

出國報告（出國類別：其他）

赴美國紐奧良參加  
「80TH ANNUAL AAAE CONFERENCE AND  
EXPOSITION」會議  
報告書

服務機關：交通部民用航空局桃園國際航空站

姓名職稱：范榮春組長

派赴國家：美國

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## 一、目的

為強化航站之企業化經營管理理念，擴大與全球先進機場其專業營運知能、技術之同步接軌，並吸取最新之機場相關場站設施及飛航安全作業各項規範，乃前往參與目前全球於層次最頂尖，專業技能最先進，飛安措施最嚴謹，場站設施最完善及經營理念最靈活與獲利最佳之美國機場經理人協會 AAAE (American Association Of Airport Executives) 80 年度會議，藉由參與其專業高階經理會議，以期分享及學習該會所轄相關機場經營方式與經驗，並藉與其政府部門官員當面溝通與瞭解，現階段推動之重要政策，爰核派本站企劃組組長范榮春，參加 97 年 6 月由美國紐奧良國際機場 (Louis Armstrong New Orleans International Airport, MSY) 於紐奧良舉行的「80TH ANNUAL AAAE CONFERENCE AND EXPOSITION」會議，期間自 6 月 8 日至 6 月 11 日止為期四天，藉以吸取此次會議新興之專業課題、相關技術及經營理念，並擴展與美國各相關機場情誼及吸取推動業務實務經驗，俾提供本站未來於經營管理作業上之參考。

## 二、行程經過摘要

職於 97 年 6 月 7 日搭乘長榮航空公司班機啟程赴美，經將近 12 小時飛行抵達洛杉磯（Los Angeles）國際機場，經由機場嚴密安檢及移民官員嚴謹詢問入境美國之目的後准許入境，在洛杉磯機場停留約 5 小時後，分別搭乘美國航空公司（American Airline）轉機至德州達拉斯（DALLAS FORT WORTH INTL APT）與路易斯安納州紐奧良國際機場（NEW ORLEANS L ARMSTRONG INTL，MSY），到達當地時間為 8 日上午 9 時許，總計行程將近 23 小時。

美國機場經理人協會（American Association Of Airport Executives，AAAE），於每年六月以輪流方式由具相當規模機場定期辦理機場主管、航空產業、政府公部門 TSA（美國運輸安全局 Transportation Security Administration）及 FAA（美國聯邦航空總署 Federal Aviation Administration）等舉行會議，藉由面對面經驗交流，主要政策推動、以及提供最新及航空設施改善與新設之產品展示，對提昇航空產業之發展有相當正面意義；本次會議選定於路易斯安納州紐奧良市（NEW ORLEANS）具歷史與文化氣息濃厚地區舉行，除感受紐奧良 JAZZ 故鄉的風情，也藉此機會瞭解美國在處理有關飛航安全與反恐措施的實事求是的精神，至於本次會議之相關議程資料（如附件 1）。

本次會議議程於 6 月 8 日開始為期四天，至 6 月 11 日下午結束，職於 6 月 12 日下午自紐奧良國際機場（NEW ORLEANS L ARMSTRONG INTL）出發，搭乘美國航空公司（American Airline）班機至舊金山國際機場（SAN FRANCISCO

INTL AIRPORT)，並於 6 月 13 日凌晨 1 時許搭乘長榮航空公司班機，於 6 月 14 日清晨返抵台灣桃園國際機場。

### 三、訓練內容摘要

此次會議內容是以會議研討及航空產業產品展示進行，會議方式並以安排現場展示會、相關委員會會及以共同性會議方式呈現，產品展示各廠商並安排各場次之說明會，方便與會人員瞭解產品之功能；另因機場委員會委員和會員是AAAE年刊會議主要的整體一部份，因此會議是以研討影響機場和航空公司產業中相關政策為主要議題，會中並邀請學有專精之人士提出相關研究論述，及美國聯邦航空總署（Federal Aviation Administration, FAA）、美國運輸安全局（Transportation Security Administration, TSA）及紐奧良國際機場（Louis Armstrong New Orleans International Airport, MSY）等主管機關參與本次會議之舉行。

本次會議總計 4 天，相關會議規劃方案（詳如附件 2），茲將每日會議內容、學習心得及重要記事，以日誌方式摘錄陳述如次：

#### 一、會議第一天（97.6.8）：

（一）會議時間：1:30pm—4:45pm

（二）會議地點：紐奧良會議中心（New Orleans Morial Convention Center）

#### （三）會議重要事項：

1、展示會場協調會及開放參觀。

2、AAAE 委員會會議。

3、Concurrent Sessions：

（1）Airport Board Members and Commissioners Session.

重點摘要：機場委員會委員和會員會議是 AAAE 年度整體會議的一個部份，這特別的互動會議被規劃對於這些特定官方的主題包括：諸如機場發展趨勢航空公司產業和在華盛頓特區的航空政策等，將影響機場整體

未來發展。

(2) TSA (Transportation Security Administration) and Airports: In Tune on Legal Issues?

重點摘要：面對航空威脅持續發展時刻，美國運輸安全局會將落實提高附加的安全標準，這些標準無論如何發展，及能否提升為機場和工作人員重要的法律依據，於會議中將提供一個機會深入的討論，在這些措施上影響機場合法的安全標準和成為有幫助的資訊及如何提升為最佳安全標準。

(3) The High Notes of AAAE's Airport Liability Insurance Program

重點摘要：在信賴價值委員會的指導之下，AAAE 去年秋天宣佈一個提供重要的財務的利益給已經在他們的設備認可成員的機場的新的機場責任保險計畫，而且那已經展開和 AAAE's 互動職員訓練系統，這會議將包括經紀人的簡短的介绍規畫，沼澤和保險業者，Berkley航空等，此新的規畫將說明如何節省你的機場錢！

(4) Developing Creative Air Service Incentives.

重點摘要：在今天的航空產業中，超過高度乘客負擔和樂觀的預測將維持和得到優質的航空服務，然而高燃油成本和投資收益的萎縮，是克服競爭計畫成功的關鍵。

在專門小組專家的關於下個世紀領導激勵方式將是滿足現有機位和親切服務的將為最佳成功證明。

#### (5) Airports Swing Toward a Greener Future

重點摘要：這會議的焦點將是訓練航空專業人士在開始今天在機場業裡面變得更平凡的綠色機場率先的不同領域上的航空產業。

除此之外，這會議將說明將來的挑戰和機會，發表演說讓機場從事，諸如綠色的建築的新的機場的芝加哥 O'Hare和波士頓機場的一些國家的較大機場中被充分顯現和重視。

#### (6) Integrated Incident Management at Your Airport

重點摘要：這會議的焦點是說明如何將機場緊急計畫整合至全國事件管理系統，學習如何使用全國事件管理系統可以處理機場任何極小緊急事件，整合外在資源有效的處理緊急事件並加以面對與解決。



## 二、會議第二天 (97.6.9):

(一) 會議時間：3:30pm—4:45pm

(二) 會議地點：紐奧良會議中心 (New Orleans Morial Convention Center)

(三) 會議重要事項：

1、展示會場協調會及開放參觀。

2、AAAE 委員會會議。

3、Concurrent Sessions：

### (1) Federal Funding Advances In-line EDS Technology

重點摘要：雖然隨著爆裂物偵測系統絕對可以提昇安全與旅

遊者的方便性，和節省了聯邦政府財力很長一段

時間，聯邦基金仍將在最低限度下，根據歷史事

實需仍選擇數個機場部屬爆裂物偵測系統。

國會亦正式認可這項缺失和給予增加聯邦爆裂物

偵測系統基金並自911事件後成立法委員會和每

年檢討相關作業過程。

這會議的焦點是由專案小組專家重新探討最近的

國家立法機關對於爆裂物偵測系統基金作為，美

國運輸安全局如何改善和分配這筆聯邦經費，和

將爆裂物偵測系統用於更需要部屬及增加其他機

場。

專案小組也將討論新興之爆裂物偵測系統技術

和期待於最近未來機場能夠使行李掃瞄更為快速、便宜與安全。

## (2) From Parking to Planeside —Meeting the Customer Service Challenge

重點摘要：許多專業人士明瞭機場真正價值是在不明顯的顧客服務上，他們也發現不是在搭機前與搭機後，而是在航空站內之書店、便利的速食餐廳等內提供各項服務人員。

維修工作者在機場停車場設置相關指示標誌，提供旅客能夠瞭解之各項設備及服務，因此維持給予最好的顧客服務將是如機場停車處服務人員最重要工作範疇。

## (3) Non-Aeronautical Revenue: Boosting Your Bottom Line

重點摘要：這會議的焦點將經由航空產業專業經理針對機場非航空收益成功經驗分享，諸如免稅商品、房租收入及商業行為等。

## (4) Effective Treatments for Large Hub Congestion — Understanding the Short and Long of It

重點摘要：當從事航空旅遊時最重要的是機場容量與需求能否達到滿足，這會議的焦點將由專家將討論

挑戰紊亂無制度的管理階層，尋求解決方案和瞭解聯邦法案意涵，瞭解最近對於拍賣機構相對於跑道使用混亂訂價辯論，改變費率和費用和何種技術有用現在和如何發展使其不同方案。

(5) What are the Most Successful FBOs Doing to Improve Your Airport?

重點摘要：固定基地營運服務業可能僅與飛機駕駛和旅客有所接觸，當飛機決定回到機場時他就需扮演起決定性角色，這會議的焦點將說明在固定基地營運服務業新的和創新內容，參與者將學習如何使固定基地營運服務業能夠有助於事業成長和改善服務，和與會代表經由固定基地營運服務業獲得利益之秘密和成功故事。

三、會議第三天 (97.6.10)：

(一) 會議時間：8:00—9:30am 及 1:00—3:00pm

(二) 會議地點：紐奧良會議中心 (New Orleans Morial Convention Center)

(三) 會議重要事項：

1、展示會場關閉。

2、AAAE 委員會會議。

3、Concurrent Sessions：

### (1) FAA Airport Design Competition for Universities

重點摘要：這會議將就未來 2007-2008 學術研討年，參與競賽大學獲勝者將可獲得 FAA 提供獎助學金研訂，參與年度競賽將由 FAA 和管理維吉尼亞國際財團獎助學金 AAAE、ACC、ACI-NA 和 NASAO 等單位共同評比，設計之專門技術性研究主題有三類包括：機場操作、維護跑道安全/跑道入侵和機場周邊互動，獲得第一名將可獲得獎賞。

### (2) TSA Round table Discussion —Face to Face with TSA Policy Leaders

重點摘要：此非正式會議將由美國運輸安全局領導者說明產業所面臨的問題，討論的焦點為美國運輸安全局最近的積極推動的安全政策與立法，影響航空貨物安全衝擊，資金、收入改變和未來推動事項等。

### (3) FAA Round table Discussion —Face to Face with FAA Policy Leaders

重點摘要：這會議由 FAA 資深政府官員直接非正式討論機場問題，會中將由專家解釋相關方案及問題如 AIP、PFC、跑道安全和空中交通等問題。

### (四) 參訪紐奧良國際機場 (Louis Armstrong New Orleans International Airport, MSY)

重點摘要：紐奧良國際機場，位在市區西方20公里，為二層樓建築，共有A~D四個航站大廳，國際線集中在C大廳，跑道分別為5000呎三條及7000呎一條，設備完善，發展以符合乘客交通便捷和完善機場管理的機場；此次參訪主要可分為三部分：空側管理、中央控制中心汰換更新及消防救護作業；其中紐奧良國際機場並於2005年8月29日卡崔娜颶風（Hurricane Katrina）侵襲期間發揮高度救災與醫療救護的重要功能。

#### 四、會議第四天（97.6.11）：

（一）會議時間：9:30—10:30am、11:00am—12:00pm 及 2:15—3:15pm

（二）會議地點：希爾頓飯店（Hilton New Orleans）

（三）會議重要事項：

1、展示會場關閉。

2、AAAE 委員會會議。

3、Concurrent Sessions：

（1）Emerging Checkpoint Technologies :Improving the Traveler' s Security and Convenience

會議摘要：關於高度的安全規範將會帶給機場產業巨大的調整和技術改變，其中一個最大的改變是考量是否將最新的整合技術用於目前旅客檢查站掃瞄旅客和袋子，這會議將檢討和比較目前和未來技術和挑戰，和關心周遭使用這系統之國

家機場。

(2) Airport Dining and Shopping to a New Beat

會議摘要：聆聽因提升服務品質而獲得較佳利益之機場經驗，另將說明如何提升、協助與選擇規模較小機場，在新規劃對於機場在零售、食物和飲料等經驗分享，將為學習與營運的方式。

(3) Stepping Up the Tempo on GA Airport Security Improvements

會議摘要：美國安全部門於 2008 年，仍將以一般航空機場之安全為最高優先的重點所在，美國運輸安全局和航空產業將持續應用安全指導方針推動於 2004 發展出一般航空機場安全基準，並持續更新安全指導方針；惟美國運輸安全管理委員會將採用之新的安全相關測量標準努力推動至國際性一般機場行動和較大型一般機場航空公司；大多數重要性機場運輸安全管理委員會應國會要求持續推動對於一般機場缺失評估，由專案小組之專家就一般機場安全定位與最新安全機場安全標準，和你的機場員工未來將會面臨之安全問題。

(4) Drumroll, Please—The Advent of SMS

會議摘要：美國 FAA 和產業專家將就最新的 SMS 提供應用美國機場風險管理經驗。

(5) Impact of the FAA Reauthorization on Airports

會議摘要：美國國會將要求 FAA 於 2008 年針對航道管理及造成機場和產業的影響重新調查與研究。

(6) Getting in the Safety Groove: Airfield Management Challenges

會議摘要：跑道入侵事件和安全地區對於機場管理有極大關係，其他如 NOTAMS、野生動物和天氣等均會影響到機場。

(7) Airport Community Outreach — Merging Interests Creates Beautiful Music Between Communities, Airports

會議摘要：機場與周邊社區關係有越來越密切關連，隨著旅客水準提升，機場商業服務所衍生問題，再再衝擊著彼此關係，因此機場管理單位必須學習、改善及如何營造彼此間共生共融的雙贏局面。

(8) Harmonizing With Airline Properties Representatives

會議摘要：討論航空運送者和貨運運送者彼此間所面臨的問題與未來趨勢，以及影響機場和航空公司之間關係，如何因應為當前面臨重點及面對航空業的未來機會所在。

(9) ADS-B: The Long and Short of It

會議摘要：自動廣播監測系統產業於 2025 年時，將發展出更為有利於機場之先進技術。

(10) From Duets to the Full Orchestra — Airports Prepare for U.S. -European Open Skies

會議摘要：預期美國與歐盟將開放天空協議，你的機場可能準備從產生更多旅客獲得新的利益或

增加空中服務，無論如何你的機場是否已經準備面對開放天空後的挑戰？因此面對自由競爭的到來，你的機場是否有能力處理如：安全挑戰、國際旅客增加、環境及周邊交通等問題等。

(11) Airport Legal Issues — Be on the Same Note as the Law

會議摘要：機場法律專家將協助機場管理者檢討發展趨勢，這些複雜的問題將影響到機場經營者或營運廠商；機場經營者亦須知道現行法律架構和避免成本的浪費，任何管理均須要瞭解法律程序，以免面臨不必要的風險。

(12) Airport Master Planning Trends —Orchestrating Your Airport's Future

會議摘要：機場管理者主要職責是規劃機場的成長與發展，依據預測至 2015 年全球旅客人數將超過 1 兆以上，因此機場管理者將重新預測與修正機場規劃案，其中包括機場中心 (hub) 大小，如何整合商業行為與規模，提高服務水準，控制營運成本，營運策略及評估財政資源等重要措施與計畫。

(13) Getting Back in Step After a Natural Disaster

會議摘要：經由卡崔娜颶風對於紐奧良所造成的災害及搶救計畫讓我們充分瞭解，一個機場管理者對於問題的解決，應以迅速、必要及



重要性訂定計畫，積極落實執行。

#### 四、心得與建議

美國是一個航空產業高度發展的先進國家，擁有全世界最多的營運機場，最為尖端的航空企業，以及最為嚴謹的政府組織，全面經營航空事業，本次舉行的 AAAE (American Association Of Airport Executives) 美國機場經理人協會已經是第 80 屆，今年的會議與會者及參加贊助或展示者總數約 1500 人以上，且經由此次會議將可提供推展航空領域最好的方法與計畫方案。

參與本次會議除具有上述功能，期能藉以吸取此一新興之專業課題與技術、經營理念，並擴展與美國各相關機場情誼與推動業務實務經驗，以為後續本站經營管理作業參考，茲將相關學習心得陳述如次：

##### (一) 瞭解現今最為尖端航空產業：

此次展示之相關設施範圍有：消防車輛、行李輸送、空橋與航站相關輔助設施（電力設備）等設備現場展示及安全管理系統等機場軟硬體產品種類不勝枚舉，可提供本機場未來建置與增設參考。

##### (二) 提供與會航空產業廠商和政府的高層主管意見交流：

經由本次會議可面對面溝通瞭解當前航空產業發展、研發與各項設施功能，另藉由會議期間可瞭解、預測未來 TSA（美國運輸安全局 Transportation Security Administration）、FAA（美國聯邦航空總署 Federal Aviation Administration）等政府部門政策推動方向。

##### (三) 吸取機場管理者經營理念：

本次與會者大多為美國現任機場專業高階經理人，因此透過會議之參與

分享及學習機場經營方式與經驗，受益良多；此外舉辦本次會議之紐奧良國際機場（NEW ORLEANS L ARMSTRONG INTL，MSY），在歷經 2005 年 8 月 29 日卡崔娜颶風（Hurricane Katrina）肆虐期間，其協助當地救災及醫療救護緊急應變作業，將可作為本機場業務推動及執行參考經驗。

#### （四）機場管理問題經驗分享：

經由會議意見交換充分瞭解如何解決機場問題，其包括如何運作、營運和管理，最重要並藉由此機會分享各機場於未來規劃與發展方向，並做為本機場參考。

#### （五）機場特色營造：

自職下飛機至航站起，紐奧良機場內的各項佈置讓人感受真正來到爵士樂重要發源地的，且機場提供相當詳實各項觀光資訊及便捷交通設施，讓前往當地旅遊觀光客有種賓至如歸感覺，對此營造公共藝術及顯現出機場特色觀點，實可作為本機場未來規劃參考方向。

航空事業之發展未來本是無遠弗界的，處在這高度競爭劇烈的年代，除應學習與接受相關先進技術設施，更須因應相關新進之各項作業規範，以期與全球同步接軌，不故步自封才能為其他先進國家所尊敬與接受，時應為我們應努力方向，至於就參加本次會議後個人建議事項如次：

（一）國籍航空公司應踴躍參與此相關性質會議，充分掌控時代脈絡，並可以增廣見聞，以為營運參考。

(二) 提高經費額度增派人員參與以接受新知。

## 五、附件

- (一) 附件1：80th Annual AAAE Conference and Exposition AIRPORTS AND  
ALL THAT JAZZ REGISTRATION BROCHURE



AMERICAN ASSOCIATION  
OF AIRPORT EXECUTIVES



AIRPORTS  
AND ALL THAT JAZZ

HOSTED BY THE LOUIS ARMSTRONG NEW ORLEANS INTERNATIONAL AIRPORT  
IN CONJUNCTION WITH THE AMERICAN ASSOCIATION OF AIRPORT EXECUTIVES



# AIRPORTS AND ALL THAT JAZZ

REGISTRATION BROCHURE  
NEW ORLEANS, LOUISIANA  
JUNE 8-11, 2008

[WWW.AAAE.COM/NEWORLEANS08](http://WWW.AAAE.COM/NEWORLEANS08)

**M**ake your plans now to attend the 80th Annual AAIE Conference and Exposition, scheduled for June 8-11, 2008, in New Orleans, Louisiana! The most celebrated and historic core of the city not only remains intact, both physically and spiritually, but is thriving. The cultural riches, sensual indulgences and unparalleled service that define the New Orleans experience continue to flourish, as they have for centuries. This city is filled with world-famous restaurants, live music, unique shopping boutiques and cultural masterpieces — and, in 2008, will be our host for the best airport industry conference around!

80TH ANNUAL AAIE CONFERENCE & EXPOSITION CONFERENCE COMMITTEE

**CONFERENCE HOST**

**Sean Hunter, A.C.E.**  
Director of Aviation  
Louis Armstrong New Orleans  
International Airport

- Charles E. Cazayoux, A.A.E.  
New Orleans, LA

- Gary A. Cyr, Sr., A.A.E.  
Springfield, MO

- Michael A. Gobb, A.A.E.  
Lexington, KY

- James A. Koslosky, A.A.E.  
Grand Rapids, MI

- Mark D. Kranenburg, A.A.E.  
Oklahoma City, OK

- Anthony J. Marino  
Baton Rouge, LA

- William F. Morrison, A.A.E.  
Knoxville, TN

- Jeffrey A. Mulder, A.A.E.  
Tulsa, OK

- Robert P. Oislagers, A.A.E.  
Englewood, CO

- Alfred Pollard, A.A.E.  
Baltimore, MD

- Lisa A. Pyles, A.A.E.  
Addison, TX

- Elaine Roberts, A.A.E.  
Columbus, OH

- Arnold I. Rosenberg  
Herndon, VA

- Walter B. Strong Jr., A.A.E.  
Norman, OK

- Alvin L. Stuart A.A.E.  
Salt Lake City, UT

- Mark H. Webb  
San Antonio, TX

- Deborah N. Zufall  
Charlotte, NC

**CONFERENCE PLANNING  
CHAIR**

**Michelle Wilcut**  
Public Relations Manager

**CONFERENCE COMMITTEE**

- Michael R. Bachman, A.A.E.  
Knoxville, TN

- Danette M. Bewley, A.A.E.  
Reno, NV

- Roddy L. Boggus  
Dallas, TX

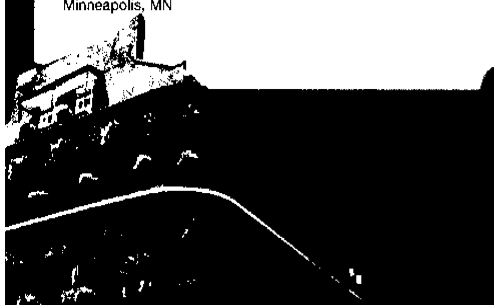
- Scott A. Brockman, A.A.E.  
Memphis, TN

- Timothy C. Callister, A.A.E.  
Minneapolis, MN



AS OF 1/11/08

- AAAAE
- ACI-NA
- ACS TRANSPORT SOLUTIONS, INC.
- AEROTERM
- AIRCRAFT RESCUE + FIREFIGHTING (ARFF) WORKING GROUP, INC.
- AIRPORT 20/20
- AIRPORT BUSINESS MAGAZINE
- AIRPORT MAGAZINE
- AIRPORT SEATING ALLIANCE (GARAVELLI ENTERPRISE INC.)
- ALL WEATHER, INC.
- ARCHITECTURAL ALLIANCE
- INTERNATIONAL
- ARCONAS CORP.
- ARINC, INC.
- ATRAK GROUP NZ LIMITED
- AVIATION CAPITAL MANAGEMENT
- AXIMA AIRPORT SERVICES INC.
- BAE SYSTEMS
- BASF CONSTRUCTION CHEMICALS
- BELLA BAGNO, INC.
- BOMBARDIER TRANSPORTATION
- BRILL HYGIENIC PRODUCTS, INC.
- BURNS & MCDONNELL
- CDM
- CENTRAL PARKING SYSTEM
- CKS HYDRO SERVICES INC.
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- COM-NET SOFTWARE
- CRASH RESCUE EQUIPMENT SERVICE, INC.
- THE D.S. BROWN COMPANY
- DAKTRONICS, INC.
- DMJM AVIATION/AECOM
- DOORKING, INC
- DYNAFLAIR
- EARTH TECH, INC.
- EMBRY RIDDLE AERONAUTICAL UNIVERSITY
- ENGINEERED ARRESTING SYSTEMS CORP.
- ENTERPRISE RENT A CAR
- EQ AIRPORT SERVICES
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- THE ESCALATOR CLEANING CO.
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- INTER-ROLLER ENGINEERING LIMITED
- INTERSYSTEMS USA, INC.
- INTRALOX LLC
- ITW GSE GROUP - HOBART - TRILECTRON - J & B AVIATION
- JANE'S INFORMATION GROUP
- JERVIS B. WEBB COMPANY
- JR GROUP LLC
- KIMLEY-HORN AND ASSOCIATES, INC.
- KJM & ASSOCIATES
- KONE INC.
- L-3 COMMUNICATIONS SECURITY & DETECTION SYSTEMS
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- ROSENBAUER
- RYTEC CORPORATION
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- SITA AIRPORT AND DESKTOP SERVICES
- SOUTHWEST MICROWAVE, INC.
- SUBWAY®
- SUPERSHUTTLE INTERNATIONAL, INC.
- TAI PING CARPETS
- TANDUS US INC.
- TENSAR INTERNATIONAL CORPORATION
- THALES ATM, INC.
- THYSSENKRUPP AIRPORT SYSTEMS, INC.
- TILT-A-WAY/IDEAL MANUFACTURING, INC.
- TRANSORE
- TRANSCO
- TRANSCO INDUSTRIES, INC.
- TYMCO
- UNICCO SERVICE COMPANY
- URS CORPORATION
- VANGUARD CAR RENTAL USA INC.
- W.D. SCHOCK COMPANY, INC.
- WALKER PARKING CONSULTANTS
- THE YODOCK WALL COMPANY, INC.



## CONFERENCE LOCATION

### Sunday-Wednesday, June 8-11, 2008

The 80th Annual AAAE Conference and Exposition will follow the traditional Sunday-Wednesday format with several changes. Please refer to the conference agenda on pages 6-7 for detailed information. This year, the conference will officially open on Sunday, June 8, with a welcome reception in the exhibit hall and conclude on Wednesday, June 11, with a final banquet and dessert reception. Please keep this in mind when planning your travel.

Sunday through Tuesday's general sessions, concurrent sessions, breakfasts, exhibit hall lunches and the exposition will take place at the New Orleans Morial Convention Center. Wednesday's functions (business sessions, breakfast, luncheon and final banquet) and the spouse/guest orientation breakfast and tour departures, will take place at the Hilton New Orleans Riverside Hotel. Exact locations will be listed in the final program at the conference.

## HOTEL RESERVATIONS

### Headquarters Hotel —

A block of rooms is being held at the Hilton New Orleans Riverside at Two Poydras Street, New Orleans, LA 70140, phone (504) 561-0500 and fax (504) 568-1721. The newly renovated Hilton New Orleans Riverside is situated on the banks of the Mississippi River with easy access to the Morial Convention Center and everything New Orleans has to offer. More information on the hotel and its location can be obtained at [www.neworleans.hilton.com](http://www.neworleans.hilton.com).

AAAE attendees will receive a special rate of \$225 Classic, \$235 Deluxe and \$265 Executive. All room rates are single/double occupancy and there is a maximum of four people per room and each additional person is \$30. Reservations must be made by Friday, May 16, 2008, in order to guarantee the conference rates. Reservations made after this date can only be honored on a space and rate available basis.

To make your hotel reservations, call



the hotel directly at (504) 561-0500 or toll free (800) HILTONS and identify yourself as part of the American Association of Airport Executives (AAAE) group. Payment for the first night's room and tax is required to guarantee a reservation. Check-in is at 3 p.m. and check-out is at 12 p.m. Cancellations made at least 72 hours prior to arrival date will be eligible for a refund of the deposit. Early departures are subject to a one-night room and tax charge unless the hotel receives notification at the time of check-in.

For further information about hotel reservations, contact the AAAE Meetings Department at [aaameetings@aaae.org](mailto:aaameetings@aaae.org).

## AIRLINE RESERVATIONS

American Airlines has been selected as the official air carrier for this meeting. Attendees can receive 10% off American's full coach fares or 5% off all other published fares. Rules and restrictions apply. To take advantage of American's special fares, call American Airlines directly at (800) 433-1790 from 6 a.m.-1 a.m. Eastern Time daily and refer to star file #A1818SS.

## RENTAL CARS

Avis Budget Group, Inc. is the official rental car company for the 80th Annual AAAE Conference and Exposition and is offering special discounted rates to conference attendees. For further information on these rates, call (800) 331-1600 or visit their website at [www.avis.com](http://www.avis.com) and reference Code J097316.

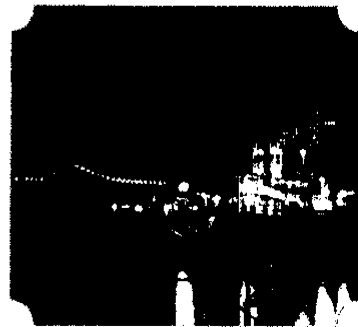
## GROUND TRANSPORTATION

**Taxi** — Taxi service costs approximately \$29 to/from Louis Armstrong New Orleans International Airport (the ride takes about 25 minutes).

**Airport Shuttle** — Shuttle service is available from the airport to the hotel for \$15 (per person, one-way) or \$30 (per person, roundtrip). Three bags are permitted per person. Call 1-866-596-2699 or (504) 522-3500 for more details or to make a reservation. Reservations are requested 48 hours prior to travel for all ADA accessible transfers. For group reservations of 10 or more people, call 1-866-596-2699. Ticket booths are located on the lower level in the baggage claim area. Advanced reservations are requested, but not required. This is a shared shuttle

service that will stop at several hotels in downtown New Orleans.

**Parking** — At the Hilton New Orleans Riverside Hotel, self parking is \$25 per day with in/out privileges and \$31 per day for valet parking. Ask the Front Desk for a validation card that will enable you to drive in and out of the parking garage without having to repay each time.



## CLIMATE AND DRESS

New Orleans summer temperatures range from 81 to 85 degrees with high humidity. However, even on the hottest summer days, visitors may want to bring along a sweater since most buildings in the city are air-conditioned. Dress is business casual for all meetings. That means no ties! Men generally wear khakis and polo shirts. Women generally wear casual skirts/slacks and polo shirts/blouses. Dress for Wednesday evening's final banquet is business attire.

## GOLF TOURNAMENT

This year's golf tournament will take place Tuesday, June 10, from 12:30 – 5:30 p.m. at the Stonebridge Golf Club in New Orleans. This John Robinson and Jeff Cornish 27-hole layout showcases the canals, bayous, reptiles and waterfowl that characterize this unique New Orleans golf experience. Stonebridge features a links-style course design, with more than 100 sand traps that protect pristine fairways and large, undulating greens. Players can adjust their skill level to the golf course by choosing from six sets of tees. While water hazards can come into play on most holes, there are very few forced carries, which further highlights the playability of Stonebridge for golfers of all skill levels. For registration information, see page 11.





# SPONSOR AND EXHIBIT OPPORTUNITIES

## SPONSORSHIP

SPONSORSHIP OFFERS A HOST OF EXCITING OPPORTUNITIES:

- Increased brand recognition
- Recognition as a key player in the airport industry
- Setting your company apart from your competitors
- Displaying your products to more than 1,500 airport executives.
- And more!

The sponsorship levels for the 80<sup>th</sup> Annual AAAE Conference & Exposition are Diamond Wings, Platinum Wings, Gold Wings, Silver Wings, Bronze Wings and Airport Angel. Sponsors receive various perks and benefits depending on the sponsorship level chosen. From one-on-one meetings with top airport officials, to complimentary registrations to written and verbal recognition throughout the meeting, your company will definitely be noticed in New Orleans!

Exhibitors and sponsors will be featured in the 2008 AAAE Buyers' Guide, a special issue of Airport Magazine produced exclusively for the conference that incorporates AAAE's Annual Conference Buyers' Guide. This guide consists of a comprehensive listing by product or service of only those companies that are exhibitors, advertisers or sponsors. In addition to listing the company name, address, telephone, fax and e-mail address, the Buyers' Guide will provide delegates with your booth number, the page of your advertisement in the magazine (if you placed an ad), and your wings sponsor level. These details will appear on the AAAE Annual Conference & Exposition website at [www.aaae.org/annual2008](http://www.aaae.org/annual2008). Attendees will also receive a CD-ROM of the same information.

## EXHIBIT OPPORTUNITIES

### EXHIBITORS WHO ARE ALSO SPONSORS

Exhibitors that are also sponsors will receive bonus Priority Points towards a booth at the 2009 Annual Conference. Points are used to assign booth placement in the first round (early-bird) booth assignments.

## VOLUNTEER OPPORTUNITY WITH HABITAT FOR HUMANITY— LEARN TO BUILD A HOME! NO EXPERIENCE REQUIRED!

### NEW ORLEANS AREA HABITAT FOR HUMANITY – MUSICIANS' VILLAGE PROJECT

Hurricanes Katrina and Rita forced many musicians to flee New Orleans. Jazz, blues and other genres that are the city's musical score, cannot return until the musicians do and many have lost their homes. Habitat for Humanity International and New Orleans Area Habitat for Humanity (NOAHH), working with Harry Connick Jr. and Branford Marsalis, honorary chairs of Operation Home Delivery, seek to change this.

The Musicians' Village, conceived by Connick and Marsalis, will consist of 72 single-family, Habitat-constructed homes for displaced New Orleans musicians and other qualifying Habitat partner families. Its centerpiece will be the Ellis Marsalis Center for Music, dedicated to the education and development of homeowners and others who will live nearby. On January 9, 2006, NOAHH acquired eight acres of land in the Upper 9th Ward where the core area of the Musicians' Village will be located. In addition to the homes in the Musicians' Village core site, NOAHH owns and is building on an additional 70 lots in the surrounding Upper 9th Ward neighborhood.

Get to know your fellow aviation professionals and family members while helping to rebuild New Orleans. On behalf of AAAE and the Louis Armstrong New Orleans International Airport, in conjunction with the New Orleans Area Habitat for Humanity, this group volunteer opportunity is available for interested attendees of the 80<sup>th</sup> Annual AAAE Conference & Exposition to volunteer and contribute to rebuilding the New Orleans Musician's Village. If you are interested in this opportunity, please make sure to sign up in advance. In addition, if you do volunteer to participate, please note that you need to be available to work the entire time.

**Date: Saturday, June 7, 2008**

**Time: 7 a.m. – 3:30 p.m.**

- Lunch and transportation will be provided by AAAE
- All participants must be at least 14 years old
- Habitat for Humanity requires a volunteer fee of \$25 per person
- For additional information, contact Christy Hicks, AAAE Meetings Manager, (703) 824-0500, Ext. 174, or [christy.hicks@aaae.org](mailto:christy.hicks@aaae.org)





## AAAE FOUNDATION BENEFIT DRAWINGS

The AAAE Foundation Drawings are dedicated to advancing the work of the AAAE Foundation Scholarship Fund and H.G. Isbill Endowment Fund. Tradition continues as once again drawings for great prizes will be held on Tuesday, June 12, during final exhibit hall hours in the AAAE Showcase. Tickets may be purchased on-site or you may pre-order your chances when you register for the conference. The prize list for the Tuesday event is growing and includes gift baskets, hotel packages and the grand prize of a trip for two to Hawaii. You must be present in the exhibit hall for the drawings on Tuesday to win any prize. For information on donating prizes, contact Tyra Harpster at (703) 824-0504, Ext. 143, or e-mail [tyra.harpster@aaae.org](mailto:tyra.harpster@aaae.org).

## AAAE SHOWCASE

The AAAE Showcase, which will be located in the center of the exhibit hall, is the AAAE display booth. It will be the focus of some new and exciting things happening in the exhibit hall this year. Keep checking the annual conference website and watch your e-mail for updated details.

The AAAE Showcase is the ideal place to discuss new and existing membership services and view the newest AAAE products. Demonstrations of and information on many innovative products and services will be available, such as AAAE's Interactive Employee Training (IET) system, Enhanced Background Screening Services, the Passenger Advisory at Security Screening (PASS) system, Security Central, Aviationnews.net, AirportJobsOnline.com, the new AAAE Learning Management System (LMS) and many other valuable AAAE member services. This year, Airport Magazine and its staff will be a new addition to the booth. The Showcase is also a gathering place to network with your colleagues, ask questions of the AAAE staff and win exciting prizes!

## DRIVE TO HELP SEND STUDENTS TO ANNUAL CONFERENCES

AAAE has initiated a program to help members of AAAE student chapters reap the benefits of attending the AAAE annual conference by reducing the registration rate. Under the program, AAAE will collect voluntary contributions from members and others interested in assisting students to pursue a career in aviation. The contributions then will be pooled and applied as "early-bird" registration discounts for annual conference attendance. The discounts—the size of which will be determined by the amount of money contributed—will be available only to AAAE student chapter members in good standing. To make a tax-deductible contribution, please indicate the amount on the meeting registration form in this document or on the on-line registration form at [www.aaae.org/annual2008](http://www.aaae.org/annual2008).



# CONFERENCE AGENDA

## SATURDAY, JUNE 7

- 7 a.m.-3:30 p.m. **Habitat For Humanity Volunteer Event**
- 8 a.m.-5 p.m. **Exhibitor Registration and Set-Up**
- 8 a.m.-12 p.m. **AAAE Board of Directors/Policy Review Committee Meeting**
- 2-5 p.m. **Delegate Registration**

## SUNDAY, JUNE 8

- 6 a.m.-7:30 p.m. **Exhibitor Registration**
- 8 a.m.-7:30 p.m. **Delegate Registration**
- 8-9 a.m. **AAAE Student Chapters Meeting – Chapter Reports**  
*(open to all attendees)*
- 9 a.m.-5 p.m. **AAAE Accreditation Examinations**
- 9-10:15 a.m. **AAAE Chapter Meetings**
- 10:30 a.m.-12 p.m. **AAAE Executive Business Meeting**  
*(open to all AAAE Airport members)*
- 12 p.m.-1 p.m. **Lunch for Airport Members Only**
- 12:30-2:30 p.m. **International Association of Airport Executives Board of Directors Meeting and Working Lunch**
- 1-3 p.m. **AAAE Committee Meetings**
- 1:30-2:30 p.m. **Airport Board Members and Commissioners Session**
- 2-3 p.m. **Exhibitors Meeting**
- 3-3:30 p.m. **Refreshment Break**
- 3:30-4:45 p.m. **Concurrent Sessions**
  - TSA and Airports: In Tune on Legal Issues?
  - The High Notes of AAAE's Airport Liability Insurance Program
  - Developing Creative Air Service Incentives
  - Airports Swing Toward a Greener Future
  - Integrated Incident Management at Your Airport
- 3:30-5 p.m. **AAAE Academic/Student Chapters Workshop**  
*(open to all attendees)*
- 5-7:30 p.m. **Exhibit Hall Grand Opening and Corporate Appreciation Reception**

## MONDAY, JUNE 9

- 7:30 a.m.-5 p.m. **Delegate and Exhibitor Registration**
- 8-9 a.m. **Breakfast with the Exhibitors**
- 8-9:30 a.m. **AAAE Committee Meetings**
- 9-10:15 a.m. **Visit with the Exhibitors and Refreshment Break**
- 10:15-10:45 a.m. **Official Conference Opening Ceremonies**
- 10:45 a.m.-12 p.m. **Opening Session**
- 12 p.m.-1:30 p.m. **Lunch with Exhibitors**
- 12 p.m.-3:30 p.m. **Visit with the Exhibitors and Hall Activities**
- 1-4 p.m. **AAAE Accreditation Exams**
- 1:45-3:15 p.m. **AAAE Academic/Student Chapters Workshop**  
*(open to all attendees)*
- 2-3 p.m. **AAAE Committee Meetings**
- 3:30-4:45 p.m. **Concurrent Sessions**
  - Federal Funding Advances Inline EDS Technology
  - From Parking to Planeside—Meeting the Customer Service Challenge
  - Non-Aeronautical Revenue: Boosting Your Bottom Line
  - Effective Treatments for Large Hub Congestion—Understanding the Short and Long of It
  - What are the Most Successful FBOs Doing to Improve Your Airport?
- 6:30-9:30 p.m. **Evening Event at Mardi Gras World**  
*Hosted by Louis Armstrong New Orleans International Airport*

Louis Armstrong New Orleans International Airport invites you to attend what is sure to be a spectacular evening celebrated New Orleans' style at Mardi Gras World!

Blaine Kern's Mardi Gras World at Kern Studios features thousands of sensational sculptured props and breath-taking giant figures used during Carnival on display for your viewing. We encourage you to bring your cameras and take pictures of yourself next to King Kong, Marilyn Monroe, the giant Bacchusaurus and thousands of other props and sculptures. Here you can view the most awesome floats ever built for Carnival and parades all over the world. Kern's den are also working studios, where artists and sculptors actually create the magical images and figures of Mardi Gras.

Outstanding local musical talent will provide entertainment like nowhere else, from jazz to rock to zydeco and everything in between! Watch as hosts and industry leaders participate in a mini-parade, complete with mini-floats, marching bands, police escorts on motorcycles, incredible walking heads and revelers in costumes transforming our event into a full-blown Mardi Gras!

And what kind of New Orleans party would it be without the food? Known the world over for its flavorful palette, the food will have the regional flare that has made New Orleans famous.

This will be a fantastic evening event for all fully registered attendees, exhibitors and spouse/guests! Registration badge and ticket will be required for entry. Attire for the event is casual.

## TUESDAY, JUNE 10

8-9:30 a.m.	<b>AAAE Committee Meetings</b>	10:30-11 a.m.	<b>Refreshment Break</b>
8-9:30 a.m.	<b>FAA Airport Design Competition for Universities</b>	11 a.m.-12 p.m.	<b>Concurrent Sessions</b>
8 a.m.-12:30 p.m.	<b>Delegate and Exhibitor Registration</b>		<ul style="list-style-type: none"> <li>• Getting in the Safety Groove: Airfield Management Challenges</li> <li>• Airport Community Outreach—Merging Interests Creates Beautiful Music Between Communities, Airports</li> <li>• Harmonizing With Airline Properties Representatives</li> <li>• ADS-B: The Long and Short of It</li> <li>• Accreditation—A.A.E. (Always Adding Extra) Value</li> </ul>
8 a.m.-1 p.m.	<b>Exhibit Hall Open</b>		
8-9 a.m.	<b>Breakfast with the Exhibitors</b>		
9-10:30 a.m.	<b>Visit with Exhibitors and Refreshment Break</b>		
9-10:30 a.m.	<b>AAAE Academic/Student Chapters Workshop (open to all attendees)</b>		
10:30-11:45 a.m.	<b>General Session with Keynote Speaker</b>		
11:45 a.m.-1 p.m.	<b>Final Exhibit Hall Hours and Foundation Hourly Prize Drawings! (must be present to win)</b>	12 p.m.-2 p.m.	<b>AAAE Awards Luncheon</b>
12 p.m.-1 p.m.	<b>U.S. Contract Tower Association General Membership Meeting</b>	2:15-3:15 p.m.	<b>Concurrent Sessions</b>
12 p.m.-1 p.m.	<b>Lunch with the Exhibitors</b>		<ul style="list-style-type: none"> <li>• From Duets to the Full Orchestra—Airports Prepare for U.S.-European Open Skies</li> <li>• Airport Legal Issues—Be on the Same Note as the Law</li> <li>• Airport Master Planning Trends—Orchestrating Your Airport's Future</li> <li>• Getting Back in Step After a Natural Disaster</li> </ul>
1-3 p.m.	<b>Round Table Discussions</b>		
	<ul style="list-style-type: none"> <li>• TSA Roundtable Discussion — Face to Face with TSA Policy Leaders</li> <li>• FAA Issues Roundtable Discussion — Face to Face with FAA Policy Leaders</li> </ul>		
1-4 p.m.	<b>Louis Armstrong New Orleans International Airport Tour</b>	3:30-4:30 p.m.	<b>AAAE Board of Directors/Policy Review Committee Meeting</b>
	<i>Tour of the new 1542 Security Operations Center at Louis Armstrong New Orleans International Airport</i>	6-6:45 p.m.	<b>Chair's Reception</b>
		6:45-9:30 p.m.	<b>80th Annual Conference Banquet</b>
			<i>Hosted by Louis Armstrong New Orleans International Airport</i>
12:30-5:30 p.m.	<b>Golf Tournament at Stonebridge Golf Club of New Orleans (bus leaves at noon)</b>	9:30-11 p.m.	<b>Dessert Reception</b>
			<i>Sponsored by Philadelphia International Airport, host of the 81st Annual AAAE Conference and Exposition, June 14-17, 2009</i>

## WEDNESDAY, JUNE 11

8 a.m.-3 p.m.	<b>Registration</b>
8-9:30 a.m.	<b>AAAE Executive Business Breakfast (all delegates welcome)</b>
9:30-10:30 a.m.	<b>Concurrent Sessions</b>
	<ul style="list-style-type: none"> <li>• Emerging Checkpoint Technologies: Improving the Traveler's Security and Convenience</li> </ul>



## OPTIONAL SPOUSE/GUEST PROGRAM TOURS

Prices include transportation, tour guides and admission fees. Buses will depart from the bus departure area at the Hilton New Orleans Riverside.

Spouse/Guest registration program fee of \$240 includes the opening lunch and evening event, breakfast orientation to New Orleans on June 9, Corporate Appreciation Reception on June 8, Chair's Reception, Final Banquet and Dessert Reception on June 11. The tours outlined below are priced in addition to the full Spouse/Guest registration fee of \$240.

AAAE reserves the right to cancel a tour when the minimum number of participants is not met. Full refunds will be issued if this occurs. Tours will take place regardless of weather conditions. Unless a tour is cancelled, refunds will not be available after May 16.

Who better to give an orientation to New Orleans than a fifth generation New Orleanian and a nationally recognized premiere authority on Mardi Gras and New Orleans history, Arthur Hardy. Included in the orientation of the city of New Orleans will be a brief history about the uniqueness of the city and the destinations that cannot be missed. There will also be time for a question and answer session. We will provide the official Mardi Gras Guide and special Mardi Gras beads, maps of the city and other New Orleans literature that may be helpful during your stay.

**Cost: \$55, Minimum of 10 Guests (Full Day Walking Tour, Lunch Provided)**

The Garden District of New Orleans has some of the most magnificent homes and lush gardens in the country. Learn about the fascinating history and splendor of the Garden District of New Orleans with a narrated walking tour of this famed neighborhood that features exquisite mansions constructed prior to the Civil War in Greek Revival and Italianate style architecture. During the 19th century, this area of town attracted prosperous Americans and was known as the "American Sector," where English, rather than French, was the primary language. Stroll through elegant residential streets shaded by live oak, magnolia, and palm trees, hear fascinating stories and view the residences of several notable New Orleanians, past and present. Then visit the mysterious Lafayette Cemetery, one of the city's oldest cemeteries, known as one of the "Cities of the Dead," where some of the most dramatic and tragic chapters in New Orleans history played out. After the cemetery tour, enjoy a traditional New Orleans Po Boy lunch at Joey K's Restaurant located on Magazine Street, a little corner hang-out that the New Orleans locals flock to. After lunch, "shop til you drop" in the eclectic shops and boutiques on Magazine Street. Stretching six miles, this "Street of Dreams" is filled with antique shops, art galleries, specialty stores and curiosity shops. Your tour guide will escort you to the hottest spots. This is primarily a walking tour, although the group will be transported to and from the Garden District to the hotel via deluxe motor coach.

Evening Event at Mardi Gras World  
Sponsored by Louis Armstrong New Orleans International Airport  
See page 6 for details

**Cost: \$60, Minimum of 10 Guests (Walking Tour, Cooking Class, Lunch provided)**

There's no question that the best way to see the French Quarter is on foot. The six-by-thirteen block area is full of historic locations, sensory delights and impromptu entertainment. Begin

the day by enjoying a cup of café au lait and beignets, a French-style donut generously sprinkled with powdered sugar, at the original Café du Monde, established in New Orleans' eclectic French Quarter in 1862. Then your guide will show you through the Quarter and point out how the original French and Spanish settlers influenced this centuries old city through beautiful and unique architecture. Glimpse private courtyards graced with exotic foliage and trickling fountains. Catch the scent of semi-tropical blossoms and cooking aromas as you take a step back in time hearing fascinating tales of pirates, priests, haunted houses, and Voodoo Queens. Highlighted are famous landmarks including the Pontalba buildings (one of America's first apartment dwellings), the Saint Louis Cathedral, flanked by the Cabildo and Presbytere, and Jackson Square with its old world flavor and its own colorful art colony. Next, stroll over to the New Orleans School of Cooking for a cooking demonstration and lunch. How can we sum up New Orleans cuisine in one dish? Creole Gumbo? Andouille Jambalaya? Crawfish Etouffee? What's the difference between Cajun cooking and Creole cooking? And what is a roux? Learn to recreate the magic that is New Orleans cuisine in your own kitchen. Our expert chef will whet your appetite for Creole Cooking – the world famous cuisine that combines the finest elements of French and Spanish cooking with rich indigenous seafood, spices, and produce. Different New Orleans specialties will be demonstrated and you'll get to sample some of these delicacies after the lesson as you sit down for a relaxing lunch. This is primarily a walking tour, although the group will be transported to and from the French Quarter to the hotel via a deluxe motor coach. There will be some time to shop in the market at the French Quarter.

Hosted by Louis Armstrong New Orleans International Airport

Sponsored by Philadelphia International Airport, host of the 81st Annual AAAE Conference and Exposition, June 14-17, 2009

# CONCURRENT SESSIONS

SUNDAY, JUNE 8

1:30-2:30 p.m.

## 1. Airport Board Members and Commissioners Session

Airport board members and commissioners are an integral part of the AAAE annual conference. This special interactive session is designed specifically for these officials, covering topics such as trends in the airport and airline industries and how aviation policies in Washington, D.C., will affect airports.

3:30-4:45 p.m.

## 2. TSA and Airports: In Tune on Legal Issues?

As the threat to aviation continues, so does TSA's implementation of additional heightened security measures. These measures, however, can raise important legal issues for airports and their personnel. This session will provide an opportunity for in-depth discussion on the key legal issues affecting airports on these measures and will provide helpful information on how best to address them as they arise.

## 3. The High Notes of AAAE's Airport Liability Insurance Program

Under the guidance of the Accreditation Value Committee, AAAF announced last fall a new airport liability insurance program that provides significant financial benefits for airports that have accredited members at their facilities and that have deployed AAAE's Interactive Employee Training system. This session will include brief presentations by the broker of the program, Marsh and the underwriter, Berkley Aviation. Come hear how this new program can save your airport money!!

## 4. Developing Creative Air Service Incentives

In today's world, it takes more than high passenger loads and rosy forecasts to keep and gain air service. Having a plan to overcome competition, high fuel costs and shrinking yields is the key to success. Hear from a panel of experts about the next generation of leading edge incentives that have proven successful in filling existing seats and attracting new service.

## 5. Airports Swing Toward a Greener Future

The focus of this session will be on educating aviation professionals on the diverse field of Green Airport Initiatives that are starting to become more commonplace within the airport industry today. In addition, this session will help to identify and address future challenges and opportunities for airports to undertake, such as the new Airport Green Construction practices that have been displayed in some of the nation's larger airports like Chicago O'Hare and Boston Logan.

## 6. Integrated Incident Management at Your Airport

This session focuses on integrating the National Incident Management System (NIMS) into your airport emergency plan. Are you on the same page with your mutual aid responders? Learn how NIMS can help you plan for any size emergency at your airport, and integrate outside resources seamlessly to effectively manage the event.

MONDAY, JUNE 9

3:30-4:45 p.m.

## 1. Federal Funding Advances In-line EDS Technology

Although in-line Explosive Detection Systems (EDS) greatly enhance security and traveler convenience, as well as save the federal government resources over the long term, federal funding for the deployment of in-line EDS systems has historically been limited to a select number of airports. Congress has begun to recognize this shortcoming and has provided increased federal EDS funding through the 9/11 Commission legislation and the annual appropriations process. The Transportation Security Administration and the aviation industry have also identified ways to fund and deploy additional in-line EDS systems in the Baggage Screening Investment Study. This session of panel experts will review recent Congressional action to fund in-line EDS systems, how TSA is implementing and distributing the federal funds, and what more needs to be done to deploy in-line EDS systems at additional airports. The panel will also discuss emerging in-line EDS technologies and what airports can expect in the near future to make in-line baggage screening faster, cheaper and more secure.

## 2. From Parking to Planeside—Meeting the Customer Service Challenge

As more and more airport professionals learn the true value of outstanding customer service, they are also discovering that it doesn't begin and end with the helpful employee in a concourse bookstore or the friendly server in the fast-food restaurant in Terminal A. A rude maintenance worker in the airport parking lot can set the tone for a passenger's entire travel experience at your facility, so it's vital that delivering excellent customer service is Job One for all airport staff, from parking to planeside. Come listen and learn how your colleagues at other airports tackle this all-important challenge.

## 3. Non-Aeronautical Revenue: Boosting Your Bottom Line

During this session, hear from industry professionals on their best (and worst) successes, case studies and ideas for increasing an airport's non-aeronautical revenue.

## 4. Effective Treatments for Large Hub Congestion—Understanding the Short and Long of It

Capacity and demand are hot button topics when it comes to air travel and airports need to know how to address them. During this session, panelists will discuss the challenges of congestion management, possible solutions and the implications of proposed federal policies. Come hear the latest in the debate over slot auctions vs. runway congestion pricing, changes in rates and charges and what technology is available now and is being developed to make a difference.

## 1. What are the Most Successful FBOs Doing to Improve Your Airport?

A Fixed Base Operator may be the only contact some pilots and passengers have when using an airport and could play a critical role in their decision to return. This session will introduce attendees to new and innovative concepts in the FBO arena. Participants will learn how an FBO can contribute to business growth and service improvement as representatives from award-winning FBOs share their secrets and success stories.

TUESDAY, JUNE 10

8 - 9:30 a.m.

## 1. FAA Airport Design Competition for Universities

This session will feature 2007-2008 academic year award recipients of the FAA competition for universities. The annual competition is conducted by the FAA and managed by the Virginia Space Grant Consortium in partnership with AAE, ACC, ACI-NA and NASAO. Technical design challenges were offered in three categories: airport operation and maintenance, runway safety/runway incursions, and airport environmental interactions. First place project winners in these three categories will be receiving their awards and presenting their designs.

1 - 3 p.m.

## 1. TSA Roundtable Discussion — Face to Face with TSA Policy Leaders

This informal session will bring together key TSA leaders for a briefing on the ongoing issues facing the industry. Discussions will focus on the latest TSA security policy initiatives; legislative initiatives; the impact of increased security on the cargo community; funding and revenue changes; and future operations initiatives.

## 1. FAA Roundtable Discussion — Face to Face with FAA Policy Leaders

This session brings senior officials from the Federal Aviation Administration (FAA) directly to you for an informal discussion on airport issues. You will not want to miss this unique opportunity to listen to the experts explain programs and issues such as AIP and PFC, as well as to ask questions on a wide variety of topics ranging from runway safety to air traffic issues.

WEDNESDAY, JUNE 11

9:30-10:30 a.m.

## 1. Emerging Checkpoint Technologies: Improving the Traveler's Security and Convenience

Heightened security concerns have brought tremendous regulatory and technology changes to the airport industry. One of the biggest changes being contemplated today is integrating new technology into the current passenger checkpoints to screen passengers and bags. This session will review and compare current and future technologies and the challenges and concerns surrounding the use of these systems at the nation's airports.





**• Airport Dining and Shopping to a New Beat**  
Hear about the upgraded quality of retail at our nation's airports and about the increased choices for smaller airports. There is always something new in airport retail and food and beverage and this is where you will learn about it.

**• Stepping Up the Tempo on GA Airport Security Improvements**  
Identified as a top priority by the Department of Homeland Security, there has been increased focus on general aviation airport security in 2008. The Transportation Security Administration and the industry continue to use the Security Guidelines for General Aviation Airports developed in 2004 as the baseline for GA airport security. In addition to working on updating these guidelines, TSA has focused its efforts on introducing new security measures related to international GA operations and large GA aircraft. Most importantly for airports, TSA has also been working to implement vulnerability assessments at GA airports as mandated by Congress. Please join this panel of experts on GA airport security to learn the status of the latest GA airport security initiatives and to compare notes with your GA colleagues on the security challenges facing airports in the future.

**• Drumroll, Please—The Advent of SMS**  
Don't miss this opportunity to explore new operational requirements for Safety Management Systems for U.S. airports. The FAA and industry experts will be on hand to discuss this systematic, explicit, comprehensive and proactive process for managing risks.

**• Impact of the FAA Reauthorization on Airports**  
After failing to complete a new FAA reauthorization bill in 2007, Congress will resume consideration of the bill in an effort to reach a compromise in 2008. This informative panel will highlight the recent developments on the FAA reauthorization front, discuss the prospects for passage in 2008 and what the outcome will mean for airports and the industry.

**11 a.m.-12 p.m.**

**• Getting in the Safety Groove: Airfield Management Challenges**  
This session will address continuing problems on the airfield as they relate to runway incursions and safety areas. It will also focus on ongoing challenges for airports such as disseminating of NOTAMS, wildlife and weather.

**• Airport Community Outreach—Merging Interests Creates Beautiful Music Between Communities, Airports**  
The relationship between airports and their surrounding communities is more important than ever. Passenger levels are rising, creating issues for commercial service airports, and increased citizen activism requires that general aviation airport officials have more involvement with their communities. This panel will examine how airports are forging those relationships, what works and lessons to be learned and applied for best practices in creating a harmony with the community.

**• Harmonizing With Airline Properties Representatives**  
Leading property representatives from air carriers and cargo carriers will discuss trends and issues that affect airport and airline relationships, as well as the major challenges and opportunities that face the industry during these dynamic times.

**• ADS-B: The Long and Short of It**  
Automatic Dependent Surveillance – Broadcast (ADS-B) has been referred to as the cornerstone of the nation's Next-Generation Air Transportation System. The session will reveal the mysteries of this future surveillance technology, which will be ruling our skies by 2025. Attendees will have an opportunity to hear about the significance of ADS-B from the FAA, ITT and other industry experts and learn about its benefits to airports.

**• Accreditation—A.A.E. (Always Adding Extra) Value**  
Better job opportunities, career advancements, scholarships for your family members, respect of your peers and, above all, the pride in your own professional accomplishments—these are some of the tangible and intangible values of accreditation. This session will provide you with the information you will need if you wish to begin or continue your pursuit of the A.A.E. credential. Members of the Board of Examiners and the accreditation program manager will be on hand to meet you and answer your questions.

**2:15-3:15 p.m.**

**• From Duets to the Full Orchestra—Airports Prepare for U.S.-European Open Skies**  
In anticipation of the U.S.-European Open Skies Agreement, your airport may be preparing to reap the benefits of new or increased air service, resulting in more passengers and revenue.

However, is your airport also prepared to deal with the possible challenges that Open Skies bring? This session will explore, in addition to benefits, the tests your airport will face with free competition "across the pond." Topics may include security challenges from an influx of international travelers, environmental concerns due to increased traffic, and how to deal with capacity increases at already constrained airports.

**• Airport Legal Issues—Be on the Same Note as the Law**  
This session brings together leading airport legal experts to review trends and developments that can affect the management of your airport. The complexity of issues facing airport owners and operators presents unique legal challenges. Airports need to know what the current legal frameworks are and how to avoid costly liabilities. Everything from managing environmental risks to creating expansion plans necessitates a need for sound legal advice.

**• Airport Master Planning Trends—Orchestrating Your Airport's Future**  
The airport master plan is the basic tool for planning the growth and development of an airport. With the overall forecasts in aviation growth predicting 1 billion passengers by 2015, airports need to start now to update and revise their master plans. This session will focus on the latest trends in master planning throughout the spectrum of airport hub sizes. Learn how to integrate business and master planning to achieve an acceptable level of service at manageable costs. Discover why flexibility is important in the volatile airport environment. Learn how to compare strategic and preferred development options related to master planning, as well as evaluate traditional and unique financing sources.

**• Getting Back in Step After a Natural Disaster**  
In wake of Hurricane Katrina, the California wildfires and the devastating tornadoes in the Midwest, the significance of recovery planning is essential to restoring normal airport activity. Inadequate planning coupled with underestimating the significance of resource management could induce prolonged and costly delays that cripple airport operations. This session will focus on how to ask the right questions necessary for developing a recovery plan.

# REGISTRATION FORM

## 2008 ANNUAL AAAE CONFERENCE AND EXPOSITION

June 8 - 11, 2008 • New Orleans, Louisiana • Meeting #000501

Future correspondence will be sent to the below address, fax number and/or e-mail address.


I would like to be contacted about upcoming meetings/promotions by fax  e-mail .

E-Mail Address \_\_\_\_\_ Member Number \_\_\_\_\_  
 Full Name \_\_\_\_\_ Nickname for Badge \_\_\_\_\_  
 Title \_\_\_\_\_  
 Airport/Company \_\_\_\_\_  
 Address \_\_\_\_\_  
 City/State/Zip \_\_\_\_\_  
 Phone (\_\_\_\_) \_\_\_\_\_ Fax (\_\_\_\_) \_\_\_\_\_

Attending Spouse/Guest Name(s) (nickname[s]) \_\_\_\_\_

METHOD OF PAYMENT (payable in U.S. dollars drawn on a U.S. bank)

Enclosed is a check or money order made payable to AAAE.  Purchase Order # \_\_\_\_\_  
 Upon receipt of this form, charge my (please circle only one) American Express MasterCard Visa  
 NAME (as it appears on card) \_\_\_\_\_  
 ACCOUNT # \_\_\_\_\_ EXP. DATE \_\_\_\_\_  
 SIGNATURE OF CARDHOLDER \_\_\_\_\_

  Please check here if you require special assistance or have special dietary needs, and include a description of your needs.

**A Accredited Airport Executives-**  
 This course is worth 24 credits in the AAAE Continuing Airport Management Education Unit (CEU) program.

### GOLF TOURNAMENT INFORMATION

If you wish to play golf with specific individuals, attach a list of names (including yourself) to your registration form, check the appropriate box at right and include payment for each individual (\$120/person). You must be registered for this conference in order to participate in the golf tournament. You may not reserve space for an unnamed individual. No refunds will be available for cancellations at any time. Substitutions are allowed.

### SPOUSE/GUEST PROGRAM FEES

The tours are priced in addition to the full registration fee of \$240. AAAE reserves the right to cancel a tour when the minimum number of participants is not met. Full refunds will be issued if this occurs. Unless a tour is cancelled, refunds will not be available. (For full regulations, see page 8.)

### PRE-REGISTRATION DEADLINE

All registrations received after Friday, May 16, 2008, will be considered on-site registrations and will be processed upon check-in during registration hours at the conference. Attendees who mail or fax in registrations and do not receive a faxed confirmation letter should bring a copy of their registration form and payment information with them.

The May 16 deadline does not apply to listings in conference publications. Rosters will be printed and shipped several weeks in advance of the conference dates and cannot include listings for subsequent registrations. A final roster of attendees will be available after the conference concludes. For further information, contact Christy Hicks at (703) 824-0500, Ext. 174, or e-mail christy.hicks@aaae.org.

### REGISTRATION/CANCELLATION POLICY

All registrations must be in writing. All cancellations must be received in writing on or before May 16 and will be refunded after the conference is over. Refund requests on or before May 16 are subject to a \$150 processing fee; no-shows will be billed. There will be no refunds of any kind after May 16. This includes golf fees and spouse tour fees.

Confirmation of registration will be faxed to conference attendees. If you have not received a confirmation letter via fax two business days prior to the meeting, and you enrolled at least 15 days prior to the meeting, please contact the AAAE Meetings Department at (703) 824-0504. Non-receipt of the confirmation letter before the meeting is not justification for seeking a refund.

Attendee substitutions will be accepted. Photocopies of this form will be accepted. AAAE accepts registration regardless of race, religion, sex, physical disability and national or ethnic origin. This includes but is not limited to admissions, employment and educational services.

### MAIL OR FAX REGISTRATIONS TO:

AMERICAN ASSOCIATION OF AIRPORT EXECUTIVES  
 601 MADISON STREET, #400, ALEXANDRIA, VA 22314  
 PHONE (703) 824-0504 • FAX (703) 820-1395

REGISTER ON-LINE AT [www.aaae.org/annual2008](http://www.aaae.org/annual2008)

### REGISTRATION FEES (check all that apply)

Any airport/company registering five or more employees at one time will receive a 5 percent discount (on registration fee only). Registrations must be received at the AAAE office at the same time in order to receive the discount. The discount will not apply to registrations received individually. All registrations received after May 16 will be charged the on-site fees.

	Paid by 4/25/08	Paid Between 4/26/08 and 5/16/08	On or after 5/17/08 or on site
1. AAAE Airport Member	<input type="checkbox"/> \$585	<input type="checkbox"/> \$695	<input type="checkbox"/> \$750
2. AAAE Corporate Member	<input type="checkbox"/> \$730	<input type="checkbox"/> \$770	<input type="checkbox"/> \$840
3. Airport Non-Member	<input type="checkbox"/> \$850	<input type="checkbox"/> \$910	<input type="checkbox"/> \$950
4. Corporate Non-Member	<input type="checkbox"/> \$1,400	<input type="checkbox"/> \$1,500	<input type="checkbox"/> \$1,600
5. AAAE Academic Member <sup>Ac</sup>	<input type="checkbox"/> \$260	<input type="checkbox"/> \$300	<input type="checkbox"/> \$315
6. Federal Government Rate	<input type="checkbox"/> \$280	<input type="checkbox"/> \$380	<input type="checkbox"/> \$495
7. Spouse/Guest Program (tours separate) <sup>o</sup>	<input type="checkbox"/> \$240	<input type="checkbox"/> \$240	<input type="checkbox"/> \$240
A. Spouse/Guest Tour on Monday, June 9 Garden District Grandeur	<input type="checkbox"/> \$55	<input type="checkbox"/> \$55	<input type="checkbox"/> \$55
B. Spouse/Guest Tour on Tuesday, June 10 Tastes and Treasures of the New Orleans French Quarter	<input type="checkbox"/> \$60	<input type="checkbox"/> \$60	<input type="checkbox"/> \$60
C. Golf Tournament <sup>Te</sup>	<input type="checkbox"/> \$120	<input type="checkbox"/> \$120	<input type="checkbox"/> \$120
D. Airport Tour	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A
E. Foundation Benefit Prize Tickets Quantity _____	<input type="checkbox"/> \$35	<input type="checkbox"/> \$35	<input type="checkbox"/> \$35
F. Contribution to Assist Student Members to Attend the Annual Conference \$ _____			
G. Volunteer Opportunity - Habitat For Humanity	<input type="checkbox"/> \$25	<input type="checkbox"/> \$25	<input type="checkbox"/> \$25
Total Amount Due \$ _____			

<sup>Ac</sup> Academic members must have their membership paid in full at the time they register in order to receive the special rate.

<sup>o</sup> Guests of full registrants only. Guests may not be employed by an airport or airport-related company. Requires name of full registrant; includes the opening reception with exhibitors on June 8; the orientation breakfast and evening night out at Mardi Gras World on June 9; and the Chair's reception, final banquet and dessert reception on June 11. Tours are priced in addition to full registration fee of \$240.

<sup>Te</sup> Registration is based on first pay, first play basis. Must be a registered attendee to participate.





June 8 – 11, 2008 • [www.aaae.org/annual2008](http://www.aaae.org/annual2008)

If you are in the airport business, or with a company that serves the airport community, you need to participate in the single most influential airport-specific event of this year: the 80th Annual AAAE Conference and Exposition in New Orleans!

Louis Armstrong New Orleans International Airport is hosting this leading event, and the conference will be an opportunity for the nation's airports and airport businesses to support the city and the airport as they continue to recover from the effects of Hurricane Katrina. New Orleans International continues to rebuild its airline service and the city's restaurants and entertainment venues extend their world-famous welcome to all visitors.

Veteran AAAE Annual Conference attendees understand the valuable benefits of hearing industry experts at the many business sessions and viewing the cutting-edge airport products and services in the industry-leading exhibit hall.

- Exchange ideas with top executives from industry and government
- Network with your peers and gain key industry contacts
- Find answers to your questions about FAA reauthorization, TSA security initiatives and other major topics
- Involve yourself in discovering solutions to airport operational and management problems
- Take home new ideas to enhance your job skills
- Stay ahead of your competitors

Economic and political changes are reshaping the aviation industry. Keep pace with that change by attending the 80th Annual AAAE Conference and Exposition in New Orleans!

**American Association of Airport Executives**  
601 Madison St., Suite 400  
Alexandria, VA 22314

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ALL THAT JAZZ CONFERENCE PROGRAM



HOSTED BY THE LOUIS ARMSTRONG NEW ORLEANS INTERNATIONAL AIRPORT  
 IN CONJUNCTION WITH THE AMERICAN ASSOCIATION OF AIRPORT EXECUTIVES



80<sup>th</sup>

ANNUAL AAAE  
 CONFERENCE  
 & EXPOSITION

**AIRPORTS  
 AND ALL THAT JAZZ  
 CONFERENCE PROGRAM**

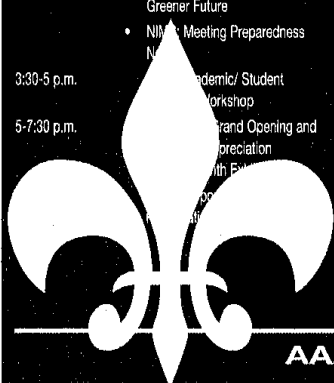
NEW ORLEANS, LOUISIANA

JUNE 8-11, 2008

[WWW.AAAE.ORG/ANNUAL2008](http://WWW.AAAE.ORG/ANNUAL2008)

# Conference Agenda at a Glance

7 a.m.-3:30 p.m.	Habitat For Humanity Volunteer Event	Grand Salon D	7:30 a.m.-5 p.m.	Delegate and Exhibitor Registration	Hall E	10:30-11:45 a.m.	General Session	La Nouvelle Ballroom B/C
8 a.m.-12 p.m.	AAAE Board of Directors/Policy Review Committee Meeting	Grand Ballroom A/C	8-9 a.m.	Breakfast with the Exhibitors	Hall E	11:45 a.m.-1 p.m.	Final Exhibit Hall Hours	Hall F
8 a.m.-5 p.m.	Exhibitor Registration	Hall F	8-9 a.m.	AAAE Committee Meetings	Room 252	12-1 p.m.	Luncheon with the Exhibitors	Hall E
2-5 p.m.	Delegate Registration	Hall E		• Environmental Services	Room 252	12:15-6:15 p.m.	Golf Tournament at Stonebridge Golf Club	
				• Foundation	Room 253	1-4 p.m.	Louis Armstrong New Orleans International Airport Tour	
				• GA Airports	Room 254	1-3 p.m.	Roundtable Discussions	
							• TSA Roundtable Discussion-Face to Face with TSA Policy Leaders	Room 243
							• FAA Roundtable Discussion-Face to Face with FAA Policy Leaders	Room 244
6 a.m.-7:30 p.m.	Exhibitor Registration	Hall F	9-10:30 a.m.	Refreshment Break with the Exhibitors	Hall E	8 a.m.-3 p.m.	Registration	Front Floor Registration Counter
8 a.m.-7:30 p.m.	Delegate Registration	Hall F	10:30-11 a.m.	Official Conference Opening Ceremonies	La Nouvelle Ballroom B/C	8-9:30 a.m.	AAAE Executive Business Breakfast	Grand Ballroom A/C
8-9 a.m.	AAAE Student Chapters Meeting-Chapter Reports	Room 239	11 a.m.-12 p.m.	Opening Session	La Nouvelle Ballroom B/C	9:30-10:30 a.m.	AAAE Board of Examiners Meeting	
9 a.m.-5 p.m.	AAAE Accreditation Exams	Hilton Riverside	12-1:30 p.m.	Lunch with the Exhibitors	Hall E	9:30-10:30 a.m.	Concurrent Sessions	
9-10:15 a.m.	AAAE Chapter Meetings		12-3:30 p.m.	Visit with Exhibitors and Exhibit Hall Activities	Hall F		• Emerging Checkpoint Technologies: Improving the Traveler's Security and Convenience	Grand Salon A
	• Great Lakes Chapter	Room 250	1:45-3:15 p.m.	AAAE Academic/Student Chapters Workshop	Room 259		• Airport Dining and Shopping to a New Beat	Grand Salon B
	• Northeast Chapter	Room 264	2-3 p.m.	AAAE Committee Meetings			• Stepping Up the Tempo on GA Airport Security Improvements	Grand Salon C
	• Northwest Chapter	La Nouvelle A		• Aviation Ground Service Association Policy Board Meeting	Room 254		• Drumroll, Please--The Advent of SMS	Grand Salon D
	• South Central Chapter	Room 256		• Information Technology	Room 263		• Update on FAA Reauthorization and ARFF Legislative Proposals	Grand Ballroom D
	• Southeast Chapter	Room 259		• 2008 National Airports Conference	Room 262	10:30-11 a.m.	Refreshment Break	Grand Ballroom D
	• Southwest Chapter	Room 257		• Technical Services	Room 262	11 a.m.-12 p.m.	Concurrent Sessions	
10:30 a.m.-12 p.m.	AAAE Executive Business Meeting	La Nouvelle Ballroom B/C	2-3 p.m.	Refreshment Break with Exhibitors and AAAE Foundation Prize Drawings	Hall E		• Getting in the Safety Groove: Airfield Management Challenges	Grand Salon A
12 p.m.-1 p.m.	Lunch for Airport Members Only	La Nouvelle Ballroom A	2:30-3:30 p.m.	Concurrent Sessions			• Airport Community Outreach-Merging Interests Creates Beautiful Music Between Communities, Airports	Grand Salon B
12:30-2:30 p.m.	International Association of Airport Executives Board of Directors Meeting and Luncheon	Room 258	3:30-4:45 p.m.	• Federal Funding Advances In-line EDS Technology	Room 244		• Harmonizing With Airline Properties Representatives	Grand Salon C
1-3 p.m.	AAAE Committee Meetings			• From Parking to Planeside-Meeting the Customer Service Challenge	Rooms 240-241		• ADS-B: The Long and Short of It	Grand Salon D
	• Academic Relations	Room 259		• The High Notes of AAAE's Airport Liability Insurance Program	Room 242		• Accreditation--A.A.E. (Always Adding Extra) Value	Grand Ballroom D
	• Airline Economics and Air Service	Room 252		• Congestion Management - Effective Treatments for Large Hub Congestion	Room 243	12-2 p.m.	AAAE Awards Luncheon	Grand Ballroom A/C
	• Diversity	Room 254		• What Are the Most Successful FBOs Doing to Improve Your Airport?	Room 246	2:15-3:15 p.m.	Concurrent Sessions	
	• Finance and Administration	Room 253	6:30-9:30 p.m.	Evening Event at Mardi Gras World			• From Duets to the Full Orchestra--Airports Prepare for U.S.-European Open Skies	Grand Salon A
	• Transportation Security Services	Room 244					• Airport Hot Legal Issues	Grand Salon B
1:30-2:30 p.m.	Airport Board Members and Commissioners Session	Rooms 240-241					• Airport Master Planning Trends - Orchestrating Your Airport's Future	Grand Salon C
2-3 p.m.	Exhibitors Meeting	Room 245					• Getting Back in Step After a Natural Disaster	Grand Salon D
3-3:30 p.m.	Refreshment Break	Foye La Nouvelle	8-9 a.m.	Breakfast with the Exhibitors	Hall E	3:30-4:30 p.m.	AAAE Board of Directors/Policy Review Committee Meeting	Grand Ballroom D
3:30-4:45 p.m.	Concurrent Sessions		8-9 a.m.	AAAE Committee Meetings	Room 256	6-6:45 p.m.	Chair's Reception	Grand Ballroom A/C
	• TSA and Airports: In Tune on Legal Issues?	Room 244		• Airport Training	Room 256	6:45-9:30 p.m.	80th Annual AAAE Conference Final Banquet	Grand Ballroom A/C
	• Non-Aeronautical Revenue: Boosting Your Bottom Line	Rooms 240-241		• Biometric Airport Security Identification Consortium (BASIC)	Room 243	9:30-11 p.m.	Dessert Reception	Grand Salon A/B
	• Developing Creative Air Service Incentives	Room 243		• Military Relations	Room 252			
	• Airports Swing Toward a Greener Future	Room 245		• Operations/Safety/Planning	Room 253			
	• NIM Meeting Preparedness	Room 242		• Small Commercial Service Airports	Room 254			
3:30-5 p.m.	Academic/Student Workshop	Room 259	8-9:30 a.m.	FAA Airport Design Competition for Universities	Room 244			
5-7:30 p.m.	Grand Opening and Appreciation with Exhibitors	Hall E	8 a.m.-12:30 p.m.	Registration	Hall E			
			9-10 a.m.	U.S. Contract Tower General Membership Meeting	Room 242			
			9-10:30 a.m.	Visit with Exhibitors and Refreshment Break	Hall E			
			9:30-10:30 a.m.	Academic/Student Chapters Workshop	Room 259			



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## AAAE Board of Directors, PRC, Chapter Presidents, and USCTA Policy Board

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#### Northwest Chapter

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#### Southeast Chapter

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#### South Central Chapter

Jeffrey W. Kelly—*Houston, Texas*

#### Southwest Chapter

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AAAE Delivers For Airport Executives

## IAAE Board of Directors, AAAE Committee Chairs and Meeting Schedule

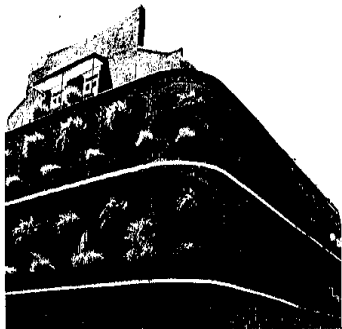
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### AAAE COMMITTEE CHAIRS FOR 2007-2008

2008 Annual Conference and Exposition—Sean C. Hunter, ACE, *Conference Host*  
 2008 NAC—Randall D. Berg, A.A.E., *Chair* and Benjamin R. DeCosta, A.A.E., *Vice Chair*  
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 Information Technology—Lance Lyttle, *Chair*  
 International Association of Airport Executives—Timothy L. Campbell, A.A.E., *Chair*  
 Military Relations—Andy Rivera, A.A.E., *Chair*  
 Operations/Safety/Planning—Alvin L. Stuart, A.A.E., and Michael Cheyne, A.A.E., *Co-Chairs*  
 Small Commercial Service Airports—Thomas P. Nolan, A.A.E., *Chair*  
 Technical Services—C.T. (Skip) Miller, A.A.E., *Chair* and Alex Kashani, A.A.E., *Vice Chair*  
 Transportation Security Services—Christopher V. Browne, C.M., *Chair*  
 U.S. Contract Tower Association—Walter B. Strong, A.A.E., *Chair*

### 2008 INTERNATIONAL AAAE/IAAE MEETINGS

June 30-July 1	Brussels, Belgium Transatlantic Aviation Issues Conference
July 20-22	St. Maarten, Netherlands Antilles Airport Conference of the Americas
October 5-8	Tamuning, Guam AAAE/IAAE U.S./Asia Airport Issues Conference and Exposition
October 6-8	Antalya, Turkey AAAE/IAAE Regional Airport and Impact of Low Fare Airlines Conference
October 20-22	Athens, Greece AAAE/IAAE 14th Annual Central Europe/U.S. Airport Issues Conference
November 11-13	Amsterdam, Netherlands Third Annual International AAAE Airport Geographic Information Systems Conference

For further information, contact Spencer Dickerson at (703) 824-0500, Ext. 130, or e-mail, [spencer.dickerson@aaae.org](mailto:spencer.dickerson@aaae.org).



AMERICAN ASSOCIATION  
OF AIRPORT EXECUTIVES

Dear Airport Colleagues,

It is truly fitting that AAAE holds its 80th Annual Conference and Exposition in a city where an airport served as a beacon of hope during one of our country's most devastating natural disasters.

Many of the images of Hurricane Katrina are sadly unforgettable. But for anyone in the airport industry, the pictures from the Louis Armstrong New Orleans International Airport were stark reminders of how important each airport is to its community.

During Katrina, the New Orleans Airport, and all the airports along the battered Gulf Coast, played a vital role for their communities. Katrina reminded us that in a crisis, an airport can become a safe haven, a triage center and a lifeline to the outside world. No matter where you are in the world, an airport is every region's most important emergency asset.

In the immediate aftermath of Katrina, AAAE took the lead in coordinating an airport relief effort that sent supplies, personnel and money to support airport staff members and their families.

And now we are proud to continue supporting this region through AAAE's Annual Conference and Exposition. We have more than 30 business sessions planned that will feature presentations and discussions on leading edge topics for our industry. The AAAE Exposition will showcase the latest products and services from more than 200 companies. This year's conference and exhibition provides outstanding opportunities to network with colleagues while learning new business strategies and trends.

After experiencing the great business sessions, make sure to enjoy the local culture and cuisine. Holding our annual gathering here in New Orleans is another chance to help this great American city continue its comeback.

Coordinating this year's conference would not have been possible without a great effort from a terrific team. I want to thank our Conference Host Sean Hunter, ACE, the director of aviation at Louis Armstrong New Orleans International Airport, and our Conference Program Co-chairs Maggie Woodruff, Mario Rodriguez, and Charlie Cazayoux, A.A.E. It is also important to recognize the efforts of conference planning chair Michelle Wilcut and the entire Conference Committee. This team has worked very hard to make us all feel welcome in the Crescent City.

It has been an amazing year representing our membership across the country and around the world. This week we will be announcing new information regarding a sister airport program that will help bring the best practices in our industry across borders and into our respective communities.

Serving as chair of this vibrant organization has been a true honor. It has required time and dedication that would not be possible without incredible support from the AAAE staff, my Board of Trustees of the Reno-Tahoe Airport Authority and the talented professionals I am proud to call my team at Reno-Tahoe International Airport.

Thank you for your support this year and enjoy a great conference in New Orleans.

A handwritten signature in black ink that reads "Krys T. Bart". The signature is written in a cursive, flowing style.

Krys T. Bart, A.A.E.  
AAAE Chair





**C. Ray Nagin**  
Mayor  
City of New Orleans

**New Orleans  
Aviation Board:**

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Director of Aviation



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Dear Friends and Colleagues:

It is with great joy that the New Orleans Aviation Board and staff welcome you to New Orleans for the 80th Annual AAAE Conference & Exposition on June 8-11, 2008! The Louis Armstrong New Orleans International Airport team is proud to be a part of the great AAAE family. You have been there for us in a big way to help us during our difficult times following Hurricane Katrina and we can't wait to show you how well things are going now. In fact, our entire region is rebounding. The cultural riches, sensual indulgences and unparalleled hospitality that define the New Orleans experience continue to flourish, as they have for centuries.

I encourage you to extend your trip a day or two to explore all the great attractions and activities our region has to offer. Take a riverboat ride to the world-renowned Audubon Zoo or a short walk to the Aquarium of the Americas. Visit nearby plantations in southern Louisiana or the 18<sup>th</sup> Century plantation homes along Bayou St. John, which lead to the doorstep of the New Orleans Museum of Art, itself a gateway to the natural beauty of City Park and Lake Pontchartrain. Relish the rich flavors of an unforgettable meal in one of New Orleans' world famous restaurants. Discover treasures tucked inside hundreds of shops in the French Quarter.

Remember that New Orleans is also a giant playground for our younger visitors, a land that lies between fantasy and a dream-come-true for children, teens and parents. Children can let their imaginations run wild at the Louisiana Children's Museum and walk along the mighty Mississippi River before seeing an IMAX film at the Aquarium. New Orleans truly is a giant, outdoor museum, one big block party, a never-ending concert, and a gourmet paradise for individuals and families alike.

Our local business district has expanded and a portion of it now thrives upriver in what we recognize as the popular warehouse district and arts center. There you will find a plethora of art galleries, music clubs, elegant hotels and great restaurants. The area is also home to the National World War II Museum, recently renamed by Congress as the only one of its kind in the nation. Just across the street, the Ogden Museum of Southern Art houses the largest and most comprehensive collection of southern art in the world, while the nearby Contemporary Arts Center offers an eclectic immersion in the arts.

Take time to sample what only New Orleans has to offer – its diverse culture, swinging music, sumptuous food and classically historic architecture and landmarks.

With all that said, the most important reason I want you to attend is so we can say thank you. Thank you for your financial support, kindness and prayers extended by AAAE members and friends to our hurricane ravished employees. We owe you a debt of gratitude we would like to repay by showing you the fun and excitement of the Crescent City. I invite you to come discover that the New Orleans that visitors know and love is alive and well.

Sincerely,

Sean C. Hunter  
Director of Aviation

## Conference Information

### REGISTRATION

Business sessions, breakfasts, luncheons and the exposition will take place Sunday through Tuesday, June 8-10, at the New Orleans Morial Convention Center. Wednesday's breakfast, business sessions, luncheon and final banquet, as well as the spouse/guest orientation breakfast and tour departures, will take place at the Hilton New Orleans Riverside Hotel.

#### Delegate Registration Hours:

Saturday, June 7	2-5 p.m.
Sunday, June 8	8 a.m.-7:30 p.m.
Monday, June 9	7:30 a.m.-5 p.m.
Tuesday, June 10	8 a.m.-12:30 p.m.
Wednesday, June 11	8 a.m.-3 p.m.

### ABOUT YOUR BADGE

The only thing you need to participate in the conference and exposition will be your badge, which has been color-coded for easy identification. Be sure to wear it at all times. Not only does it serve as your introduction to the people you meet, but it is also necessary to gain access to all events.

Orange	Accredited Airport Executive (A.A.E.)
Dark Blue	Delegate
Light Blue	Spouse/Guest
Green	Exhibitor (includes exhibit hall functions, business sessions and Monday evening event)
Pink	Press

As a fully paid registrant (orange or dark blue badge), you are entitled to attend all business sessions, the exposition, three breakfasts, three luncheons, two receptions, the final banquet and Monday evening's event at Mardi Gras World. As a fully paid spouse/guest (light blue badge), you are entitled to attend the breakfast and orientation program on Monday morning, Monday evening's event and the final banquet.

### 80TH ANNUAL FINAL BANQUET TICKET EXCHANGE

As a fully paid delegate (orange or navy blue badge) or spouse/guest (light blue badge), you will receive a voucher for the final banquet with your registration materials. You need to exchange that voucher for a ticket at the Louis Armstrong New Orleans International Airport Booth #852, located in the Exhibit Hall at the New Orleans Morial Convention Center before 12 p.m. on Tuesday, June 10. After that time, you may exchange your ticket until 3 p.m. on Wednesday, June 11 at the AAAE registration desk at the Hilton New Orleans Riverside Hotel. Plan to collect vouchers from those people you wish to sit with and exchange them at the same time so that you will be sitting at the same table. The maximum number of people at each table is 10. Be sure to exchange your ticket as early as possible—this will guarantee you'll be sitting with your friends!

### AAAЕ EXHIBIT HALL SCHEDULE

#### Saturday, June 7

8 a.m.-5 p.m. Registration

#### Sunday, June 8

6 a.m.-7:30 p.m. Registration

5-7:30 p.m. Exhibit Hall Grand Opening and Corporate Appreciation Reception

#### Monday, June 9

7:30 a.m.-5 p.m. Registration

8 a.m.-3:30 p.m. Exhibit Hall Open

8-9 a.m. Breakfast with the Exhibitors

9-10:30 a.m. Visit with Exhibitors and Refreshment Break

12-1:30 p.m. Lunch with the Exhibitors

12-3:30 p.m. Visit with the Exhibitors and Exhibit Hall Activities

3-3:30 p.m. Visit with Exhibitors and Refreshment Break

#### Tuesday, June 10

8 a.m.-12:30 p.m. Registration

8 a.m.-1 p.m. Exhibit Hall Open

8-9 a.m. Breakfast with the Exhibitors

9-10:30 a.m. Visit with Exhibitors and Refreshment Break

11:45 a.m.-1 p.m. Final Exhibit Hall Hours

### AAAЕ ANNUAL CONFERENCE AND EXPOSITION

2009	June 14-17	Philadelphia, Pennsylvania
2010	May 16-19	Dallas/Fort Worth, Texas
2011	May 15-18	Atlanta, Georgia
2012	April 29-May 2	Phoenix, Arizona
2013	May 5-7	Reno, Nevada

### WHO'S WHO IN AAAЕ? YOU ARE!

Remember the AAAЕ Membership Directory of years gone by—with photos of members and brief biographies? We offer that format in our on-line AAAЕ Membership Directory at [www.aae.org/membersdirectory/](http://www.aae.org/membersdirectory/). The directory allows you to view pictures of participating AAAЕ members and provides brief background information. If your photo and biography are not currently online, e-mail Cindy DeWitt at [cindy.dewitt@aae.org](mailto:cindy.dewitt@aae.org).

### F. RUSSELL HOYT NATIONAL AIRPORTS CONFERENCE (NAC)

2008	September 7-9	Reno, Nevada
2009	September 20-22	San Antonio, Texas

## AAAE EXHIBIT HALL: ALL THAT JAZZ AND MORE...

Visit the AAAE Exhibit Hall in New Orleans, open Sunday night through Tuesday afternoon, and experience new products and services, networking, prize drawings...and all that jazz! What is there to see this year?



For the first time ever, the Hudson Group is sponsoring a Wii Lounge located just across from their booth. The Wii Lounge, as seen in the Hudson Group's new Kids Works store in Nashville International Airport, features gaming stations and plasma TVs – everything you need to try out Nintendo's exciting Wii sports games and accessories, including golf, tennis, bowling and more. Bring your game face and come try out the game system that everyone is raving about!



The Airport Members-Only Lounge, sponsored by URS Corporation, is another new feature this year. Attendees will be able to network and relax in an oasis of comfort set up in the midst of the flurry of exhibit hall activity. Visit with the exhibitors, stand by to see if you are a prize winner, watch award ceremonies, meet and greet the AAAE VIPs and more. This is YOUR lounge to use for visiting with colleagues, holding small meetings, catching up on work, etc.



The AAAE Showcase will feature AAAE's products and services, product demonstrations, information regarding membership, conferences and meetings, legislative and regulatory updates, etc.



The Corporate Cup Ceremony will take place on Sunday, June 8 during the Welcome and Corporate Appreciation Reception. Make sure that you are present to watch the ceremony as we present the 2008 Corporate Cup award to a vendor that was nominated by your airport colleagues.



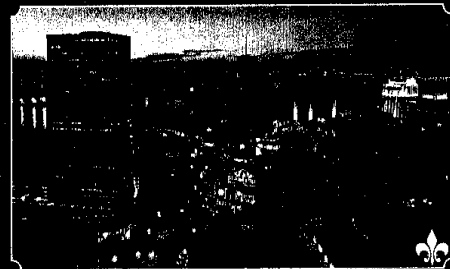
The Show Floor Give Away will be back again this year. Drop your business cards in the fish bowls of each exhibitor that is displaying the 2008 AAAE Conference Logo and you will be eligible to win valuable prizes. Prize drawings are made several times daily.



Neubert Aero Corporation (NAC) will be celebrating their 10th Year Anniversary and has established the NAC Formula One Air Racing Team. The team will compete in September at the 45th National Championship Air Races in Reno, Nevada. The team's airplane "Invicuts," a modified Cassutt IIM, will be displayed on the tradeshow floor in Booth 805. Be sure to stop by and check it out!



A reception on Sunday, breakfast and lunch on both Monday and Tuesday are also must reasons to be in the hall. You'll need to be fully nourished in order to keep up with your busy conference schedule!



Aviation's A list vendors will be exhibiting their wares on this year's tradeshow floor. Check out pages 17-20 in this program to see a list of exhibitors, and make plans to visit your current and potential vendors. Our exhibitors play a huge role in making the AAAE Annual Conference a success. Please stop by and show your support!



### Don't Miss Out on the Action - Visit Us:

- Mardi Gras World - Win a Chance to Ride in the Parade at the Monday Night event by dropping off your raffle ticket
- Attendee Gift – Stop by to pick up your gift from the Louis Armstrong New Orleans International Airport - you will be pleasantly suprised!
- Local Area Information – Visit with local area experts to get details on the best place to enjoy a Po Boy, exciting shopping selections, find out about the best tours available and make restaurant reservations
- Final Banquet Ticket Exchange – Bring your ticket to receive a table assignment for this fantastic event
- AAAE/ACI-NA Katrina Airport Employee Relief Fund – Learn more about how the aviation community helped out during Katrina
- Habitat for Humanity – Take a look at what has been done to rebuild New Orleans

# Conference Agenda

## SATURDAY, JUNE 7

\*All sessions will be held at the New Orleans Morial Convention Center

- 7 a.m.-3:30 p.m. **Habitat For Humanity Volunteer Event**  
Co-sponsored by Kutchins & Groh, LLC and TransSolutions
- 8 a.m.-12 p.m. **AAAE Board of Directors/Policy Review Committee Meeting** Grand Salon D  
Hilton Riverside
- 8 a.m.-5 p.m. **Exhibitor Registration** Hall E
- 2-5 p.m. **Delegate Registration** Hall E

## SUNDAY, JUNE 8

\*All sessions will be held at the New Orleans Morial Convention Center unless otherwise noted. All meeting rooms are located on the second level.

- 6 a.m.-7:30 p.m. **Exhibitor Registration** Hall E
- 8 a.m.-7:30 p.m. **Delegate Registration** Hall E
- 8-9 a.m. **AAAE Student Chapters Meeting** Room 239  
- Chapter Reports  
An opportunity to update fellow chapters on activities within your own chapter, as well as goals you are pursuing. (open to all attendees)
- 9 a.m.-5 p.m. **AAAE Accreditation Exams** Hilton Riverside
- 9-10:15 a.m. **AAAE Chapter Meetings**
- Great Lakes Chapter Room 252  
Torrance A. Richardson, A.A.E., President
  - Northeast Chapter Room 254  
Kim W. Hopper, A.A.E., President
  - Northwest Chapter La Nouvelle A  
Roger Sellick, A.A.E., President
  - South Central Chapter Room 256  
Jeffrey W. Kelly, President
  - Southeast Chapter Room 253  
Lew S. Bleiweis, A.A.E., President
  - Southwest Chapter Room 257  
Lynn F. Kusner, M., C.A.E., President
- 10:30 a.m.-12 p.m. **AAAE Executive Business Meeting** La Nouvelle Ballroom B/C  
(open to all members)  
Sponsored by [unclear]
- 12-1 p.m. **Lunch for Members Only** La Nouvelle Ballroom A  
Sponsored by [unclear] Future Flight Support
- 12:30-2:30 p.m. **International Association of Airport Executives Board of Directors Meeting and Luncheon** Room 256
- 1-3 p.m. **AAAE Committee Meetings**
- Academic Relations Committee Room 239  
Stephen J. Adams, A.A.E., Chair  
Tracy L. Williams, A.A.E., Vice Chair
  - Airline Economics and Air Service Room 252  
Torrance A. Richardson, A.A.E., Chair  
Robert W. [unclear], A.A.E., Vice Chair
  - Diversity Room 253  
Levert Hood, C.M. Chair

- Finance and Administration Room 254  
Brian Picardat, A.A.E., Chair
- Transportation Security Services Room 244  
Chris Browne, C.M., Chair
- 1:30-2:30 p.m. **Airport Board Members and Commissioners Session** Rooms 240-241
- 2-3 p.m. **Exhibitors Meeting** Room 245
- 3-3:30 p.m. **Refreshment Break** Foyer La Nouvelle  
Sponsored by Avis Budget Group, Inc.
- 3:30-4:45 p.m. **Concurrent Sessions**
- TSA and Airports: In Tune on Legal Issues?** Room 244
- Moderator: Elaine Roberts, A.A.E.  
President and CEO  
Columbus Regional Airport Authority
- Speakers: Francine Kerner  
Chief Counsel  
U.S. Transportation Security Administration
- Naomi Klaus  
Associate General Counsel  
Metropolitan Washington Airports Authority
- Non-Aeronautical Revenue: Boosting Your Bottom Line** Rooms 240-241
- Moderator: Deborah N. Zufall  
Consultant  
Newton & Associates, Inc.
- Speakers: Bruce Frallic, A.A.E.  
Executive Director  
Gulfport-Biloxi International Airport
- Chris J. Howley  
Vice President  
Republic Parking System
- Tony Ioannidis  
Principal  
Booz Allen Hamilton
- Jeffrey R. Wolf  
Senior Business Analyst  
Seattle-Tacoma International Airport
- Developing Creative Air Service Incentives** Room 243
- Moderator: Scott A. Brockman, A.A.E.  
Executive Vice President, Finance & Administration  
Memphis-Shelby County Airport Authority
- Speakers: Michael Boggs  
Manager, Aviation Business Services  
Mead & Hunt, Inc.
- Michael J. Cheyne, A.A.E.  
Director, Aviation Planning  
Seattle-Tacoma International Airport
- Airports Swing Toward a Greener Future** Room 245
- Moderator: Dean E. Schultz, A.A.E.  
Senior Director, Planning & Engineering  
Reno-Tahoe Airport Authority

## Conference Agenda

**Speakers:** Rosemarie S. Andolino  
Executive Director  
O'Hare Modernization Program

Joe Gibney  
Vice President Sales & Marketing  
Signature Flight Support

Lynne Sparks Pickard  
Deputy Director, Office of Environment and Energy  
U.S. Federal Aviation Administration

Tom Rossbach  
Director of Aviation Architecture  
HNTB Corporation

**NIMS: Meeting Preparedness Needs** Room 242

**Moderator:** Alfred Pollard, A.A.E.  
Director  
Martin State Airport

**Speakers:** Richard A. Blanchard (Retired)  
Airport Fire Chief Emeritus  
Louis Armstrong New Orleans International Airport

Michelle Lent  
Consultant  
Department of Homeland Security

Jan Glaru  
Consultant  
Department of Homeland Security

3:30-5 p.m. **AAAE Academic/Student Chapters Workshop (open to all attendees)** Room 239

**Title: The Secret to Effective Networking**  
Discover the secrets to truly effective networking while at the AAAE Annual and in life. It's not just about business cards and contacts. Come see what makes a lasting impression.

**Moderator:** Jeff Price  
Professor of Aviation Management,  
Metropolitan State College of Denver and  
Owner, Leading Edge Strategies

5-7:30 p.m. **Exhibit Hall Grand Opening and Corporate Appreciation Reception** Hall E  
Co-sponsored by Greiner Smith & Partners, Heery International, HNTB Corporation, Reno-Tahoe Airport Authority, and SRS Corporation

6 p.m. **AAAE Corporate Reception** Hall E  
in AAAE Show

### MONDAY, JUNE 9

\*All sessions will be held at the New Orleans Morial Convention Center unless otherwise noted. All meeting rooms are located on the second level.

7:30 a.m.-5 p.m. **Delegate and Exhibitor Registration** Hall E

8-9 a.m. **Breakfast with the Exhibitors** Hall E  
Sponsored by Aspinwall County Airport

8-9 a.m. **AAAE Committee Meetings** Room 252  
Environmental Committee  
Dean Schultz, A.A.E., Chair

Foundation Room 253  
Kelly L. Johnson, A.A.E., Chair

General Aviation Airports Room 254  
Lisa Pyles, A.A.E., Chair

9-10:15 a.m. **Visit with the Exhibitors and Refreshment Break** Hall E  
Co-sponsored by BridgeNet International and Kimley-Horn and Associates, Inc.

10:30-11 a.m. **Official Conference Opening Ceremonies** La Nouvelle Ballroom B/C

**Presiding:** Krys T. Bart, A.A.E.  
AAAE Chair

Sean C. Hunter, ACE  
Director of Aviation  
Louis Armstrong New Orleans International Airport

Daniel F. Packer  
Chairman  
New Orleans Aviation Board

Mayor Nugan

11 a.m.-12 p.m. **Opening Session** La Nouvelle Ballroom B/C  
Co-sponsored by HNTB Corporation, Jacobs Carter Burgess and Skanska USA Building, Inc.

**Keynote Speaker:** David Cush  
CEO  
Virgin America

12-1:30 p.m. **Lunch with the Exhibitors** Hall E  
Co-sponsored by Analogic Corporation, Parsons Brinckerhoff Aviation and Ricondo & Associates, Inc.

12-3:30 p.m. **Visit with the Exhibitors and Exhibit Hall Activities** Hall E

1:45-3:15 p.m. **AAAE Academic/Student Chapters Workshop (open to all attendees)** Room 239

**Title: A "Mixer With the Mentors"**  
Bringing together the airport industry knowledge and experience of our AAAE Mentors with our future aviation leaders.

**Moderator:** Theresia H. Schatz, A.A.E.  
Principal Property Representative  
Properties & Commercial Development  
LaGuardia Airport  
The Port Authority of New York & New Jersey

2-3 p.m. **AAAE Committee Meetings**

Aviation Ground Service Association Room 254  
Policy Board Meeting  
Bruce Carter, A.A.E., Chair

Information Technology Room 253  
Lance Lyttle, Chair  
Stephen J. Adams, A.A.E., Vice Chair

2008 National Airports Conference Room 252  
Randall D. Berg, A.A.E., Chair  
Benjamin R. DeCosta, A.A.E., Vice Chair

## Conference Agenda

- Technical Services Room 242  
*C.T. (Skip) Miller, A.A.E., Chair*  
*Alex Kashani, A.A.E., Vice Chair*
- 2:30-3:30 p.m. Refreshment Break with Exhibitors and Hall E  
**AAAE Foundation Prize Drawings** (*must be present to win*) Co-sponsored by PBS&J and Woodward & Associates
- 3:30-4:45 p.m. Concurrent Sessions
- Federal Funding Advances** Room 244  
**Inline EDS Technology**
- Moderator: Jeanne Olivier, A.A.E., ACE  
*General Manager, Aviation Security and Technology*  
*The Port Authority of New York and New Jersey*
- Speakers: Jim Buckley  
*Vice President, Sales*  
*Reveal Imaging Technologies, Inc.*
- Michael Golden  
*Assistant Administrator for Operational Process & Technology, Chief Information Officer and Chief Technology Officer*  
*U.S. Transportation Security Administration*
- From Parking to Planeside—** Rooms 240-241  
**Meeting the Customer Service Challenge**
- Moderator: Mark Webb  
*Aviation Director*  
*San Antonio International Airport*
- Speakers: Karen Ellis  
*Senior Customer Service Manager*  
*Hartsfield-Jackson Atlanta International Airport*
- Ron Reed  
*Market Planning Manager*  
*SITA*
- The High Notes of AAAs Airport** Room 242  
**Liability Insurance Program**
- Moderator: Michael Bachman, A.A.E.  
*Vice President of Finance and Administration*  
*Metropolitan Knoxville Airport Authority*
- Speakers: Patrick Brafford  
*Senior Vice President*  
*Marsh USA*
- Shel Huston  
*Senior Vice President for Underwriting*  
*Berkley Aviation*
- Matt Rowley  
*Vice President—General Aviation*  
*Berkley Aviation*
- Congestion Management — Effective** Room 243  
**Treatments for Large Hub Congestion**
- Moderator: Roy A. Williams  
*Aviation Strategic Planning & Development Manager*  
*CH2M HILL*
- Speakers: Roger Cohen  
*President*  
*Regional Airline Association*
- Bill Colligan  
*Vice President, General Manager, Airport Operations Solutions*  
*ERA—Beyond Radar*
- D.J. Gribbin  
*General Counsel*  
*U.S. Department of Transportation*
- What Are the Most Successful FBOs** Room 245  
**Doing to Improve Your Airport?**
- Moderator: Barbara Patzner, A.A.E., ACE  
*Airport Director*  
*L.G. Hanscom Field*
- Speakers: Kevin Bradley  
*General Manager*  
*AirFlyte*
- Jeff Kohlman  
*Principal*  
*Aviation Management Consulting Group*
- Timothy O'Donnell  
*Airport Supervisor*  
*Smith Field Airport*
- Dan Walsh  
*Vice President - Aviation*  
*Truman Arnold Companies*
- 6-6:15 p.m. **Board Buses for Evening Event at Mardi Gras World**  
 Buses load at 6 p.m. on the First Floor, Side Drive Entrance at the Hilton New Orleans Riverside Hotel
- 6:30-9:30 p.m. **Evening Event at Mardi Gras World**  
 Return buses start departing at 8:30 p.m. and will drop off attendees at the Hilton New Orleans Riverside Hotel

Louis Armstrong New Orleans International Airport invites you to attend what is sure to be a spectacular evening celebrated New Orleans' style. Blaine Kern's Mardi Gras World features thousands of sensational sculptured props and breath-taking giant figures used during Carnival on display for your viewing. We encourage you to bring your cameras and take pictures next to King Kong, Marilyn Monroe, the giant Bacchusaurus and hundreds of other props and sculptures. Here you can view the most awesome floats ever built for Carnival and parades all over the world. In Kern's den there are also working studios, where artists and sculptors actually create the magical images and figures of Mardi Gras. Outstanding local musical talent will provide entertainment like nowhere else, from jazz to rock to zydeco and everything in between! Watch as hosts and industry leaders participate in a parade, complete with mini-floats, marching bands, police escorts on motorcycles, incredible walking heads and revelers in costumes transforming our event into a full-blown Mardi Gras! This will be a fantastic evening event for all fully registered attendees, exhibitors and spouse/guests only! (Registration badge and ticket will be required for entry. Attire for the event is casual.)

## Conference Agenda

### TUESDAY, JUNE 10

*\*All sessions will be held at the New Orleans Morial Convention Center unless otherwise noted. All meeting rooms are located on the second level.*

- 8 a.m.-12:30 p.m. **Registration** Hall E
- 8-9 a.m. **Breakfast with the Exhibitors** Hall E  
Sponsored by SuperShuttle International, Inc.
- 8-9 a.m. **AAAE Committee Meetings**
- Airport Training Room 256  
Bradley D. Penrod A.A.E., Chair
  - Biometric Airport Security Room 243  
Identification Consortium (BASIC)
  - Military Relations Room 252  
Andy Rivera, A.A.E., Chair
  - Operations/Safety/Planning Room 253  
Alvin L. Stuart, A.A.E, and  
Michael Cheyne, A.A.E., Co-chairs
  - Small Commercial Service Airports Room 254  
Tom Nolan, A.A.E, Chair
- 8-9:30 a.m. **FAA Airport Design Competition for Universities** Room 244  
This session will feature 2007-2008 academic year award recipients of the FAA Competition for Universities. (open to all attendees)
- Moderator: Mary L. Sandy  
Director  
Virginia Space Grant Consortium
- Awards Presented by: Wes Timmons  
Director, Office of Runway Safety  
U.S. Federal Aviation Administration
- First Place Winners and Projects to be Presented:
- Airport Operations and Maintenance Challenge**  
University of Illinois at Urbana-Champaign — Long-Lasting Pavement Structure Rehabilitation: Hot-Mix Asphalt Overlay with Steel Reinforcement Netting Interlayer System  
Faculty Advisor: Dr. M. Al-Qadi  
Team presenters: Jun Baek and Hao Wang.
  - Runway Safety Incursions Challenge**  
Embry-Riddle Aeronautical University, Daytona Beach, Florida — "Applying GPS Technology to Mitigate V/PT Incursions"  
Faculty Advisor: Keith Young  
Team presenters: Robert Vlek, Richard Genge and Andrew Wilhe
  - Airport Environmental Interactions Challenge**  
Embry-Riddle Aeronautical University, Phoenix, Arizona — "Going for Energy?: A Clean, Cost Effective Alternative Fuel for Ground Support Equipment"  
Faculty Advisor: Dr. Edward Gordhammer  
Team presenters: Lisa Cooke and Tamie Fisher

- 9-10 a.m. **U.S. Contract Tower General Membership Meeting** Room 242
- 9-10:30 a.m. **Visit with the Exhibitors and Refreshment Break** Hall E  
Co-sponsored by Hudson Group and Q&D Construction
- 9:30-10:30 a.m. **Academic/Student Chapters Workshop (open to all attendees)** Room 239  
Title: **Building Your Own Opportunities**  
Four offered conference sessions were geared to students. How did we do? The Academic Relations Committee is interested in feedback from attendees for planning of the 81st Annual Conference and Exposition.  
Moderator: Tracy L. Williams, A.A.E.  
Executive Director  
Millington Airport Authority, TN
- 10:30-11:45 a.m. **General Session** La Nouvelle Ballroom B/C  
Co-sponsored by CH2M HILL, Jacobs Consultancy and The Paradises Shops, Inc.  
Keynote Speakers: J. Stephen Perry  
President and CEO  
New Orleans Metropolitan  
Convention and Visitors Bureau  
Scott Yohe  
Senior Vice President, Governmental Affairs  
Delta Air Lines, Inc.  
Ray Neidl  
Airline Analyst  
Calyon Security
- 11:45 a.m.-1 p.m. **Final Exhibit Hall Hours** Hall E
- 12-1 p.m. **Luncheon with the Exhibitors** Hall E  
Co-sponsored by AvPORTS and Phoenix Sky Harbor International Airport
- 12:15 p.m. **Golf Tournament at Stonebridge Golf Club**  
Bus loading begins at 12 p.m. and buses depart promptly at 12:15 p.m. from Convention Drive-Hall E at the New Orleans Morial Convention Center
- 1:15-6:15 p.m. **Golf Tournament at Stonebridge Golf Club**  
Tournament sponsored by Booz Allen Hamilton Beverage Carts sponsored by TBI Airport Management, Inc.  
Holes sponsored by CAGE Inc., DM Airports, LTD, Hartsfield-Jackson Atlanta International Airport and Southwest Chapter AAAE
- 1-4 p.m. **Louis Armstrong New Orleans International Airport Tour**  
Tour of the new 1542 Security Operations Center  
Bus loading begins at 12:45 p.m. and buses depart promptly at 1 p.m. from Convention Drive-Hall E at the New Orleans Morial Convention Center

# Conference Agenda

## 1-3 p.m. Roundtable Discussions

**TSA Roundtable Discussion** Room 243  
**Face to Face with TSA Policy Leaders**

**Moderator:** Gary Cyr, A.A.E.  
*Director of Aviation*  
 Springfield/Branson National Airport

**TSA Speakers:** Michael Golden  
*Assistant Administrator for Operational Process & Technology, Chief Information Officer and Chief Technology Officer*

Ellen Howe  
*Assistant Administrator, Strategic Communications/ Public Affairs*

Francine Kerner  
*Chief Counsel*

Mo McGowan  
*Assistant Administrator, Security Operations*

John Sammon  
*Assistant Administrator, Transportation Sector Network Management*

**FAA Roundtable Discussion** Room 244  
**Face to Face with FAA Policy Leaders**

**Moderator:** James A. Koslosky, A.A.E.  
*Executive Director*  
 Gerald R. Ford International Airport

**FAA Speakers:** Benito DeLeon  
*Director, Office of Airport Planning and Programming*

Dan Elwell  
*Associate Administrator for Aviation, Policy Plans and the Environment*

Bruce Johnson  
*Vice President, Terminal Services*

D. Kirk Shaffer  
*Associate Administrator for Airports*

Charles Leader  
*Director,*  
*Joint Planning and Development Office*

## WEDNESDAY, JUNE 11

*\*All sessions will be held at the Hilton New Orleans Riverside Hotel.*

8 a.m.-3 p.m. **Registration** First Floor Registration Counter

8-9:30 a.m. **AAAE Executive** Grand Ballroom A-C  
**Business Breakfast** (all delegates welcome)  
*Co-sponsored by Berkley Aviation, LLC, Great Lakes Chapter AAAE, Northeast Chapter AAAE, Northwest Chapter AAAE, Southeast Chapter AAAE, South Central Chapter AAAE, Southwest Chapter AAAE and URS Corporation*

9:30-10:30 a.m. **AAAE Board of Examiners Meeting**

## 9:30-10:30 a.m. Concurrent Sessions

**Emerging Checkpoint Technologies: Grand Salon A**  
**Improving the Traveler's Security and Convenience**

**Moderator:** Carter Morris  
*Senior Vice President, Transportation Security Policy*  
 American Association of Airport Executives

**Speakers:** John Chrisos  
*Vice President, Account Management*  
 American Science & Engineering, Inc.

Peter Harris  
*Vice President*  
 Analogic Corporation

**Airport Dining and Shopping Grand Salon B**  
**to a New Beat**

**Moderator:** Michael Gobb, A.A.E.  
*Executive Director*  
 Lexington Blue Grass Airport

**Speakers:** Bern E. Case, A.A.E.  
*Airport Director*  
 Rogue Valley International-Medford Airport

Kent Vanden Oever  
*Associate Director*  
 AirProjects

Charlene Yde  
*Regional Vice President*  
 The Paradies Shops

**Stepping Up the Tempo on Grand Salon C**  
**GA Airport Security Improvements**

**Moderator:** Walter B. Strong, Jr., A.A.E.  
*Administrator*  
 Max Westheimer Airport

**Speakers:** Michael Morgan  
*General Manager, General Aviation*  
 U.S. Transportation Security Administration

Barbara Palmer, A.A.E.  
*Airport Director*  
 L.G. Hanscom Field

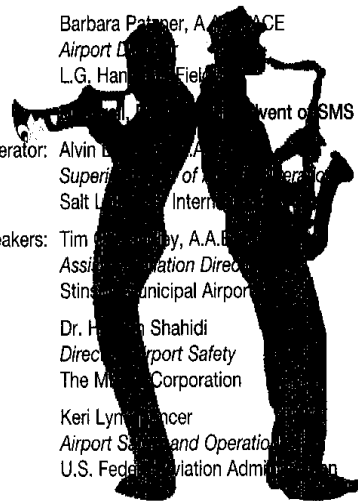
**Event of SMS Grand Salon D**

**Moderator:** Alvin B. ...  
*Superintendent of ...*  
 Salt Lake City International

**Speakers:** Tim ...  
*Assistant ...*  
 Stinson Municipal Airport

Dr. Hassan Shahidi  
*Director of Airport Safety*  
 The Middle East Corporation

Keri Lynn ...  
*Airport Safety and Operations*  
 U.S. Federal Aviation Administration





## Conference Agenda

- Update on FAA Reauthorization and ARFF Legislative Proposals** Grand Ballroom D
- Moderator: Anthony J. Marino  
*Director of Aviation*  
Baton Rouge Metropolitan Airport
- Speakers: Torrance A. Richardson, A.A.E.  
*Executive Director of Airports*  
Fort Wayne-Allen County Airport Authority
- D. Kirk Shaffer  
*Associate Administrator for Airports*  
U.S. Federal Aviation Administration
- 10:30-11 a.m. **Refreshment Break** Chemin Royale  
*Co-sponsored by Baton Rouge Metropolitan Airport, Hartsfield-Jackson Atlanta International Airport, Lexington Blue Grass Airport, Louisiana Mangers & Associates and Quad City International Airport*
- 11 a.m-12 p.m. **Concurrent Sessions**
- Getting in the Safety Groove: Airfield Management Challenges** Grand Salon A
- Moderator: Jeffrey A. Mulder, A.A.E.  
*Airport Director*  
Tulsa International Airport
- Speakers: Dr. Gerald Dillingham, Ph.D.  
*Director of Civil Aviation Issues*  
U.S. Government Accountability Office
- Daniel McSwain  
AvTurf L.L.C.
- Daniel J. Porter  
*Assistant Director, Aviation*  
The Louis Berger Group, Inc.
- Airport Community Outreach: Merging Interests Creates Beautiful Music Between Communities, Airports** Grand Salon B
- Moderator: Lisa Pyles, A.A.E.  
*Airport Director*  
Addison Airport
- Speakers: Ann B. Crook, A.A.E.  
*Airport Manager*  
Elmira-Corning Regional Airport
- Luis E. Elguezabal, C.M.  
*Airport Director*  
San Angelo Regional Airport
- Jon M. Woodward  
*Executive Vice President*  
Landrum & Brown, Inc.
- Harmonizing With Airline Properties Representatives** Grand Salon C
- Moderator: Mark D. Kranenburg, A.A.E.  
*Director of Airports*  
Will Rogers World Airport
- Speakers: Michael Anastas  
*Regional Director, Corporate Real Estate*  
Delta Air Lines, Inc.
- Mukesh B. Patel  
*Manager, Airport Affairs—Corporate Real Estate*  
Alaska Airlines, Inc.
- Steve Sisneros  
*Manager, Properties*  
Southwest Airlines
- ADS-B: The Long and Short of It** Grand Salon D
- Moderator: William F. Marrison, A.A.E.  
*President*  
Metropolitan Knoxville Airport Authority
- Speakers: Vincent Capezzuto  
*Director, Surveillance & Broadcast Services Program Office*  
U.S. Federal Aviation Administration
- John Kefaliotis  
*ADS-B Program Director*  
ITT Corporation
- Paul McDermott  
*Assistant Airport Manager*  
Boca Raton Airport Authority
- Accreditation—A.A.E. (Always Adding Extra) Value** Grand Ballroom D
- Moderator: Danette Bewley, A.A.E.  
*Senior Program Manager*  
Reno-Tahoe International Airport
- Speakers: John C. Faulkner, A.A.E.  
*Assistant Director*  
Colorado Springs Airport
- Michael Garcia, A.A.E.  
*Chief, Terminal Building Maintenance*  
Miami International Airport
- Jennifer Maples, A.A.E.  
*Aviation Superintendent*  
Phoenix Sky Harbor International Airport

### LET A WALK THROUGH THE EXHIBIT HALL PROVIDE THE PERFECT ESCAPE...

Fill out the exhibit hall survey form included in your registration bag and you will be eligible to win a two-night stay for two at the Hyatt Regency Lake Tahoe. Deposit your completed survey in the AAAE Showcase. The drawing will be held during the AAAE Awards Luncheon on Wednesday, June 11, in Grand Ballroom A-C of the Hilton New Orleans Riverside Hotel. You do not need to be present to win, and only fully completed forms will be accepted in this drawing.

## Conference Agenda

12-2 p.m. **AAAE Awards Luncheon** Grand Ballroom A-C  
*Co-sponsored by Midwest Air Traffic Control Services, Inc., RVA, Inc. and Serco, Inc.*

Keynote Speaker: Gale Rossides  
*Deputy Assistant Administrator  
 U.S. Transportation Security Administration*

2:15-3:15 p.m. **Concurrent Sessions**

**From Duets to the Full Orchestra** Grand Salon A  
**—Airports Prepare for U.S.-European Open Skies**

Moderator: Ana Portorio, C.M.  
*Associate Director, Governmental Affairs  
 Miami International Airport*

Speakers: William J. Brown  
*Director, Air Service Development  
 Stennis International Airport*

David ...  
*Chief ... Officer  
 SH ... International Company*

Thomas ...  
*President  
 National ... Association*

**Airport ... Issues** Grand Salon B

Moderator: Christi ...  
*Attorney/...*

Speakers: Nancy K...  
*Senior Attorney, Office of General Counsel  
 U.S. Department of Transportation*

Dr. Quincy Mosby  
*Airport Manager  
 Barnstable Municipal Airport*

**Airport Master Planning Trends -** Grand Salon C  
**Orchestrating Your Airport's Future**

Moderator: Mario Rodriguez  
*Deputy Director of Planning and Development  
 Louis Armstrong New Orleans International Airport*

Speakers: Eric E. Bernhardt  
*Associate Director  
 Jacobs Consultancy*

William A. Fife, P.E.  
*Corporate Vice President  
 DMJM Aviation/AECOM*

Monica R. Newhouse  
*Managing Associate  
 ESA Airports*

Roy A. Williams  
*Aviation Strategic Planning & Development Manager  
 CH2M HILL*

## THE SHOW FLOOR GIVE A WAY TOUR

Jazz up your chances to win great prizes by participating in the Show Floor Give A Way Tour. Walk through the exhibit hall and drop your business cards in the fishbowls that have the 2008 AAAE Annual Conference logo displayed on them. By doing so, you will be eligible to win great prizes that are donated by the exhibitors. A list of the sponsoring companies, prizes and the dates of each drawing are in your conference tote bag.

**Getting Back in Step** Grand Salon D  
**After a Natural Disaster**

Moderator: Arnold Rosenberg  
*Senior Vice President  
 Parsons Brinckerhoff Aviation*

Speakers: William Cotter, C.M.  
*Airport Director  
 Stennis International Airport*

James Parish, P.E.  
*Assistant Director/Director of Engineering and  
 Development  
 Charlotte County Airport*

3:30-4:30 p.m. **AAAE Board of Directors/  
 Policy Review Committee Meeting** Grand Ballroom D

6-6:45 p.m. **Chair's Reception** Chemlin Royale  
*Co-sponsored by Crawford, Murphy & Tilly, Inc.,  
 Glidepath, Hatch Mott McDonald and SSP America*

6:45-9:30 p.m. **80th Annual AAAE Conference** Grand Ballroom A-C  
**Final Banquet**  
*Hosted by Louis Armstrong New Orleans  
 International Airport*

9:30-11 p.m. **Dessert Reception** Grand Salons A-C  
*Sponsored by Philadelphia International Airport, host  
 of the 81st Annual AAAE Conference and Exposition,  
 June 14-17, 2009*

As a special service for conference delegates, we are running highlights from the Aviation News Today show, other ANTN programs and conference information on the hotel television networks on a continuous basis this week. You can see this on Channel 31 at the Hilton New Orleans Riverside Hotel as well as in the AAAE Showcase in the exhibit hall.



## Spouse/Guest Program

*\*For tour events, buses will pick up and drop off attendees at the First Floor Side Drive of the Hilton New Orleans Riverside Hotel.*

### SUNDAY, JUNE 8

5-7:30 p.m. Exhibit Hall Grand Opening & Corporate Appreciation Reception Hall E

### MONDAY, JUNE 9

9-10 a.m. Breakfast and Orientation Belle Chasse Hilton Riverside Hotel

Who better to give an orientation to New Orleans than a fifth generation New Orleanian and a nationally recognized premiere authority on Mardi Gras and New Orleans history, than Arthur Hardy. Included in this orientation of the city of New Orleans will be a brief history about the uniqueness of the city and the destinations that cannot be missed. There will also be time for a question and answer session. We will provide the official Mardi Gras Guide and special Mardi Gras beads, maps of the city and other New Orleans literature that may be helpful during your stay.

10:30 a.m.-2:30 p.m. New Orleans Garden District Grandeur, Lafayette Cemetery and Shopping on Magazine Street  
(Buses will load at 10:15 a.m. and depart at 10:30 a.m.)

Cost: \$55  
(Full Day Walking Tour, Lunch Provided)

The Garden District of New Orleans has some of the most magnificent homes and lush gardens in the country. Learn about the fascinating history and splendor of the Garden District of New Orleans with a narrated walking tour of this famed neighborhood that features exquisite mansions constructed prior to the Civil War in Greek Revival and Italianate style architecture. During the 19th century, this area of town attracted prosperous Americans and was known as the "American Sector," where English, rather than French, was the primary language. Stroll through elegant residential streets shaded by live oak, magnolia, and palm trees, hear fascinating stories and view the residences of several notable New Orleanians, past and present. Then visit the mysterious Lafayette Cemetery, one of the city's oldest cemeteries, known as one of the "Cities of the Dead," where some of the most dramatic and tragic chapters in New Orleans history played out. After the cemetery tour, enjoy a traditional New Orleans Po Boy lunch at Joey K's Restaurant located on Magazine Street, a little corner hangout that the New Orleans locals flock to. After lunch, "shop til you drop" in the eclectic shops and boutiques on Magazine Street. Stretching six miles, this "Street of Dreams" is filled with antique shops, art galleries, specialty stores and curiosity shops. Your tour guide will escort you to the hottest spots. This is primarily a walking tour, although the group will be transported to and from the Garden District to the hotel via deluxe motor coach.

5:45-6:15 p.m. Board Buses for Evening Event at Mardi Gras World (Buses load at 5:45 p.m. at the First Floor Side Drive Entrance of the Hilton New Orleans Riverside Hotel.)

6:30-9:30 p.m. Evening Event at Mardi Gras World  
(Return buses start departing at 8:30 p.m. and will drop off attendees at the Hilton New Orleans Riverside.)

### TUESDAY, JUNE 10

9:30 a.m.-2:30 p.m. Tastes and Treasures of the New Orleans French Quarter (Vieux Carré) (Buses will load at 9:15 a.m. and depart at 9:30 a.m.)

Cost: \$60  
(Walking Tour, Cooking Class, Lunch provided)

There's no question that the best way to see the French Quarter is on foot. The six-by-thirteen block area is full of historic locations, sensory delights and impromptu entertainment. Begin the day by enjoying a cup of café au lait and beignets, a French-style donut generously sprinkled with powdered sugar, at the original Café du Monde, established in the French Quarter in 1862. Then your guide will show you through the Quarter and point out how the original French and Spanish settlers influenced this centuries old city through beautiful and unique architecture. Glimpse private courtyards graced with exotic foliage and trickling fountains. Catch the scent of semitropical blossoms and cooking aromas as you take a step back in time hearing fascinating tales of pirates, priests, haunted houses, and Voodoo Queens. Highlighted are famous landmarks including the Pontalba buildings (one of America's first apartment dwellings), the Saint Louis Cathedral, flanked by the Cabildo and Presbytere, and Jackson Square with its old world flavor and its own colorful art colony. Next, stroll over to the New Orleans School of Cooking for a cooking demonstration and lunch. How can we sum up New Orleans cuisine in one dish? Creole Gumbo? Andouille Jambalaya? Crawfish Etouffee? What's the difference between Cajun cooking and Creole cooking? And what is a roux? Learn to recreate the magic that is New Orleans cuisine in your own kitchen. Our expert chef will whet your appetite for Creole Cooking – the world famous cuisine that combines the finest elements of French and Spanish cooking with rich indigenous seafood, spices, and produce. Different New Orleans specialties will be demonstrated and you'll get to sample some of these delicacies after the lesson as you sit down for a relaxing lunch. This is primarily a walking tour, although the group will be transported to and from the French Quarter to the hotel via deluxe motor coach. There will be some time to shop in the market at the French Quarter.

### WEDNESDAY, JUNE 11

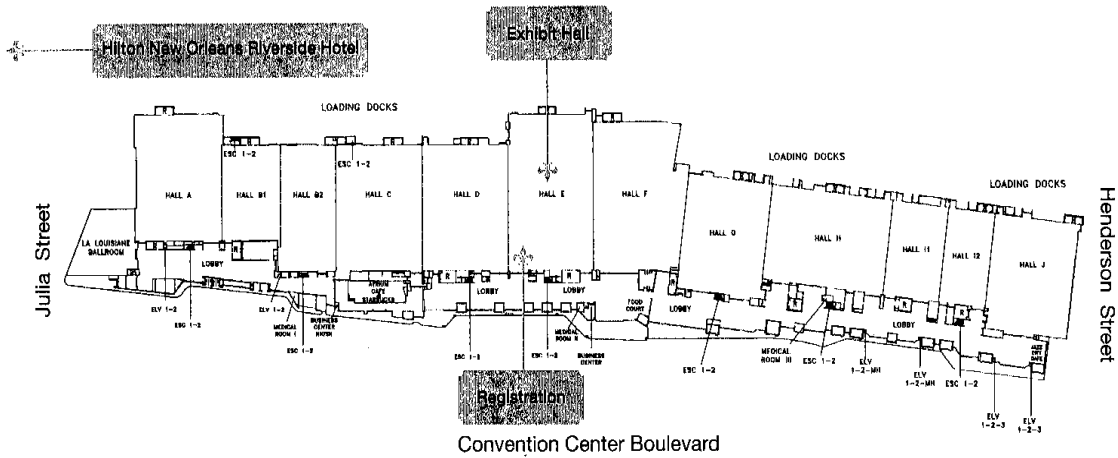
6-6:45 p.m. Chair's Reception Chemin Royale  
Co-sponsored by Crawford, Murphy & Tilly, Inc.,  
Glidpath, Hatch Mott McDonald and SSP America

6:45-9:30 p.m. 80th Annual AAEE Conference Grand Ballroom A-C  
Final Banquet  
Hosted by Louis Armstrong New Orleans  
International Airport

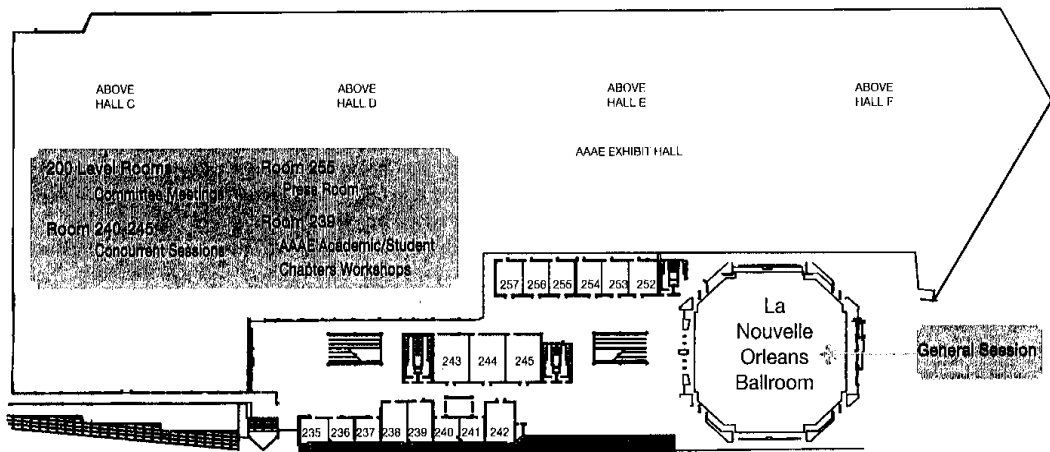
9:30-11 p.m. Dessert Reception Grand Salons A-C  
Sponsored by Philadelphia International Airport,  
host of the 81st Annual AAEE Conference and  
Exposition, June 14-17, 2009

New Orleans Morial Convention Center and Hilton New Orleans Riverside Hotel

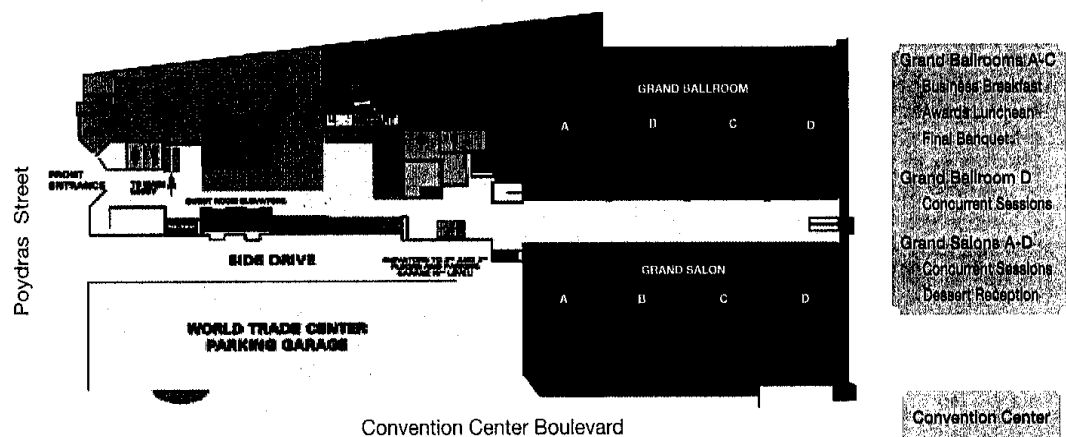
FIRST FLOOR CONVENTION CENTER



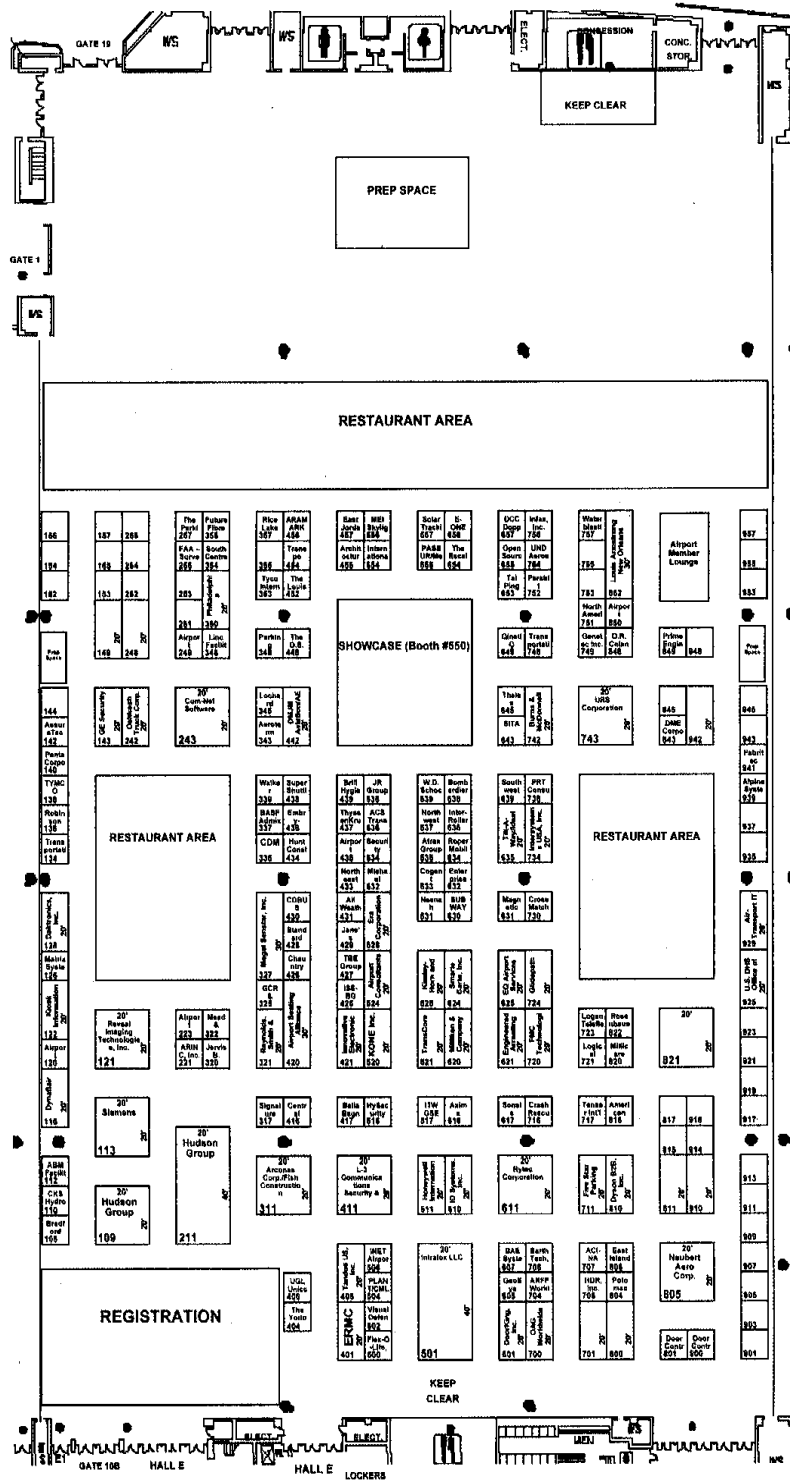
SECOND FLOOR CONVENTION CENTER



HILTON STREET LEVEL



# New Orleans Morial Convention Center Exhibit Hall Floor Plan



## Where to Find...

**ADAPTATION**  
Booths 534, 550

**ADAPTATION AND REHABILITATION**  
Booth 343

**ADAPTATION AND REHABILITATION**  
Booths 528, 617

**ADAPTATION AND REHABILITATION**  
Booth 136

**ADAPTATION AND REHABILITATION**  
Booths 255, 345, 528, 555

**ADAPTATION AND REHABILITATION**  
Booths 242, 656, 704, 716, 822

**ADAPTATION AND REHABILITATION**  
Booth 430

**ADAPTATION AND REHABILITATION**  
Booths 110, 500

**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
Booth 632

**ADAPTATION AND REHABILITATION**  
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Booths 211, 630

**ADAPTATION AND REHABILITATION**  
Booth 211

**ADAPTATION AND REHABILITATION**  
Booth 211

**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
Booth 434

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**ADAPTATION AND REHABILITATION**  
Booth 128

**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
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**ADAPTATION AND REHABILITATION**  
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**LOCKERS**  
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**LUGGAGE CARTS**  
Booth 624

**MAINTENANCE, BUILDING**  
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**PANTRY EQUIPMENT CONTROLS**  
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**PUBLICATIONS**  
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**RESEARCH & STATISTICAL DATA**  
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Booths 417, 439, 810

**RESTROOMS REMOVAL**  
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Booth 113

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One of the programs developed by the 2006 Accreditation Value Task Force is the AAAE-sponsored airport general liability insurance program that provides significant premium discounts to airports that employ A.A.E.s and that have installed AAAE's Interactive Employee Training (IET) system. The broker of the program, Marsh USA, and the underwriter, Berkley Aviation, will be available in the AAAE Showcase (Booth #550) during the exposition this week to meet with airport officials about the program's significant benefits.

## AAAE would like to thank the following sponsors who made very important conference features possible:

Wii Lounge: Hudson Group

Badge/Lead Retrieval Sponsor: Era Corporation

Tote bags: Siemens

Program Sponsor: Delaware North Travel Hospitality Companies

Lanyards Sponsor: RS+H

Board Dinner: LEO A DALY, RS+H

Airport Executive Television (AETV): Hunt Construction Group, The LPA Group, Inc.

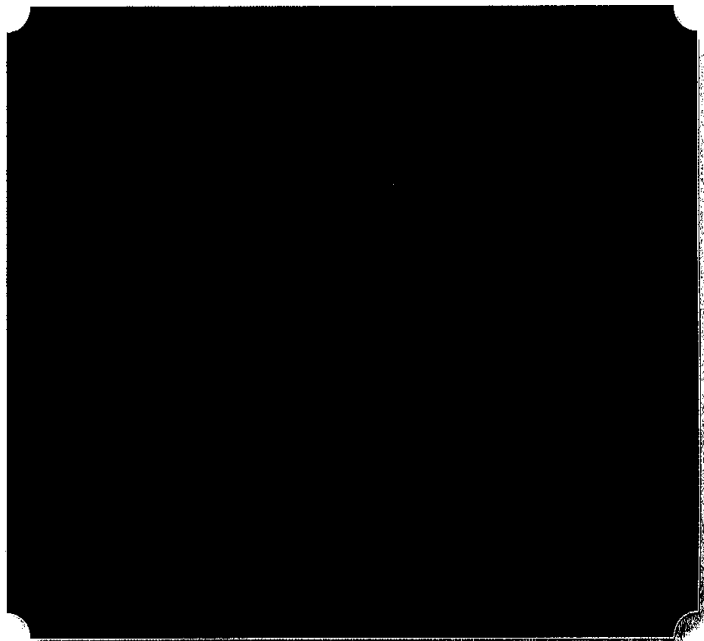
Airport Members-Only Lounge: URS Corporation

Mini Program: Five Star Parking & Wally Park

Registration Sign-In Kiosk: HDS Retail North America

Exhibit Hall Aisle Sponsors: Airport Magazine, Era Corporation, Mead & Hunt, Inc., RS+H

AAAE Annual Conference Daily Dispatch: TransCore, International RAM Associates



## Exhibiting Companies

\*Listed alphabetically by company

AAAE.....550	DoorKing, Inc.....601	KONE Inc.....520	South Central Chapter AAEE...354
ABM Facility Services.....112	Dynaflair Corporation.....116	L-3 Communications.....411	Southwest Microwave, Inc.....639
ACI-NA.....707	Dyson B2B, Inc.....810	Security & Detection Systems	Standard Parking.....428
ACS Transport Solutions, Inc...536	Earth Tech.....706	Linc Facility Services.....348	SUBWAY®.....630
Aeroterm.....343	East Island Aviation.....806	Lochard.....345	SuperShuttle International.....438
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(ARFF) Working Group, Inc.	East Jordan Iron Works, Inc....457	Logical Decisions Inc.....721	Tai Ping Carpets.....653
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Council	The Escalator Cleaning Co.....654	MilliCare Textile and.....820	TransCore.....521
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Alamo, Enterprise, National.....632	Fabritec Structures.....941	Neenah Foundry Company.....531	+ Management
Car Rental	Fish Construction, Inc.....311	Neubert Aero Corporation.....805	Transportation Research.....134
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### AMERICAN ASSOCIATION OF AIRPORT EXECUTIVES DISTINGUISHED SERVICE AWARD (DSA) WINNERS

- 1990 (first year it was awarded)  
George Bean, Tampa, Florida  
Robert Shea, Cleveland, Ohio  
Henry Stuart, Dallas, Texas  
Robert Ross, Grand Rapids, Michigan
- 1991 Bob Michael, Louisville, Kentucky  
John Solomon, Kansas City, Missouri
- 1992 Jack Armour, Boston, Massachusetts  
John Gwinn, Lewisburg, West Virginia  
Don Smith, Seattle, Washington
- 1993 Paul Gaines, Houston, Texas
- 1994 Ralph Tonseth, San Jose, California  
Larry Hedrick, Columbus, Ohio
- 1995 Bob Waddle, Columbia, South Carolina  
Dutch Bertholf, Phoenix, Arizona
- 1996 Jerry FitzGerald, New York, New York  
Hal Wight, Concord, California
- 1997 Mike Kutchins, San Antonio, Texas  
Lowell Pratte, Louisville, Kentucky
- 1998 Robert D. Hancik, Springfield, Missouri  
Thomas W. Schmidt, Lansing, Michigan
- 1999 James Thorsen, Idaho Falls, Idaho  
Peter L. Drahn, Madison, Wisconsin
- 2000 John C. Schalliol, South Bend, Indiana  
J. Bruce Putnam, Billings, Montana
- 2001 James McCue, Glendale, Arizona  
Larry D. Cox, Memphis, Tennessee
- 2002 James L. Morasch, Pasco, Washington  
Timothy Campbell, Salt Lake City, Utah
- 2003 Sam Hoerter, Charleston, South Carolina  
Alfred J. Graser, Jamaica, New York
- 2004 Loretta A. Scott, Grand Prairie, Texas  
James A. Koslosky, Grand Rapids, Michigan
- 2005 Thomas E. Greer, Monterey, California  
Bonnie A. Allin, Tucson, Arizona
- 2006 Thomas H. Binford, Billings, Montana  
James R. Smith, Newport News, Virginia
- 2007 Kent G. George, Pittsburgh, Pennsylvania  
Barry Bateman, Milwaukee, Wisconsin
- 2008 Gary T. Rice, Santa Maria, California

### AAAE ACCREDITED MEMBERS JUNE 2007-APRIL 2008

The AAAE Board of Directors and the Board of Members wish to congratulate the following members who have recently completed the recertification program between June 2007 and April 2008.

- |  |  |
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| Mark D. Bents, A.A.E., Spring, TX            | Dan Johnson, A.A.E., Spokane, WA             |
| Michael Burris, A.A.E., Louisville, KY       | Herbert L. Judon, Jr., A.A.E., Charlotte,    |
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| Fred G. Dettmann, A.A.E., Tampa, FL          | Terry Lloyd, A.A.E., Kissimmee, FL           |
| Jessica Dickman, A.A.E., Albuquerque, NM     | Hope Macaluso, A.A.E., Lagrange, GA          |
| Jennifer K. Eckman, A.A.E., Jamestown, ND    | Charles E. Mangum, A.A.E., Marana, AZ        |
| Colette Edmisten, A.A.E., Brunswick, GA      | Jennifer Maples, A.A.E., Phoenix, AZ         |
| Jim Fann, A.A.E., Charleston, SC             | Paul C. Marshall, A.A.E., Salt Lake City, UT |
| William R. Forister, A.A.E., Pittsburgh, PA  | Robert McEwing, A.A.E., South Burlington, VT |
| Josh Francosky, A.A.E., Atlanta, GA          | Timothy K. O'Donnell, A.A.E., Fort Wayne, IN |
| Trevis Gardner, A.A.E., Knoxville TN         | Neil A. Ralston, A.A.E., Indianapolis, IN    |
| Michael Garcia, A.A.E., Miami, FL            | John Rhodes, A.A.E., Lexington KY            |
| Medardo Gomez, A.A.E., Salt Lake City, UT    | Theresa H. Schatz, A.A.E., Flushing, NY      |
| David V. Gottschall, A.A.E., Truckee, CA     | Arlene Smith, A.A.E., Daytona Beach, FL      |
| Scott Gwiazda, A.A.E., Albuquerque, NM       | Jon G. Stout, A.A.E., Santa Rosa, CA         |
| Mike Hainsey, A.A.E., Columbus, MS           | Christopher H. White, A.A.E., Raleigh, NC    |
| Mark Hanna, A.A.E., Springfield, IL          | Jerry Watson, A.A.E., Austin, TX             |
| Barney E. Helmick, A.A.E., Goodyear, AZ      | Julie Wilsey, A.A.E., Wilmington, NC         |
| Cris Jensen, A.A.E., Missoula, MT            |  |

**AAAE FOUNDATION BENEFIT AND H.G. ISBILL  
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MONDAY, JUNE 9**



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## A PROUD PAST, A BRIGHT FUTURE

Over its eight decades of existence, AAAE has grown to become one of the largest and most influential associations in Washington, ranking in the top 1 percent of professional trade associations in terms of budget and staff. That financial strength is used to drive value for our members.

AAAE's strong financial footing and the unique culture established by generations of exceptional leaders ensures that the association will continue to provide airport executives for many years to come with exceptional representation, innovation, training and service, including a scholarship program that awards more than \$200,000 to deserving students annually.

## TRAINING AND PROFESSIONAL DEVELOPMENT

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In 2007, nearly 10,000 industry executives attended more than 90 meetings hosted by AAAE. Each event offered education and networking opportunities that are key to helping airports improve their operations.



## AAAE Chairman's Award Recipients and Corporate Cup Winners

### AMERICAN ASSOCIATION OF AIRPORT EXECUTIVES CHAIRMAN'S AWARD

1953	R.W.F. Schmidt	Tucson, Arizona	1981	Robert Shelby	Eugene, Oregon
1954	Walter E. Betsworth	Waterloo, Iowa	1982	Milton Wuerth	Omaha, Nebraska
1955	Melvin H. Nuss	Reading, Pennsylvania	1983	Hugh Kelleher	Helena, Montana
1956	Neil Brackstone	Lansing, Michigan	1984	Russell Hoyt	Washington, District of Columbia
1957	B.S. Fulton	Akron, Ohio	1985	William S. Hamilton	Louisville, Kentucky
1958	Don W. Martin	Oakland, California	1986	Arthur Krause	Seattle, Washington
1959	Leslie A. Bryan	Urbana, Illinois	1987	James Johnson	Tampa, Florida
1960	Art E. Thomas	Des Moines, Iowa	1988	Ralph Tonseth	San Jose, California
1961	William G. Fuller	Ft. Worth, Texas	1989	Loretta Scott	Tyler, Texas
1962	Joseph E. Coulter	Norman, Oklahoma	1990	Charles Barclay	Alexandria, Virginia
1963	Jack Keeler	Pueblo, Colorado	1991	Gerald FitzGerald	New York, New York
1964	Edward Colby	Lubbock, Texas	1992	John Armour	Boston, Massachusetts
1965	Henry Julliard	Louisville, Kentucky	1993	Ken Kenvin	Dallas, Texas
1966	Robert Selfridge	Rockford, Illinois	1994	Mary Rose Loney	Philadelphia, Pennsylvania
1967	Woodruff DeSilva	Ontario, California	1995	Bruce Putman	Billings, Montana
1968	Vincent A. Carson	Newark, New Jersey	1996	Kent George	Moline, Illinois
1969	Richard Aderhold	Atlanta, Georgia	1997	Tim Campbell	Nashville, Tennessee
1970	Russell Hoyt	Washington, District of Columbia	1998	Dutch Bertholf	Phoenix, Arizona
1971	Wilmer Garrett	Fresno, California	1999	R. Lowell Pratte	Louisville, Kentucky
1972	Wilfred Post	Allentown, Pennsylvania	2000	Sam Hoerter	Charleston, South Carolina
1973	Edward E. Ingraham	New York, New York	2001	Peter Drahn	Madison, Wisconsin
1974	Fred Taplin	Los Angeles, California	2002	Alfred Graser	New York, New York
1975	John Solomon	Oklahoma City, Oklahoma	2003	Gerald K. Olson	Cheyenne, Wyoming
1976	George J. Bean	Tampa, Florida	2004	Larry D. Cox	Memphis, Tennessee
1977	Robert Michael	Denver, Colorado	2005	James E. Bennett	Washington, DC
1978	William Wilder	Corpus Christi, Texas	2006	Thomas H. Binford	Billings, Montana
1979	Stewart Mast	Tampa, Florida	2007	Bonnie A. Allin	Tucson, Arizona
1980	Daniel Orcutt	Indianapolis, Indiana			

### AMERICAN ASSOCIATION OF AIRPORT EXECUTIVES CORPORATE CUP WINNERS



1989	AK Media
1990	AT&T
1991	Bechtel
1992	APCOA
1993	Isbill
1994	HNTB
1995	Paradies
1996	Camp Dresser & McGee, Inc
1997	Landrum & Brown
1998	CA One
1999	URS Greiner
2000	Paradies
2001	Milliken Carpet
2002	Emergency One
2003	Parsons Brinckerhoff Aviation
2004	Reynolds, Smith & Hills
2005	Coffman Associates, Inc.
2006	Gresham, Smith and Partners
2007	Burns and McDonnell

AAAE Past Presidents/Chairs

YEAR	PRESIDENT/CHAIR	CITY/STATE	YEAR	PRESIDENT/CHAIR	CITY/STATE
1928	E.A. Johnson	Dayton, Ohio	1981	Robert C. Davidson	Los Angeles, California
1929	John Berry	Cleveland, Ohio	1982	Daniel C. Orcutt	Indianapolis, Indiana
1930	B.E. Fulton	Akron, Ohio	1983	C. P. Mangum	Greensboro, North Carolina
1931	R.B. Barnitz	Los Angeles, California	1984	John J. Dickerson	New York, New York
1932	R.B. Barnitz	Los Angeles, California	1985	Michael J. Kutchins	San Antonio, Texas
1933	Steadman Acker	Birmingham, Alabama	1986	Larry W. Hedrick	Buffalo, New York
1934	Steadman Acker	Birmingham, Alabama	1987	Richard C. Smith	Modesto, California
1935-1938 (Inactive Years)					
1939	I.J. Deinhart	Indianapolis, Indiana	1988	Robert H. Waddle	Columbia, South Carolina
1940	C.V. Burnett	Detroit, Michigan	1989	James E. Johnson	Tampa, Florida
1941	Ralph Page	St. Louis, Missouri	1990	Kent G. George	Moline, Illinois
1942	Howard Shafer	Philadelphia, Pennsylvania	1991	J. Bruce Putnam	Billings, Montana
1943	Charles Hanst	Dallas, Texas	1992	Ralph G. Tonseth	San Jose, California
1944	Charles Hanst	Dallas, Texas	1993	Gerald P. FitzGerald	New York, New York
1945	Charles Hanst	Dallas, Texas	1994	Timothy L. Campbell	Nashville, Tennessee
1946	Woodruff DeSilva	Los Angeles, California	1995	John D. Armour	Boston, Massachusetts
1947	Neil Brackstone	Lansing, Michigan	1996	Neilson A. Bertholf, Jr.	Phoenix, Arizona
1948	Douglas Langstaff	New Orleans, Louisiana	1997	Peter L. Drahn	Madison, Wisconsin
1949	Don Martin	Wilmington, Delaware	1998	Loretta A. Scott	Grand Prairie, Texas
1950	Melvin H. Nuss	Reading, Pennsylvania	1999	James L. Morasch	Pasco, Washington
1951	Walter E. Bettsworth	Waterloo, Iowa	2000	Larry D. Cox	Memphis, Tennessee
1952	C.C. Meadows	Bakersfield, California	2001	James A. Koslosky	Grand Rapids, Michigan
1953	F.A. Bolton	Columbus, Ohio	2002	Gerald K. Olson	Cheyenne, Wyoming
1954	William G. Fuller	Fort Worth, Texas		Thomas E. Greer	Monterey, California
1955	Leslie A. Bryan	Urbana, Illinois	2003	Bonnie Allin	Tucson, Arizona
1956	John A. Casey	Chicago, Illinois	2004	William G. Barkhauer	Morristown, New Jersey
1957	R. W. F. Schmidt	Tucson, Arizona	2005	R. Lowell Pratte	Louisville, Kentucky
1958	Henry Julliard	Louisville, Kentucky	2006	Elaine Roberts	Columbus, Ohio
1959	Edward L. Colby	Lubbock, Texas	2007	Krys T. Bart	Reno, Nevada
1960	G. Edwin Petro	Indianapolis, Indiana			
1961	Frank S. Pittenger	Syracuse, New York			
1962	Robert Crisp	Little Rock, Arkansas			
1963	Wilmer J. Garrett	Fresno, California			
1964	Vincent Carson	Newark, New Jersey			
1965	Arven H. Saunders	San Antonio, Texas			
1966	Francis T. Fox	Los Angeles, California			
1967	James F. Byrne	Boston, Massachusetts			
1968	Lee W. Wagener	Fort Lauderdale, Florida			
1969	Austin B. Brough	Philadelphia, Pennsylvania			
1970	Charles H. Broman	Tucson, Arizona			
1971	George J. Bean	Tampa, Florida			
1972	Joseph E. Coulter	Norman, Oklahoma			
1973	Arthur J. Fallon	Buffalo, New York			
1974	Erle A. Taylor	Las Vegas, Nevada			
1975	Roy A. Bayless	Cape Coral, Florida			
1976	George N. Kirk	Moline, Illinois			
1977	H. P. 'Pete' Hill	Idaho Falls, Idaho			
1978	Roger G. Sekadlo	Greensboro, North Carolina			
1979	John D. Solomon	Las Vegas, Nevada			
1980	Hugh R. Kelleher	Helena, Montana			

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# Airport

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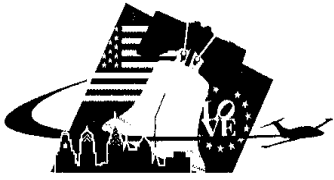
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With more than a century of combined service representing airport executives before Congress and federal agencies, AAAE's dedicated and experienced staff delivers results in Washington.

Over the past decade, AAAE has helped to shape critical policies defining the relationship between airports and key federal agencies, including TSA and FAA, and has led efforts that have produced a doubling in the size of the Airport Improvement Program, a 50 percent increase in the federal cap on PFCs, and billions of dollars in funding for inline explosives detection system (EDS) installation in airports.





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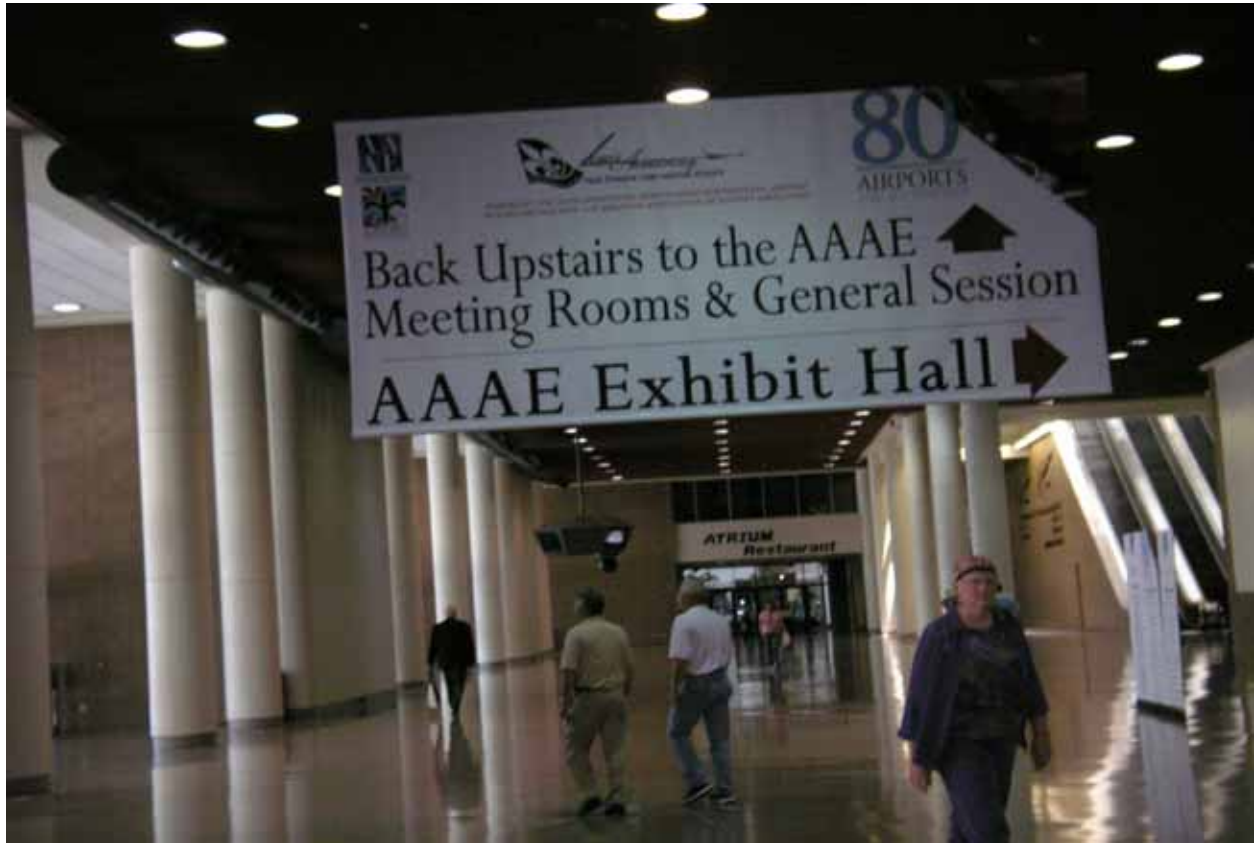


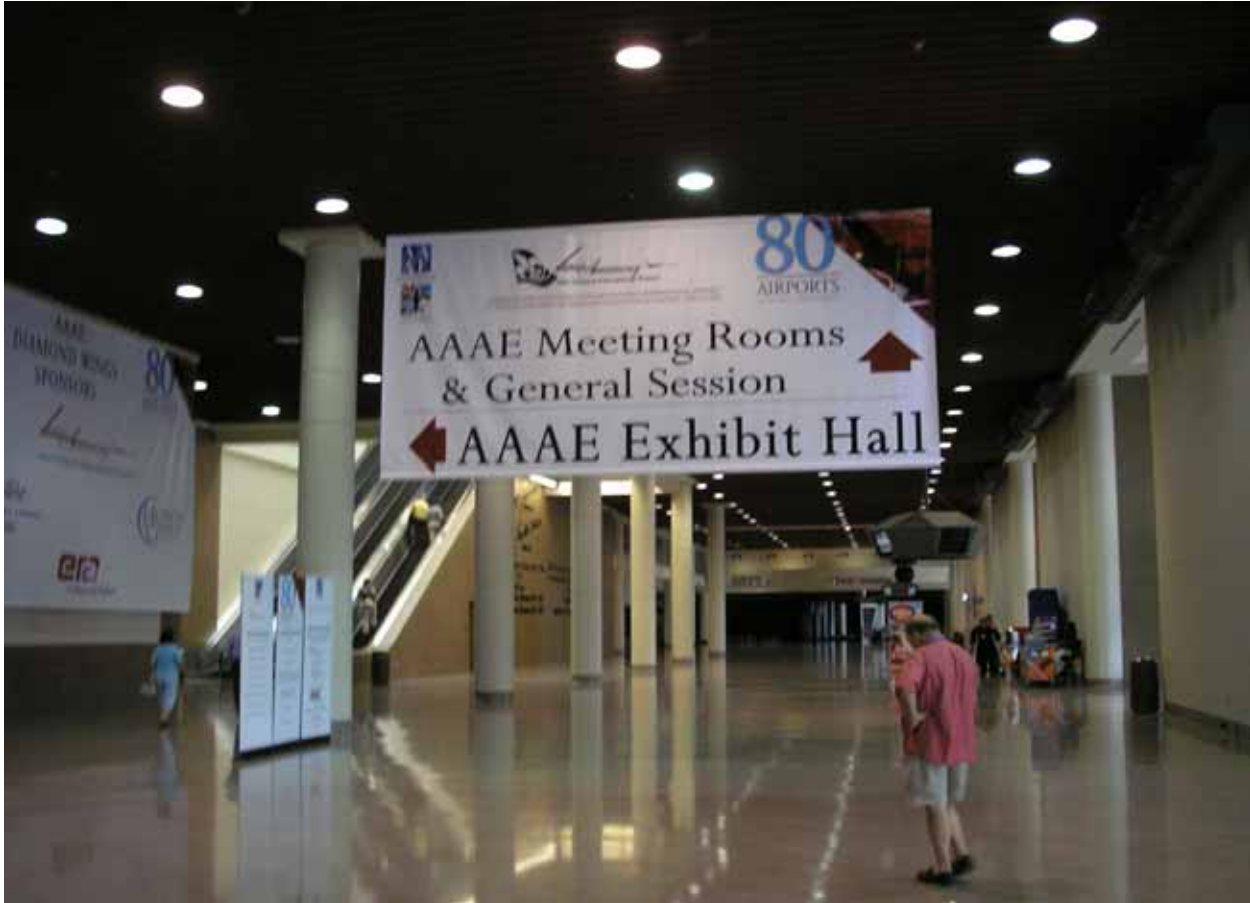
## 六、備註

(一) 會議期間 (97.6.8~97.6.10) 照片－紐奧良會議中心 (New Orleans Morial Convention Center)







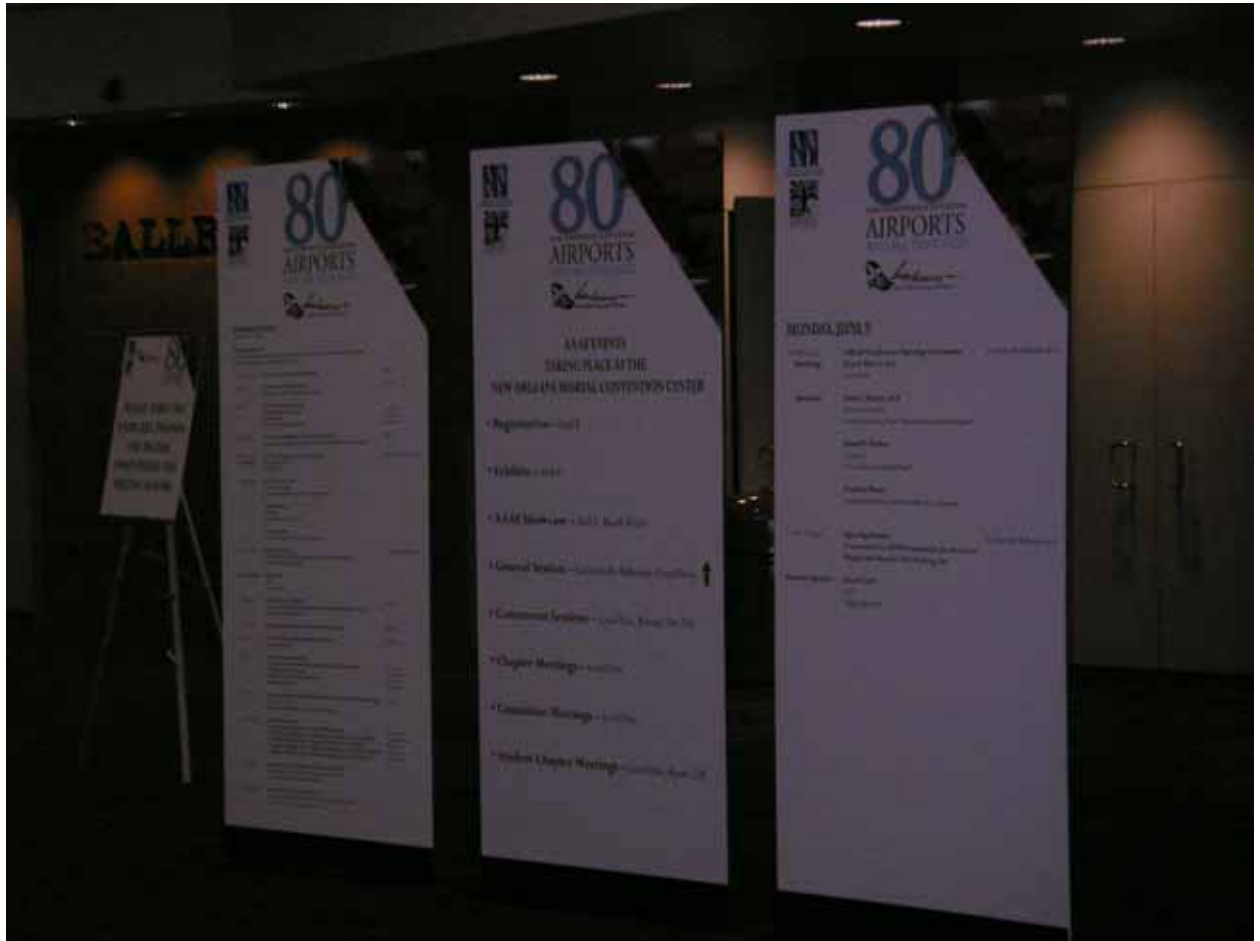






























(二)會議期間(97.6.11)照片－紐奧良河岸希爾頓飯店(Hilton New Orleans  
Riverside Hotel)













(三) 參訪紐奧良國際機場 (Louis Armstrong New Orleans International Airport, MSY) 照片



