## NINA 3-Year Incubator Development Blueprint (2009 – 2012)

**Andrew Wong** 

President

National Incubator Network Association



## The Role of the National Incubator Network Association

- Established in 2004 through the National Incubator Development Program
- Serves as the platform for knowledge sharing on incubation/business acceleration among all incubators in Malaysia
- Objectives:
  - Improve the state of incubation in the country
  - Promote, improve and accelerate the business value of entrepreneurs through incubators
  - Build and manage an active network of incubators and promote the sharing of ideas and best practices among members
  - Represent the incubator industry in dialogue with the government and other international associations and organizations
- Sole country representative to the Asian Association of Business Incubators (AABI)



#### **Business Incubation - Definition**

Business incubation is a <u>business support</u> process that <u>accelerates</u> the <u>successful development</u> of start-up and fledgling companies by providing entrepreneurs with an array of targeted <u>resources</u> and <u>services</u>.

These services are usually developed or coordinated by incubator management, and offered both in the business incubator and through its network of contacts.

Source: NBIA website



#### **Evolution of Incubators**

... Transformation from 1<sup>st</sup> to 3<sup>rd</sup> Generation Incubators

#### 1st Generation

Real estate, shared facilities Reactive support, Landlord-Tenant Relationship

#### 2<sup>nd</sup> Generation

+ Advisory services, Proactive support

#### 3rd Generation

+ Access to funding, Co-venturing Accelerating progress, Mentoring + Technology Labs

1990 - 1994

1995 - 1999

MSC Status incubators 2000 - 2010

Incubator/(Physical Facility)

Effective Incubation
Process and Conducive
Ecosystem
NATIONAL INCUBATOR

National Incubator Network
Association (NINA)

## Profile of Incubators in Malaysia

Number of Incubators	106
1st Generation Incubators Real Estate, Landlord, Shared facilities, Reactive Support	38
2nd Generation Incubators Real Estate, Landlord, Shared facilities, Reactive Support + Consulting/Advisory	44
3rd Generation Incubators Facilities +business advisory services + Acceleration Technology Labs	24  MSC Tech Com/  KTMSB/  SIRIM (STI)/  Technology Park Malaysia/ MAD Incubator/Sohosuite/  BT Multimedia

Source: Encik Annuar M. Saffar, Honorary President of NINA



# The 3-Year Incubator Development Blueprint

- Mission of the Blueprint
  - To develop and sustain a culture of entreprenuership and innovation within the incubation industry
  - To assist and ensure that NINA's incubator members become and remain learning, dynamic and outward-looking
  - To instill leadership in incubators to enable them to overcome challenges, improve service delivery and assist their incubator clients achieve sustainability
  - To create and excel in new incubator growth sectors
- Objectives of the Blueprint
  - To accelerate the pace of incubator contribution to the National Economy
  - To enhance competitiveness and dynamism of NINA's incubator members by facilitating their access to information, market, human resource development and skills; access to financing as well as technology

## The Blueprint

Infrastructure

- NINA Portal.
- Smart Incubator Community

Capability Development

- Incubator Managers Training
- Entrepreneurship Development
- · Technology Transfer
- Technical Training

**Market Access** 

- Overseas Linkages Program
- Industrial Linkages
- Tradeshows and Exhibitions

**Financing** 

- Assistance to Incubators
- Grants
- Development Grants

Promotion of New Incubation Sectors

- Biotechnology Incubation
- · Agro-business Incubation
- · Women Incubation
- SOHO Incubation



#### ■ Key Thrust: Infrastructure

Objective	Action Plan	Expected Outcome
To promote cross-sharing of resources among incubator members	Creation of NINA Secretariat	Secretariat is expected to implement the 3-Year Blueprint
	<b>Creation of Standards for Best Incubation Practices</b>	Incubators are expected to be certified as upholding incubation best practices.
	Creation of Smart Incubator Community	SIC to be conduit for incubators to cross-share resources and support incubator clients within the NINA community
	NINA Portal	Portal to be an information portal for incubators and incubatees
	Promote the transition from 2 <sup>nd</sup> Generation Incubator to 3 <sup>rd</sup> Generation Incubators	To have more than 2 incubators transitioning and create more accredited international soft landing incubators
	Conduct Economic Impact Assessment	To conduct Impact Assessment to gauge incubator effectiveness



#### Key Thrust: Capability Development

Objective	Action Plan	Expected Outcome
incubators and incubator clients	Incubator Managers Training	<ol> <li>To conduct yearly incubator managers training</li> <li>Initiate Quarterly Incubator Managers meeting to facilitate knowledge transfer and collaboration</li> </ol>
	Entrepreneurship Development	<ol> <li>To train more than 1000 entrepreneurs a year on soft skills</li> <li>Create NINA Training Centre</li> <li>Implement Coaching and Mentoring Program for NINA member clients</li> </ol>
	Technology Transfer	<ol> <li>Create virtual Technology Transfer Centre to facilitate local technology transfer with industry</li> <li>Initiate Quarterly Workshops to match research and industry</li> </ol>
	Technical Training	1. To equip incubatees with technical skils
	Asia Pacific Conference of Business Incubation and Entreprenuership	<ol> <li>Initiate yearly conference to bring greater knowledge on incubation and entreprenuership</li> <li>Hold yearly Entrepreneurs Fair to facilitate market access</li> </ol>



Key Thrust: Market Access

Objective	Action Plan	Expected Outcome
To facilitate market access for NINA Incubator clients	Overseas linkage program	1. Create bi-yearly trade mission to AABI-member countries
	Domestic linkage program	<ol> <li>Co-organise roadshows and business matching sessions with partners.</li> <li>Initiate Quarterly Networking session among incubatees within the NINA membership</li> </ol>
	Tradeshows and Exhibitions	<ol> <li>Yearly Entrepreneurs Fair</li> <li>Participation in foreign exhibitions in AABI- member countries</li> </ol>



#### Key Thrust: Financing

Objective	Action Plan	Expected Outcome
To facilitate assess to financing for incubators and incubator clients	Set up Incubator Development Fund	<ol> <li>Request Govt to set up Incubator Dev Fund to assist private incubators</li> <li>Request Govt to expand existing SME soft loans/grants to include Incubators</li> </ol>
	Venture Funding	1. Form Venture Funding Partnership with Venture Capitalists/Funding Agencies
	Funding Workshops	<ol> <li>Initiate Funding Workshops for Incubator Clients to gather more information on funding</li> <li>NINA Secretariat can assist in funding application of Incubator Clients</li> </ol>
	Conduit for Grant Disbursement	<ol> <li>To request that NINA be used as one of the conduits for grant disbursement as well as monitoring the development of grant recipients.</li> <li>NINA should be included in all technical committees in grant applications</li> </ol>



Key Thrust: New Growth Sectors

Objective	Action Plan	Expected Outcome
To act as a catalyst in the promotion of incubation in new growth sectors	Facilitation programs to create awareness, mentoring and eventual guidance for those who intend to enter into these new growth sectors	<ol> <li>NINA to identify potential organizations to create incubators in these new sectors</li> <li>NINA to provide incubation expertise and consultancy in the creation of these incubators</li> <li>New sectors will include women/SOHO incubation, biotechnology and retail</li> </ol>



### The End

