



**Asia-Pacific
Economic Cooperation**

**2012 APEC REGIONAL WORKSHOP
ON SINGLE WINDOW
October 16 - 19, 2012**



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ISO 9001 : 2008 - "Design & Implementation of Customs Training"

**2012 APEC Regional Workshop on Single Window
October 16-19, 2012**

Hosted by :Chinese Taipei and Japan

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Asia-Pacific Economic Cooperation

Objective

To share experiences and exchange opinions on Single Window systems among Customs administrations and other related stakeholders in the APEC region so as to assist APEC economies in implementing Single Window systems and promote the international interoperability of Single Window Systems.

SPEAKERS

1. **Mr. Gareth Lewis**
Senior Technical Officer
Compliance and Facilitation Directorate, World Customs
Organization
2. **Ms. Soyong Yang**
Deputy Director
Multilateral Cooperation Division, Korea Customs Service
3. **Mr. Javier Floríndez Reátegui**
Technical Lead
Ministry of Foreign Trade and Tourism
4. **Mr. Zahari Azar Zainudin**
Director of National Single Window
Dagang Net Technologies Sdn Bhd
5. **José Marcos García Nieto**
Process Customs Analysis Administrator
Mexican Customs General Administration of the Tax
Administration Service
6. **Mr. Billy, Wen-Hai Shyu**
Assistant Director (Senior Auditor)
Directorate General of Customs
7. **Mr. Yi-Shiung Lin**
Section Chief
Department of Information Management, Directorate General
of Customs, Chinese Taipei
8. **Mr. Masaki Okamoto**
Director for International Affairs
Customs and Tariff Bureau
9. **Mr. Toshihito Tomiyama**
Deputy Director for International Affairs
Customs and Tariff Bureau

LIST OF PARTICIPANTS

1. **Peru** - Mr. Marcela Cielia Pro Valdivia, Customs Systems Manager
2. **Peru** - Mr. Juan Manuel Coopa Atamari
3. **Chile** - Mr. Antonio Sanhueza Bahamonde, Jefe Depto Sistema Integrado Comercio Exterior
4. **Chile** - Mr. Joseph Nehme, Secretario Ejecutivo
5. **Mexico** - Ms. Jessica Edith Tapia Reyes, Asst. Director for Import and Export Quotas
6. **Mexico** - Ms. Adrian Villavicencio Morales, Director Normative
7. **Indonesia** - Mr. Rachmad Huda, Deputy Director for System and Procedures Otomation
8. **Indonesia** - Mr. Widia Ariadi, Head of Section
9. **Vietnam** - Mr. Viet Dzung Vu
10. **Vietnam** - Mr. Ba Duy Dao
11. **Russia** - Ms. Pishchulina Inna, Customs Inspector
12. **Russia** - Mr. Dmitry Danilin, Head of Division of the IT department
13. **Papua New Guinea** - Mr. John B Sam, Assistant Commissioner
14. **Papua New Guinea** - Mr. Kavie Kambiri, Manager Fiscal and Economic Policy
15. **China** - Mr. Wei Qin, Deputy Director
16. **China** - Mr. Tianlong Qi, Deputy Director
17. **Thailand** - Mr. Uthai Duangsungnoen, Computer Tech. Officer, Professional Level
18. **Thailand** - Mr. Kamchai Chattanont, Computer Technical Officer, Professional Level
19. **Malaysia** - Ms. Marianne Wono Mee Wan, Senior Assistant Director of Customs
20. **Malaysia** - Ms. Rita L. Paul, Senior Assistant Director of Customs
21. **Malaysia** - Mr. Zukeffee Sahmi, Manager NSW
22. **Hong Kong, China** - Ms. TAM Pik-Ling, Assistant Superintendent (Computer System Planning)
23. **Hong Kong, China** - Mr. TSE Kwok-kwung, Senior Inspector (Computer System Plannig)
24. **Singapore** - Mohamed Ridzham bin Riduan, Applications Consultant
25. **Chinese Taipei** - Mr. Kuang-Liang, Fang Chiang, IT Designer
26. **Papua New Guinea** - Mr. John Loi, Manager Systems Administration ICT
27. **Brunei** - Ms Dayangku Najibah Pangiran Hj. Abdul Aziz
28. **Brunei** - Ms. Ratina binti Wahab

Schedule

2012 APEC Regional Workshop on Single Window

Tuesday- Day 1 (Oct.16,2012)	
0830-0900hrs	Registration Briefing
0900 -1015hrs	Opening Session: Welcome Speech from coordinators and the host. Venue : Dato' Mohd Nor bin Abd Hamid Auditorium, AKMAL
1015-1045hrs	Photo session and Refreshment
1100-1230hrs	Session 1: Sharing the latest information and experience of the economies that have introduced and implemented SW systems. Presenter 1 Mexico (P) Question and answer
1230-1400hrs	Lunch
1400-1530hrs	Presenter 2 Korea (P) Question and answer
1530 -1700hrs	Discussion and Conclusion of Day 1
2000 - 2200hrs	Welcome Dinner Venue : Poolside, Daiman Swimming Pool, AKMAL

Wednesday- Day 2 (Oct.17, 2012)

0930-1100hrs	Session 2: Good / bad practices, difficulties, and the countermeasures in implementing SW systems. Presenter 3 Chinese Taipei (P) Question and answer
1100-1230hrs	Presenter 4 Peru (P) Question and answer
1230-1400hrs	Lunch
1400-1530hrs	Session 3: Good/bad practices, difficulties, and the countermeasures in developing international interoperability between SW systems Presenter 5 (P) Presentation by WCO expert Question and answer
1530-1700hrs	Presenter 6 (P) Private sector (Malaysia, developer of Malaysia NSW) Question and answer
1700-1800hrs	Discussion and Conclusion of Day 2

Thursday- Day 3 (Oct.18, 2012)

1000-1300hrs	Round Table Discussion Session: Discussion 1 Topics selected based on the discussions in the previous three sessions. Possible topics to be selected may include: <ol style="list-style-type: none">1. Specific challenges in developing SW system and how to solve them2. Key issues to implement interoperable SW systems between economist through SW systems
1300-1430hrs	Lunch
1430-1730hrs	Discussion 2 How to organize in-economy SW workshops
2000 -2200hrs	Dinner Venue : Mahkota Hotel, Melaka

Friday- Day 4 (Oct.19, 2012)

1000-1500hrs	On-site visit to Malaysian Customs and port of entry for studying SW implementation (P) Venue : West Port, Port Klang, Selangor
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