

Access to the standards and questionnaires.

This document provides an overview of the content of the standards without showing the questionnaires in detail. The OECI self assessment eTool questionnaires are only accessible for applicant (cancer) centres. For further information, please e-mail to f.boomsma@ikno.nl or phone to 0031 88 2 345 502. Femke Boomsma is OECI Accreditation Coordinator.

Qualitative questionnaire

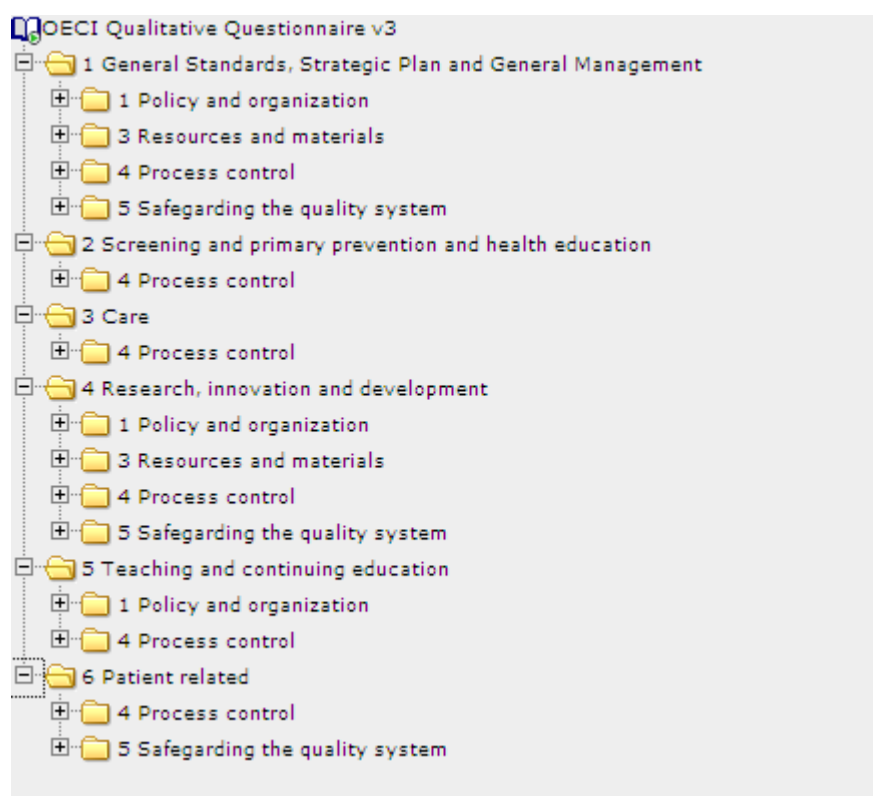
Overview of the chapters and domains in the chapters

General

The qualitative questionnaire contains of quality standards for cancer care. The standards are translated into questions. These questions provide (cancer) centres with the possibility to do an assessment of the quality of cancer care within their (cancer) centre (self assessment).

Structure

The standards are separated into six chapters. The chapters contain separated domains in which the standards are divided. There is a maximum of five domains in which the standards fit: policy and organization, knowledge and skills, resources and materials, process control and safeguarding the quality system. Not every chapter contains standards in all domains. Yet, not for all domains there are standards developed. The domains in the chapters that doesn't contain standards are hidden in the eTool.

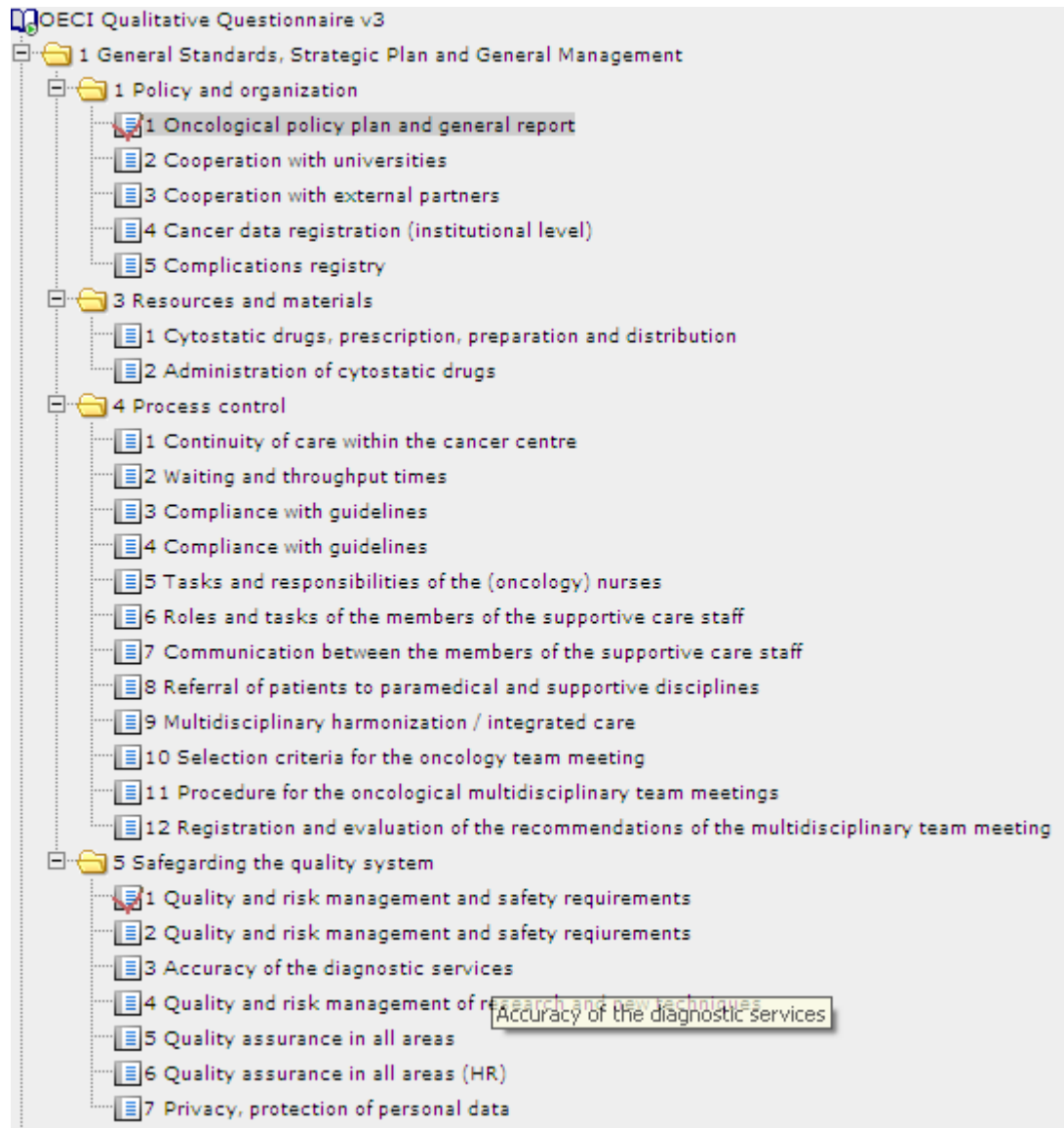


Content of the chapters

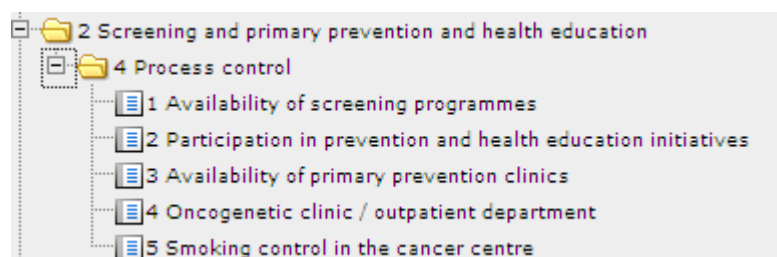
The following pictures of the qualitative questionnaire show the standards that are divided in each domain of the chapters.

Overview of the standard subjects within the domains of chapter one

In chapter one all five domains contains standards. In domain one 'Policy and organization' there are five standards, in domain two 'Resources and materials' there are two standards etc. In the self assessment eTool the standards are translated into questions.

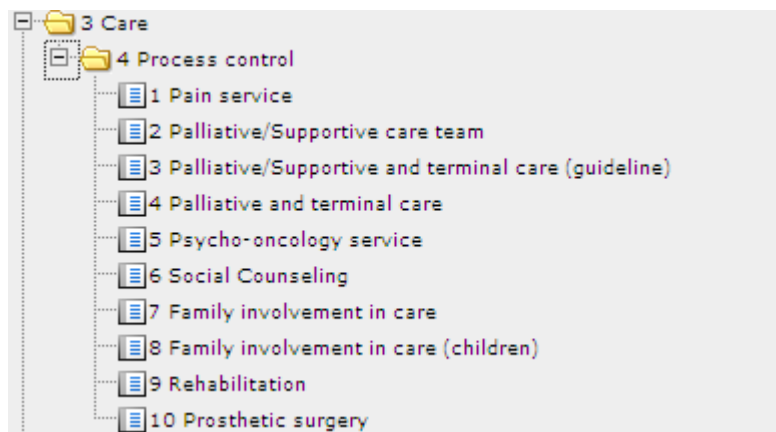


Overview of the standard subjects within chapter two



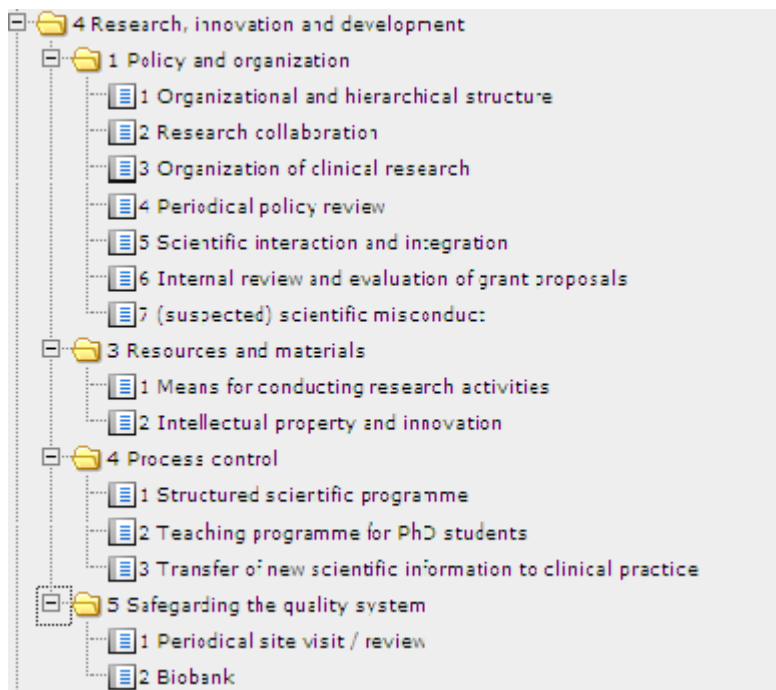
In chapter two only the domain 'Process control' contains standards.

Overview of the standard subjects of chapter three

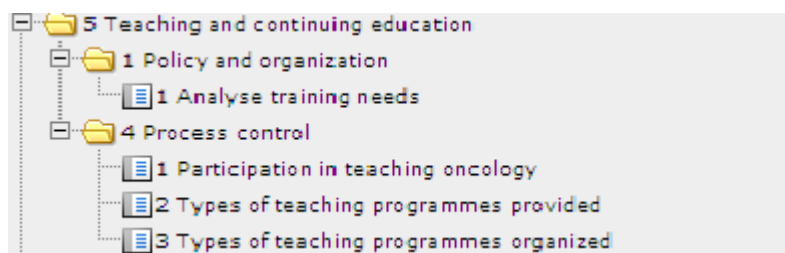


In chapter three only the domain 'Process control' contains standards.

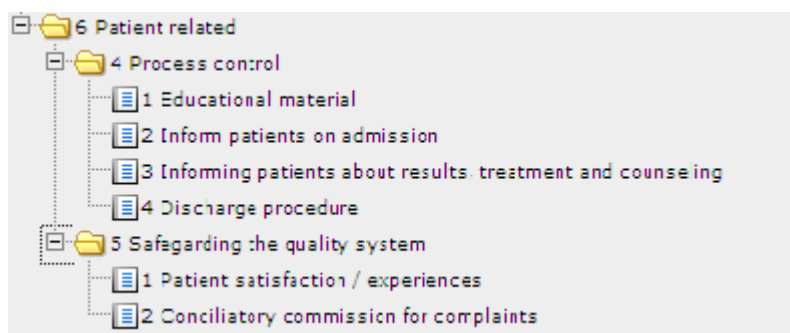
Overview of the standard subjects of chapter four



Overview of the standard subjects of chapter five



Overview of the standard subjects of chapter six



Scoring system

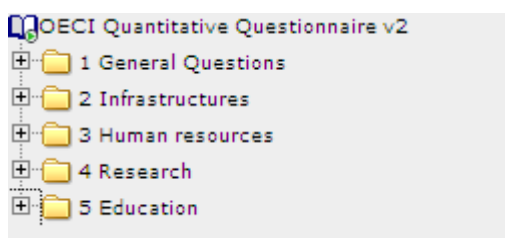
The standards are to be assessed by answering the questions that are formulated for each standard. The questions are formulated with multiple choice answers. A question can be answered with: yes, partially, mostly, no (or not applicable). These options correspond with the continuous quality improvement phases in the Plan-Do-Check-Act circle of Deming. A 'yes' means that the (cancer) centre has implemented the standards, they are in the 'act' phase in the circle. 'Partially' correspond with the 'Check' phase. 'Mostly' with the 'Do' phase, and 'No' means that a (cancer) centre is in the 'Plan' phase.

For each question the eTool provides the possibility to explain the answer with an option to give a remark or by uploading a document to proof the answer. If a centre doesn't comply with a standard they have the opportunity to describe improvement points for that standard. When a centre answers with 'mostly' or 'no' the eTool system automatically recommends to describe an improvement point.

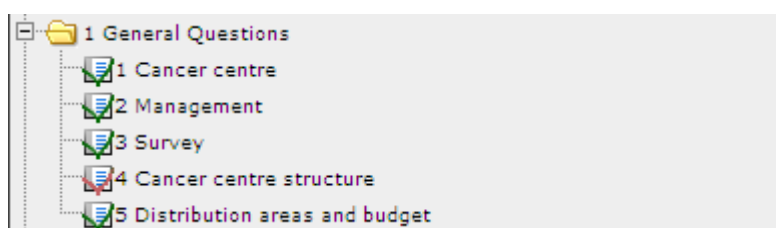
Quantitative questionnaire

The quantitative questionnaire includes general information about the (cancer) centre and many figures that provide an overview of the amount of patients; the number and types of cancer; human resource, other resource, research and education capacities and facilities.

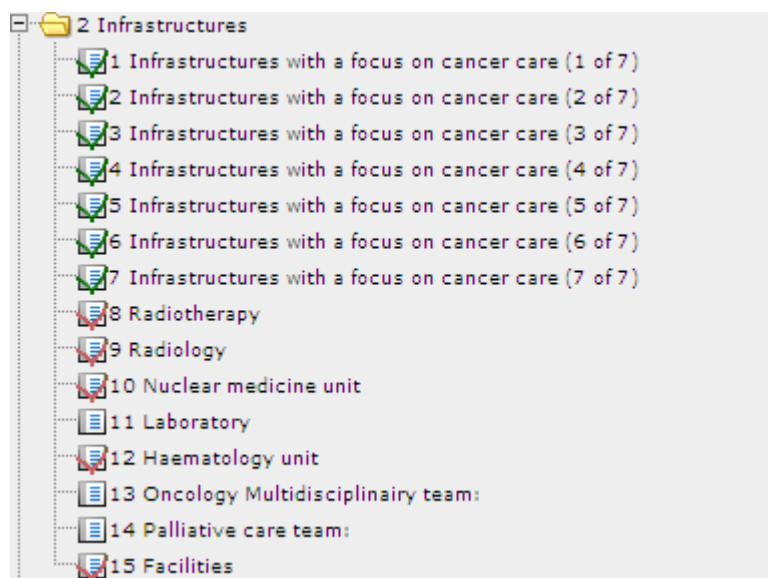
Overview of the chapters



Overview of the standard subjects of chapter one



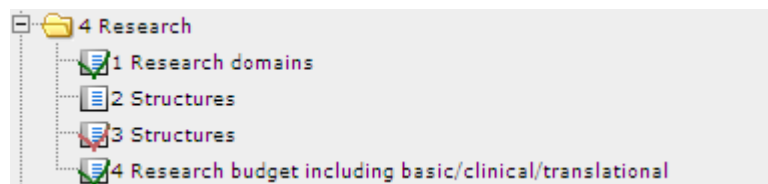
Overview of the standard subjects of chapter two



Overview of the standard subjects of chapter three



Overview of the standard subjects of chapter four



Overview of the standard subjects of chapter five

