

A nighttime aerial view of Singapore's skyline, featuring numerous illuminated skyscrapers and buildings along the waterfront. The water in the foreground is dark, reflecting some of the city lights. The sky is a deep blue, suggesting twilight or early night.

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Singapore Consumer Protection (Safety Requirements) Registration Scheme (CPS Scheme)

Sim Geok Seng
SPRING Singapore
May 27, 2009

Consumer Protection (Safety Requirements) Registration Scheme – CPS Scheme



Launch of CPS Scheme

THE STRAITS TIMES, WEDNESDAY 1ST MAY, 1991

Makers of unsafe goods to be penalised under new scheme

By Ng Wei Joo

UNDER a new safety scheme to protect the consumer's interest, those who sell inferior products will face a fine, or a jail term, or both.

Called the Consumer Safety Scheme, it will be implemented next month and will require potentially hazardous items such as electrical irons, washing machines and microwave ovens to meet certain international safety standards before they can be sold.

Announcing the scheme at the Singapore Institute of Standards and Industrial Research yesterday, Mr Mah Bow Tan, Minister of State (Trade & Industry and Communications), said it would make products meet certain quality and safety standards, and encourage local manufacturers to further upgrade their products.

The launching ceremony was held at Sisir's seminar on International Standards Organisation and International Trade.

Referring to the scheme as being "in line with our economic objectives", Mr Mah added: "This is yet another step in our objective of making the Made-in-Singapore label recognised world-wide as a symbol of excellence."

Under the scheme, manufacturers and importers would need Sisir's approval for each model of the controlled product they intend to sell in Singapore.

In all, a list of 17 such products has been drawn up by both the Ministry of Trade

and Industry and Sisir, with feedback provided by the industry.

Approval could be obtained either by submitting a sample

TEST ITEMS

To be implemented in two stages, the 17 items which come under the Consumer Safety Scheme will be phased-in over a period of two years.

■ **THE EIGHT** items in the first phase are: components of the Liquefied Petroleum Gas (LPG) system, cooking ranges, electric irons, gas cookers, hair dryers, microwave ovens, television and video display units, and video cassette recorders. These items will have until next June to comply with Sisir's requirements.

■ **THE OTHER** nine items — electric fans, hi-fi equipment, immersion water heaters, kettles, refrigerators, rice cookers, room air-conditioners, vacuum cleaners, and washing machines — will have till June 1993 to meet the scheme's regulations.

of the product to Sisir for type-testing, or by getting a test report from another laboratory recognised by Sisir.

Products already tested and approved by a country like

Japan, for example, may not need to be tested again if it has similar safety standards.

Only a single sample for any given brand and model of product need to be tested.

Once approved, the product can be freely sold without the need for further testing.

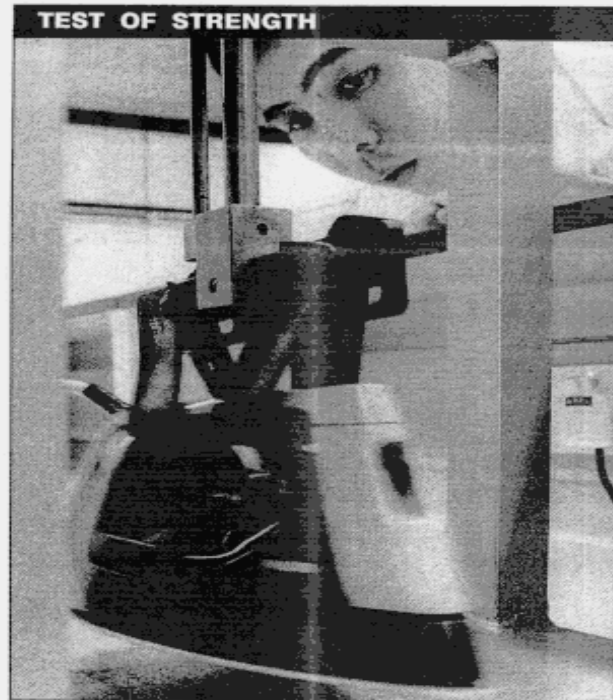
But if any product sold in the market subsequently fails, it will be taken off the list of approved goods. Also, a maximum fine of up to \$10,000, or two years' jail, or both, would be imposed.

Asked if the cost of testing would be borne by consumers through higher prices, Mr Mah said: "When you amortise the cost of testing over the many units sold, testing costs will be very low. Consumers can thus be assured that any impact on prices will be minimal."

At present, only 11 items — mainly electrical fixtures like plugs and adaptors — are subject to safety standards regulated by the Public Utilities Board.

Mr Mah said another reason which prompted the Government to implement such a scheme was the recent spate of incidents reported in the local press — like the melting television set and the exploding glass hob.

Speaking at a press conference after the ceremony, Mr Bob Tan, the deputy president of the Singapore Manufacturers' Association, said the scheme would not pose as an obstacle to manufacturers here as the SMA had always encouraged them to upgrade so as to keep in touch with the changing standards.



Sisir technician Chia Eng Giap keeping a close eye on an electric iron as a test machine subjects it to a pounding test to check its durability. Soon, passing such a test would be compulsory before the iron is fit for the market.

The Safety Authority

- ❑ **The Standards, Productivity and Innovation Board (SPRING Singapore) was appointed by MTI in 1991 as the Safety Authority to administer the CPS Scheme**
- ❑ **All Controlled Goods must be registered with the Safety Authority before they can be traded, advertised or displayed for sale**
- ❑ **Penalty for infringement:
\$10,000 fine and/or 2 years imprisonment**

45 Categories of Controlled Goods

Electrical accessories



Adaptor Multi-way adaptor Fuse (5/13 amp) for use in plug 3-pin portable socket outlet Portable cable reel 3-pin round type 15-amp plug 3-pin rectangular type 13-amp plug 3-pin 13-amp socket outlet 3-pin round type 15-amp socket outlet

Home entertainment equipment



Domestic electric wall switch Residual current circuit breaker Ballast for tubular fluorescent lamp Isolating transformer for downlight fitting Laser disc set High-fidelity set Video cassette recorder Television/video display unit Any other audio products

Kitchen appliances



Cooking range Microwave oven Mixer and similar appliances Coffee maker and similar appliances Kettle Rice cooker Immersion water heater Toaster, grill and similar appliances Refrigerator

Lighting



Table lamp/standing lamp Decorative lighting fixture

Cleaning appliances



Washing machine Vacuum cleaner

Fans



Table fan/standing fan Ceiling fan/wall fan

Air-conditioning equipment



Room air conditioner Air cooler Mobile split air conditioner

Gas appliances and accessories



Gas cooker Components of the LPG gas system

Personal care



Gas canister Portable cooking gas appliance

Personal care



Hair dryer Iron

IT equipment



Instantaneous electric water heater Mains pressure electric storage water heater Home computer system



1 2 3 4 5 6 - 0 0

**Mandatory for registered Controlled Goods to be
affixed with the SAFETY Mark either on the
product and/or its packaging**

Example of the SAFETY Mark



SAFETY Mark on rating label



Market Surveillance – Public Warning

Decorative lights: Check for safety mark

AS MAJOR festivals like Deepavali and Hari Raya Puasa approach, decorative light retailers will be looking forward to bumper sales.

Buyers beware, though: A spot check of 22 retailers by Spring Singapore in February found that 17 were flouting safety rules.

Two retailers were fined \$2,000 during the February sweep, while the other 15 received warnings.

Under the Consumer Protection (Safety Requirements)

Scheme, 45 different household electrical, electronic and gas appliances must be registered with Spring Singapore and bear the safety mark.

Spring Singapore's quality and standards group director, Mr Teo Nam Kuan, said some of the lightings checked in February were unsafe because the wires were only one-tenth of the approved diameter and could be easily pulled out. Their power rating also exceeded the recommended 100 watts, creating a fire or electrocution risk.

Mr Teo said as more decorative lights for use in homes and shops were being sold, traders should be aware of the safety mark. He said the price of some decorative lights could be as low as \$10,000 a year.

Consumers are advised to check for the safety mark before buying decorative lights. He said the price of some decorative lights could be as low as \$10,000 a year.

THE STRAITS TIMES

21 JUL 2005

LianHe Zaobao

08 DEC 2007

便携式电缆卷轴和插座 出现违例品购买要小心

林佩蓉 报道

随着节日的脚步越来越近，人们总喜欢在这个时候购买灯饰布置家居。为了排解电源，可能就需要用到便携式电缆卷轴 (portable cable reel) 和插座。标准、生产力和新标准吁请消费者在购买时要特别注意这种电器的安全性。

标准局稽查员过去几个月在市场上找到一批违例品。三文电插头和插座都附有“安全标志” (SAFETY Mark)。不过其塑料外壳却没有任何标志。产品也仅以一层透明塑料包裹。由此可认定是自行组装的电子产品，安全与否令人怀疑。

可能会引发火灾

经过检验，标准局发现违例品使用的电线太细，一旦电流过大，可能会引发火灾。在其中一项实验测试中，违例品的电线温度高达162摄氏度，比当局规定的45度高出许多，最终还导致塑料外壳焦化。

标准局还提醒消费者，每个型号的电器产品都必须注册以获得标志和注册号码，然后才能在产品贴上“安全标志”，才能在本地上架。

他指出：“消费者在购买便携式电缆卷轴和插座时，除了必

须确保各个组件都附有标志，还要注意包装上是否有厂商的资料和资料等细节。”

值得一提的是，稽查员找到的自行组装机产品，售价并不比经过鉴定的产品来得便宜。有的反而更贵。标准局昨天在记者会上展示的经过鉴定的便携式电缆卷轴和插座，价格介于10多元至20多元。

今年以来，标准局已把两名售卖违例的便携式电缆卷轴和插座的商家控上法庭。他们分别被判款500元和2000元。当局也发出了20封警告信给零售商，其中大多数是设在组屋区的商店。

张光透露，从2004年至2006年，共有10名商家因售卖违例的便携式电缆卷轴和插座被控。当局发出的警告信有114封。根据条例，售卖未经鉴定受管制产品的商家最高可被罚款一万元或监禁两年，或两者兼施。

便携式的电缆卷轴和插座是受标准局管制的其中两种电器产品。目前受当局管制的电器产品多达45种，包括冷气机、电子扬声器、无线电话、煤气炉、风扇和电灯等。

标准局自1991年推出保护消费者【安全规格】注册方案，并在1993年正式使用“安全标志”以来，因电器引起的



这个组件才安全 经过鉴定的便携式电缆卷轴，每个组件都清楚地附有“安全标志” (红圈所示)，包装也较为精美。(海峡时报)

意外显著下降。1993年还有11起，最近三年的记录是零。公众若发现有商家售卖未经鉴定受管制电器产品，可致电1800-7733163，或电邮至safety@spring.gov.sg通报和举报。

Market Surveillance – Enforcement Actions

TODAY
15 MAY 2001

Today 15/05/2001

Major malls fined \$9,000

FIXED Price Wholesales and Mohamed Mustafa and Samsuddin have been fined for selling electrical goods without safety marks.

A spot check by the Productivity and Standards Board found some items lacking proper registration. Mustafa was fined \$6,000 for selling a non-registered hi-fi system, and the other store, \$3,000 for a non-registered VCD player.

Anyone with information on such products can call the Safety Authority at 1800-773-3163.

Electric fan shop broke safety laws

AN APPLIANCE Geylang Road learn its lesson when it was fined \$8,000 two years ago, for not sending the ceiling fans it was selling for safety tests.

Last week, Style Home Accessories was in trouble again — and this time, it was slapped with the maximum \$10,000 fine by the Subordinate Court, for selling untested table and standing fans.

Spring Singapore, the safety authority, requires sellers of home electrical appliances to get the products tested for safety and registered before selling them, to avoid the risk of unsafe equipment causing injury or death.

Stickers bearing the safety mark can then be pasted on the appliances.

The fans which Style Home Accessories sold did not bear the safety mark, which was a breach of consumer protection regulations.


Spring Singapore said it had issued two warning letters to the company before the shop was hauled to court on both occasions. But the letters went unheeded.

The shop could not be contacted.

To date, about 19,000 appliances have been registered with Spring Singapore, which conducts regular spot checks to uncover unregistered products.

THE STRAITS TIMES
3 SEPTEMBER 2002

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 AC Output & DC Linear (30)	 AC Output - Mascot (11)	 Australia/New Zealand Plug Pack (6)	 DC Linear - Ansmann (2)	 DC Linear - Mascot (38)	 DC Linear - Powermaster (3)
Manufacturer Access Comms (6) ANSMANN (10) Arlec (2) Artesyn (10) Astec (17) AUTEC ELECTRONICS	Input Voltage 90 → 135 / 170 → 264Vac (13) 90 → 264 Vac (30) 90 → 264Vac (197) 95 → 277Vac (2)	Output Voltage 1.5, 3, 4.5, 6, 7.5, 9, 12Vdc (3) 1.5/3/4.5/6/7.5 /9/12Vdc (5) 3/4.2/5/6/6.5 (7)	Output Current 0.3A (1) 0.42A (2) 0.5A (1) 0.52A (1) 0.7A (1)	Power Rating 2.2W (2) 2.4W (2) 2.5W (4) 2.7W (2) 3VA (2)	Package Desk Top (226) Plug Top (226) Plug top (3) Plug-top case, Aus/NZ (6) Wall/Surface Mount (5)

Counterfeit Bluetooth Headset Charger

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充电器爆炸事故 买到的是假货

黄双喜



[亚洲新闻网] 新传媒新闻报道, 昨天我们报道, 新加坡一名男子在为蓝牙耳机充电时, 充电器突然爆炸。经过有关公司查证, 男子买到的是假货。

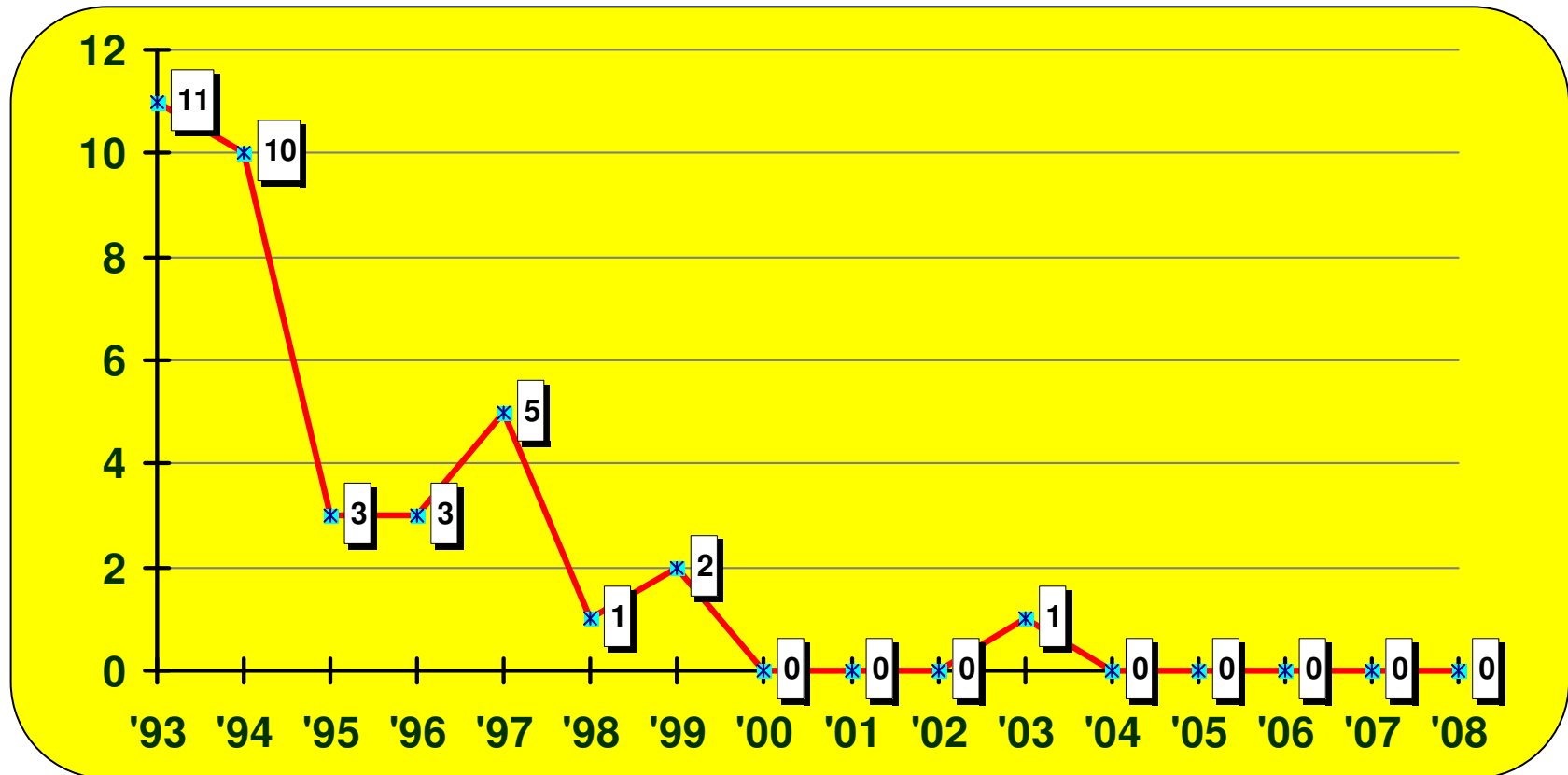
左看、右看, 被炸开的蓝牙耳机印有著名韩国耳机品牌的名字。不是内行人绝对不会发现它原来是个冒牌货。三星公司甚至表示, 从来没有生产过这款WEP310的蓝牙耳机型号。

三星电信及科技产品副总裁黄农翔表示, “我们的蓝牙耳机型号有WEP200, 或WEP210, 但公司没有产品或器材是WEP310型号的。”

目前消费者能普遍购买到原装或兼容通用的充电器和手机电池, 而兼容通用的产品一般要比原装产品便宜两成以上。据了解, 受害者法若克是在被告知所买的是原装产品后, 才买下蓝牙耳机。公众在购买手机产品之前, 应该先查询产品的型号以及注意盒子上的防伪全息贴纸, 才能确保不会买到假货。

Outcome

The number of reported accidents has fallen over the past years



**Accident: injury or death to human or damage to private property
because of defective Controlled Goods**

**Thank You For Your
Attention**

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