# On-site Inspection as Part of a Risk-based Approach



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Core Supervisory Issues

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#### 1. Introduction

- 2. The Insurance core principles
- 3. Assessing capital adequacy and regulatory compliance
- 4. Selection of insurers to be inspected
- 5. Preparation and carrying-out the inspection
- 6. Follow-up



#### 1. Introduction

- Risk based supervision
  - Planning and execution of supervisory activities are influenced by an evaluation of the probabilities and/or impact of noncompliance with legislation
  - Depend on the systemic importance, nature, scale and complexity of the business (proportionality)
  - Allows for prioritisation of supervisory activities



### 1. Introduction

- Supervisory methods
  - Off-site supervision
  - On-site inspections



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	ICP 17: Group-wide supervision



### Insurance core principle 13

- The supervisory authority carries out on-site inspections to examine:
  - The business of an insurer
  - Its compliance with legislation and supervisory requirements



#### ICP 13, Essential criteria

- Legal powers to conduct on-site inspections
- Verification of supervisory returns
- Full scale or focused
- Discussion of findings and need for corrective action and collection of feedback
- Follow up
- Extension to intermediaries and service providers possible



## Supervisory Standard on On-site Inspections (1998)

- Supplements off-site supervision
- Verification of data and information
- Assess current and prospective solvency
- Detect any problems, analyse their causes and identify solutions
- Assess fitness and propriety
- Monitor decision making processes and controls



## Supervisory Standard on On-site Inspections (1998)

- The management and the internal control system
- The activity
- The technical conduct
- External entities
- Financial strength



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## 3. Assessing capital adequacy and regulatory compliance

### Purpose of on-site (and off-site) inspections

- Protecting policyholders and beneficiaries
- Monitoring that conditions for the license are met
- Evaluating the risk profile and the capital strength of insurers
- Evaluating insurers' compliance with legislation and taking remedial action



## 3. Assessing capital adequacy and regulatory compliance

- On-site inspections to be done on a regular basis
- Resource intensive
- Requires qualified staff
  - Often qualifications acquired through "learning by doing"
- May be performed by the line officer or staff directly assigned to on-site supervision
- Inspections should focus specifically but not solely - on areas that are difficult to evaluate based on off-site supervision



## 3. Assessing capital adequacy and regulatory compliance

- On-site inspections supplement off-site supervision in forming a comprehensive view of:
  - Group structure and the insurer's organisation
  - Company strategies
  - The quality of management
  - The risk profile and capital strength
  - The profitability



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### 4. Selection of insurers to be inspected

Selection of insurers based on a long term plan – to be re-evaluated regularly

- Risk based / all insurers should be inspected regularly
- Criteria
  - Size and systemic importance
  - Risk profile and capital strength (information based on output from offsite supervision)



### 4. Selection of insurers to be inspected

- Set procedure for planning of on-site inspections
- Recently licensed insurers should be subject to an inspection
- The planning may have to be coordinated with other supervisors



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### 5. Preparation and carrying-out the inspection

#### Stages of an on-site inspection:

- Announcing the inspection and requesting the insurer to provide ad hoc information (letter to Board of directors, c.c. senior management and auditors)
- Home work (based on off-site information and called in documents)
- Draft agenda
- Introductory meeting with management
- Reading the minutes of the meetings of the Board and any Board Committees



### 5. Preparation and carrying-out the inspection

#### Stages of an on-site inspection (cont.)

- The insurance business
- Intra-group transactions
- Asset management and liquidity
- Finance and accounting
- Service providers and/or intermediaries
- Meeting with auditors
- Reporting to Board, management and auditors (meeting)
- Written report (right of appeal)
- Follow up



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### 6. Follow-up

#### Possible reactions:

- Risk information
- Orders (directions)
  - Compliance with orders to be followed up by the insurer, including a deadline (or requiring an action plan)
  - Compliance with orders to be followed up by the auditor
  - Other orders compliance expected
- Reprimand (infringement of legislation)
- Report to the police (where relevant)
- Restrictions, suspension or withdrawal of license



### 6. Follow-up

- Follow up on compliance with reactions
- Feed back to the off-site supervisory process



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## On-site Inspection as Part of a Risk-based Approach

Any questions?

