



UK Health / WHO International Mass Gatherings Observer Programme for the London Olympic and Paralympic Games

**3rd - 6th September 2012
London, UK**

Introduction:

This observer programme is a unique opportunity to share learning from the delivery of the UK's mass gathering health commitments during the Olympic and Paralympic Games in London.

The programme is being delivered by the UK's Health Protection Agency and the World Health Organization, in partnership with the UK Government's Department of Health, NHS London (part of the National Health Service), and the London Ambulance Service NHS Trust.

Observers on the programme will be significantly involved in the health aspects of hosting or bidding for an international mass gathering and / or significant experts in this field.

The programme will be run during the Paralympic Games, from Monday 3rd September to Thursday 6th September. Friday 7th September is then available as a free day in which observers can depart or make arrangements to meet with colleagues. A detailed agenda for each day is provided below.

This is not part of the official observer programme run by the Olympic organising committees (this is not connected to the IOC or LOCOG).

A short summary of the key organisations involved in delivering the programme is provided at the end of this document.

WHO Collaborating Centre on Mass Gatherings
and High Visibility / High Consequence Events Observer Programme

Day 1: Monday 3rd September 2012.

Hosted by: UK Department of Health - Olympics Team / Emergency Preparedness Resilience and Response

Location: Crisis & Consequence Management Centre, 1st Floor, Richmond House, 79 Whitehall, LONDON SW1A 2NS

Location map link: <http://goo.gl/maps/qEhds>

	Time	Item	Presenter
1.	10:00	Registration, Tea / Coffee	
2.	10:15	Launch of Observer Programme	Brian McCloskey (HPA)
3.	10:30	Welcome to Department of Health Crisis and Consequence Management Centre (CCMC)	Anne Milton, MP, Parliamentary Under-Secretary of State for Public Health
4.	10:45	Presentation <ul style="list-style-type: none"> • CCMC Operations during Games time • Olympic Team Operations during Games time • NHS Operations during Games time 	John Hadley (DH) Stephen Groves (DH)
5.	11:30	Tour of CCMC	John Hadley (DH) Stephen Groves (DH)
	12:00	LUNCH (provided by DH)	
6.	13:00	Sharing Mass Gathering expertise Discussion	Brian McCloskey (HPA)/ Nicolas Isla (WHO)
7	14:00	Presentation: Extreme Events and Mass Gatherings including assessing health services for managing crises Discussion	Virginia Murray (HPA)
8	15:00	Learning from experience	Paul Arbon
9	16:00	Planning tools: WHO online toolkit E-learning	Tina Endericks (HPA) Andy Stergachis
10	16:30	Integrated & Mobile Geospatial Technology for Mass Gathering Data Collection & Visualization – introduction and set up*	Joel Myhre / WHO
11	17:00 to 19:00	Informal social event: guided (health themed) walking tour in central London	Barry Walsh (HPA)

*first part to set up an interactive session later in the week

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Day 2: Tuesday 4th September 2012

Hosted by: Health Protection Agency (HPA)

Location: HPA Colindale, 61 Colindale Avenue, Colindale, London, NW9 5EQ

Location map link: <http://goo.gl/maps/qSHDs>

Time	Item	Presenter
From 09:30	Registration and tea / coffee	
1 10:00	Welcome and context	Brian McCloskey
2 10:10	Emergency Preparedness and Response: HPA Emergency Preparedness and Response arrangements HPA Preparedness and Response to CBRN (chemical, biological, radiological, and nuclear) incidents (to include cross-government liaison and considerations for mass gatherings)	Nick Gent
3 10:40	HPA contribution to London Olympics and Paralympics	Tina Endericks / Brian McCloskey
11:10	<i>Group discussion and questions on sessions so far:</i> Application to different situations in participants' own countries	Tina Endericks / Brian McCloskey/ Nick Gent
11:30	Break - Tea and Coffee	
4 11:45	Radiation, Chemicals and Environmental Hazards: UK chemical and radiation incident response plans Generic environmental hazards considerations for mass gatherings (e.g. air quality, UV, pollen, flooding, temperature) <i>Group discussion and Questions</i> Application to different situations in participants' own countries	Robie Kamanyire
12:30	LUNCH (provided by HPA)	

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5	Introduction to Infectious Disease Detection and Control in the Olympic period		
13:15	Microbiology at Regional and National levels		Maria Zambon
13:45	Communicable disease surveillance and control – health protection at Local, Regional and National levels		Barry Evans
14:00	Infectious disease surveillance and situation reporting for London 2012		Conall Watson
6	14:20	Microbiology – Olympic innovations and practical arrangements	Nan Shetty
7	14:40	Group discussion and Questions on Infectious Disease Detection and Control and Microbiology Application to different situations in participants' own countries	Maria Zambon / Barry Evans / Nan Shetty
	15:00	Break - Tea and Coffee	
7	15:10	Four surveillance systems for London 2012	Chair: Barry Evans
	15:10	Event based surveillance	Paul Crook
	15:25	International surveillance	Jane Jones
	15:40	Syndromic surveillance	Gillian Smith
	15:55	Polyclinic surveillance	Deborah Turbitt
	16:10	<i>Group discussion and Questions</i> Application to different situations in participants' own countries	Barry Evans, Paul Crook, Jane Jones, Gillian Smith
	16:30 to 17:00	Round up and close	Andy Stergachis

Day 3: Wednesday 5th September 2012

Hosted by: NHS London

Location: MWB, Room 110-111, 10 Greycoat Place, Victoria SW1P 1SB

Location map link: <http://goo.gl/maps/JNDO4>

Time	Item	Presenter
1	9:30 Registration, Greetings, Tea and Coffee MWB Victoria	
2	10.00 Official Welcome and Introductions	Dr Simon Tanner
3	10.05 The NHS in London – Supporting the 2012 Games	Hilary Ross
Games Planning: Health Services; Emergency Planning; Public Health		
10.20	Health Services Planning Planning and delivery of health services across primary and secondary care	Lola Banjoko Steve Gilvin
10.45	Health Promotion and signposting <ul style="list-style-type: none"> • Design of health messages to visitors and residents • Signposting principles • Targeting and engaging stakeholders • Healthy events principles 	Helen Harrison Lucy Furby
	Sexual health	Stephen Bitti
11.10	Questions	
11.25	Refreshment Break	
11.45	NHS Emergency Preparedness Outline of the plans, systems and legal frameworks used to develop, deliver and assure business continuity and emergency planning arrangements: <ul style="list-style-type: none"> • Training, Testing and Exercising • Enhanced awareness and reporting of infectious diseases and emergency department syndromic surveillance • Enhanced response to chemical, biological, radiological, nuclear and explosive (CBRNE) events 	Nicki Smith & Emergency Planning team
Games Time Operations:		
12.10	Games Time Coordination Centre (GTCC) <ul style="list-style-type: none"> • Role • Physical Set Up • Staffing • Daily Rhythm • Information sharing 	Richard McEwan
12.20	Games Time – View from a Designated Hospital	Felicity Canning,
12.30	Games Time Communications	Oliver Berman

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12.40	Questions	
	Lunch	
12.55	LUNCH (to be provided by NHS London)	
	Health Legacy of the 2012 Games	
1.40	The approach to health legacy	Hilary Ross
1.50	Go London Leveraging the Games to improve health – example projects <ul style="list-style-type: none"> • General practice: ‘My Best Move’ • Patient information: ‘Your Personal Best’ • Low/ medium mental health conditions IAPT: Brain Train 	Dr Noel Baxter Sandy Gupta Andrew Turnbull or Shaun Crowe
2.10	East London Regeneration	Jane Connor
2.25	Sharing the Lessons <ul style="list-style-type: none"> • Health improvement achievements and next steps • Writing up our learning • Evaluating the 2012 Programme 	Shelley Aldred Mary Black Kostas Kononovas
2.55	Questions	
3.10	Refreshment Break	
3.25	Review and round up	Andy Stergachis
3.55	Close	

Day 4: Thursday 6th Sept – London Ambulance Service NHS Trust

Location: London Ambulance Service Headquarters, 220 Waterloo Road, London, SE1 8SD
Location map link: <http://goo.gl/maps/qzBRj>

The Health Legacy Event at the end of the day will be hosted at another London location to be confirmed.

Aim and objectives for the day:

The aim of the day is to showcase the London Ambulance Service planning and operation of the London 2012 Olympic and Paralympic Games. The objectives of the day are to provide exposure to London Ambulance Service:

- Command and control arrangements
- Communications and event control
- Inter agency working
- Chemical, Biological, Radiological and Nuclear response capability
- Hazardous area response
- Urban search and rescue
- Emergency Preparedness

	Time	Item	Presenter
1.	09:30	Welcome and Introductions Meet at LAS Headquarters	Martin Flaherty
2	09:40	Presentation: The Games time so far	Jason Killens / Peter Thorpe
3.	10:20	Depart for Olympic Deployment Centre	
4.	11:00	Olympic Deployment Centre The ambulance service centre for preparing and accrediting staff prior to deployment within Olympic venues.	Athar Khan
5.	12:00	Lunch at Olympic Deployment Centre	
6.	12:30	Depart for Olympic Event Control Room, Bow Minibus transport provided by LA	
7.	12:45	Olympic Event Control Room	Paul Tattam / Michael Pearce
8.	13:30	Depart for Special Asset Center	
9.	13:45	Special Assets and Emergency Preparedness HART, CBRN, Public Order, Major Incident response assets, etc.	Marc Rainey / Liam Lehane
10.	14:30	Depart for Whitehall and Legacy event Minibus transport provided by LAS – day's debrief on bus	

An alternative option for those who do not want to attend LAS are to visit the **HPA's Olympic Co-ordination Centre, Victoria**

All options will be followed by a special Health Legacy Event and reception in the late afternoon. Venue to be confirmed.

Alternative Option: HPA Olympic Operations Centre

Location: HPA Victoria, 151 Buckingham Palace Road, London, SW1W 9SZ

Location map link: <http://goo.gl/maps/pViKk>

	Time	Item	Presenter
1.	13:00	Visit to the HPA Olympic Co-ordination Centre Observe the HPA's central games time co-ordination centre and the co-located centre for HPA's front-line services in London.	Brian McCloskey / Tina Endericks / Deborah Turbitt

Thurs 6th Sept, afternoon (Venue to be confirmed)

	Time	Item	Presenter
1.	15:30	Health Legacy Event Observers, participant organizations and experts in the field of mass gatherings meet to discuss the health legacy from the London Olympic and Paralympic Games and lessons for future international Mass Gatherings: Presentations to include 'top tips' from the London Olympic and Paralympic Games, WHO, and South Africa (hosts of FIFA World Cup 2010). Delegates will provide feedback on the learning they will take back to their own countries.	All Brian McCloskey (HPA), Maurizio Barbeschi (WHO), Thabang Mosala (SA MoH), Facilitator: Andy Stergachis
2	17:00	Integrated & Mobile Geospatial Technology for Mass Gathering Data Collection & Visualization	Joel Myhre / WHO

Summary of organisations delivering the observer programme:

Health Protection Agency (HPA): An independent UK organisation that was set up by the UK government to protect the public from threats to their health from infectious diseases and environmental hazards. It does this by providing advice and information to the general public, to health professionals such as doctors and nurses, and to national and local government. The HPA hosts the World Health Organization collaborating centre working on mass gatherings and extreme events. <http://www.hpa.org.uk/>

Department of Health (DH): The UK government department providing strategic leadership for public health, the National Health Service (NHS) and social care in England. <http://www.dh.gov.uk>

NHS London: Part of the National Health Service in England, NHS London is the Strategic Health Authority for the whole of the Greater London area. NHS London provides strategic leadership for the London's healthcare. <http://www.london.nhs.uk/>

London Ambulance Service NHS Trust (LAS): Part of the National Health Service in England, the London Ambulance Service responds to emergency calls, providing medical care to patients across London, 24 hours a day, 365 days a year. Other services include providing pre-arranged patient transport and finding hospital beds. Working with the police and the fire service, the London Ambulance Service is prepared for dealing with large-scale or major incidents in London. <http://www.londonambulance.nhs.uk/>

World Health Organization (WHO): the directing and coordinating authority for health within the United Nations system. WHO is responsible for providing leadership on global health matters, shaping the health research agenda, setting norms and standards, articulating evidence-based policy options, providing technical support to countries and monitoring and assessing health trends. <http://www.who.int>