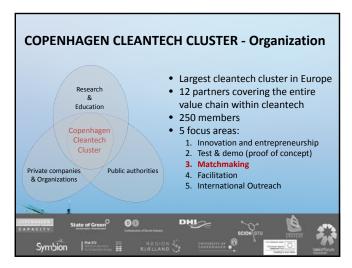




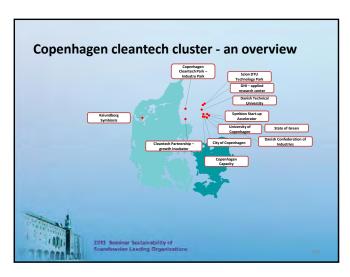












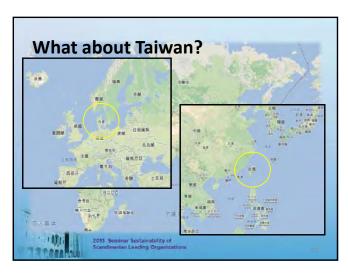








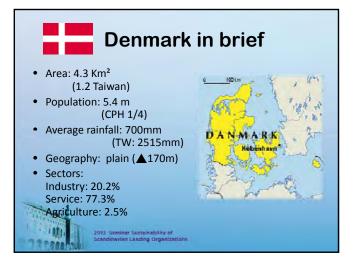




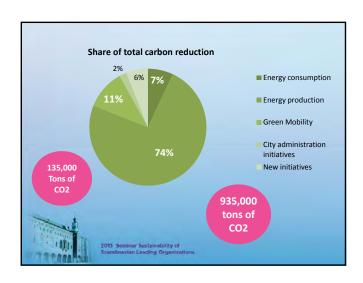




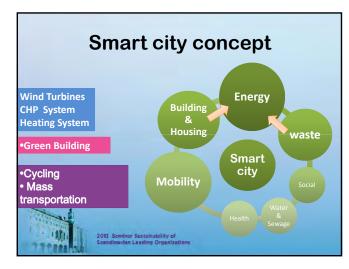




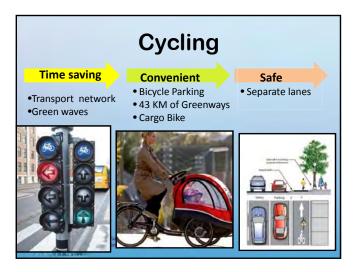
Copenhagen's vision Carbon Neutral by 2025, no using of fossil fuel by 2050. Carbon emissions must be reduced by 1.2 million tons.

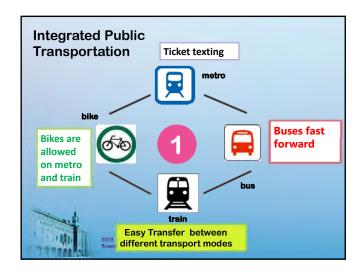


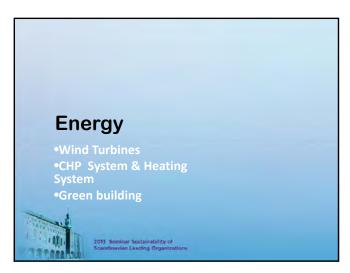


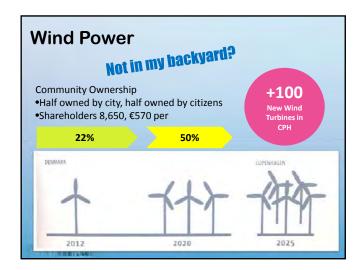


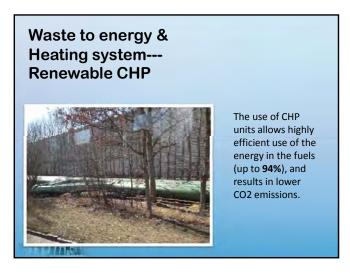




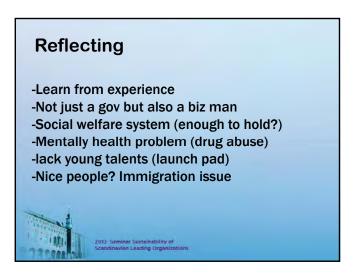
















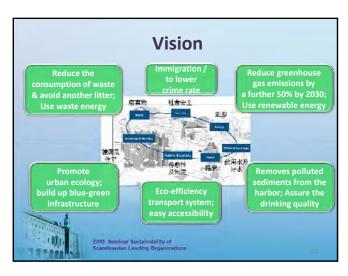








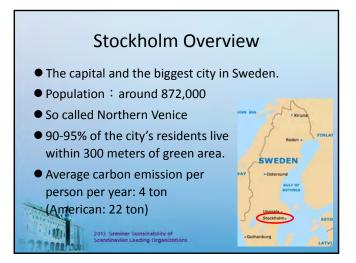




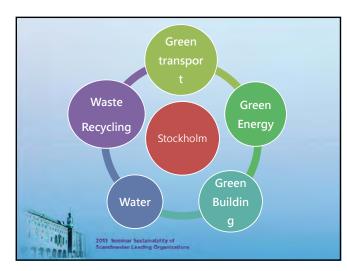


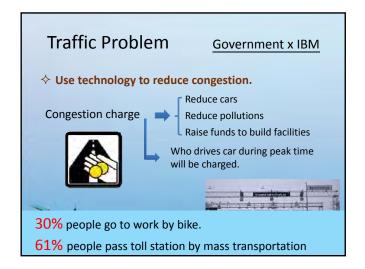


























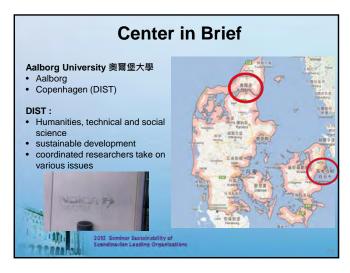


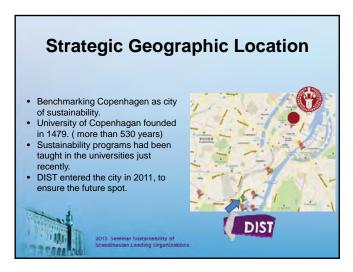
Cleantech Companies There are highly innovative and specialized technology companies in all urban sectors. The cleantech industry consists of nearly 3000 companies and 25000 employees. These environmental companies reflect strong turnover and financial results. Environmental sectors: renewable energy, water purification, energy efficiency, alternative fuels...



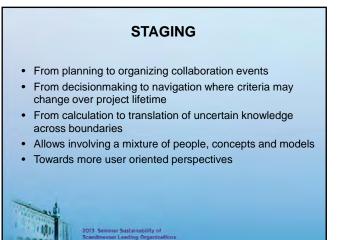


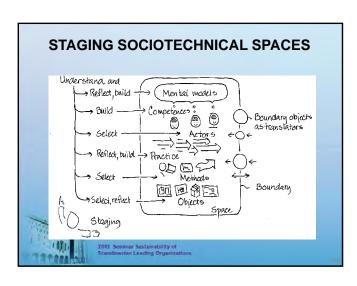


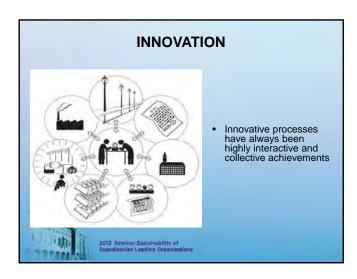






















Today, cities are home to half of the world's population. Cities are already the biggest consumer of energy and are responsible for 80% of the world's greenhouse gas emissions.

Collaboration between the Government and the 13 largest cities in Norway

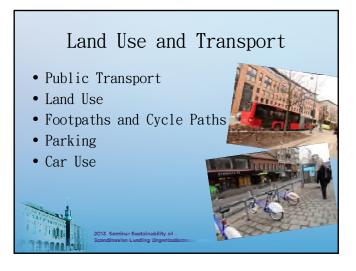
Reduce greenhouse gas emissions and make the cities better places to live

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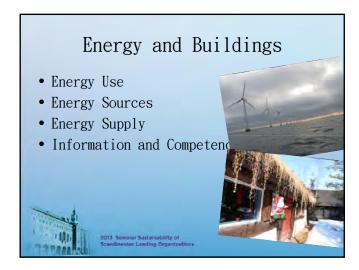
Today, cities are home to half of the world in the same and some are already are already and some are already are already and some are already are already and some are already the biggest consumer of energy and are responsible for 80% of the world's greenhouse gas emissions.

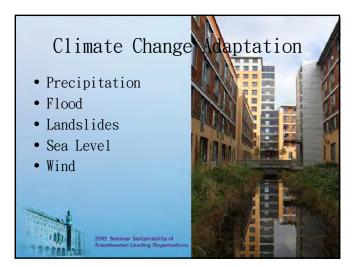
By including the 13 largest cities in Norway, the Cities of the Future include almost half the country's population.

The 13 cities are Oato Berne, Promos. Sarabore, Profribated, and Trong, Sarabore, Sarab









Improved urban environment

- Improved urban environment is a secondary goal in Cities of the Future, which intervenes in all four priority areas, and cooperation between cities and businesses.
- Improved urban environment includes many topics that all relate to the city and sustainable development. It includes social, economic and environmental aspects.

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