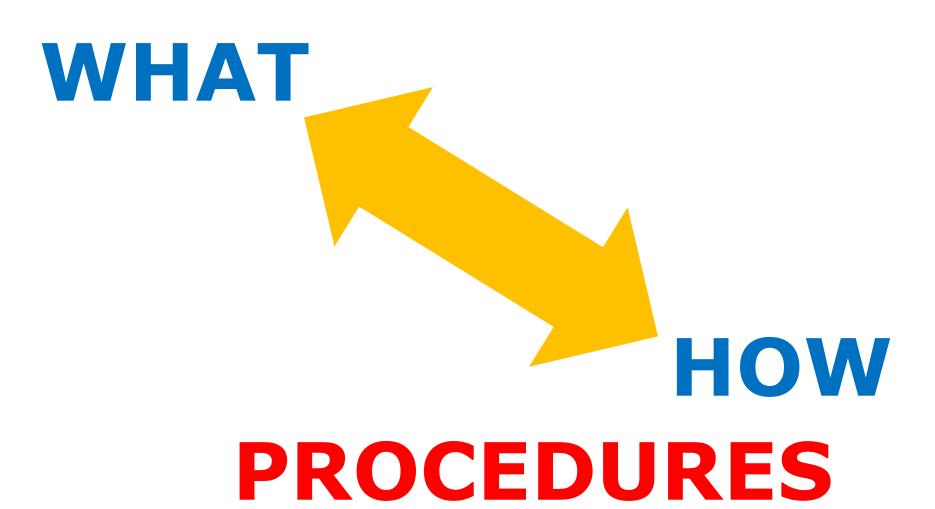


WORKING IN TAXUD

More info: TAXUD UNIT E2



CONCEPT



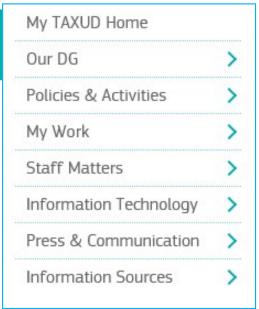


INFO SOURCES











CORPORATE MEMORY



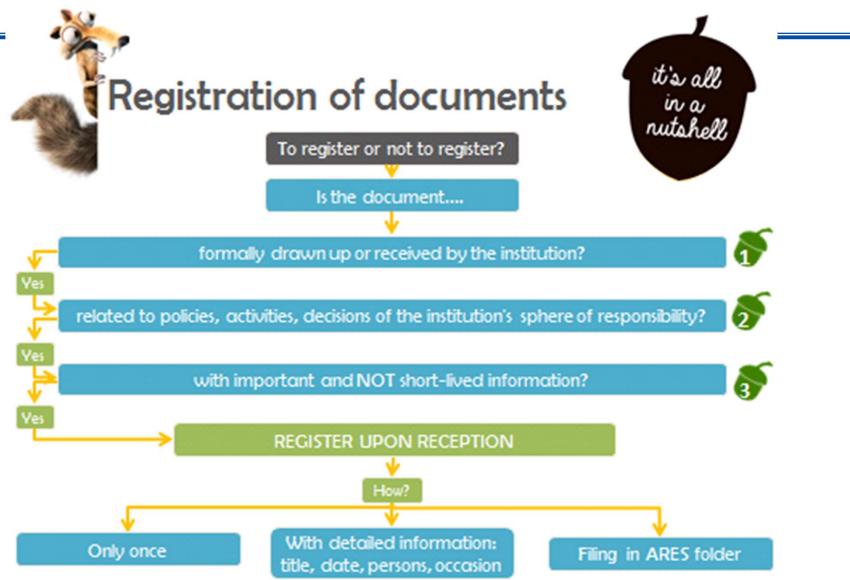






Commission

REGISTRATION





CORRESPONDENCE

REGISTER

ATTRIBUTION REPLY

Don't sit back and wait if wrongly addressed!

LEVEL OF THE REPLY

As a principle, the reply is always done at the level of the recipient.

ARES SIGNATAIRE

- Visa chain
- DG Assistants
- Build-in workflows



OUR PRODUCT: TEXT

Know what you are writing

- A briefing is different from a press release
- Lines to take are different from a GRI Fiche
- Technical annex for a request for offer
- ...

Think about your audience

- Adapt messages/style
- Some need more strategic info, some more technical

Use the right format

Legiswrite/eEDIT/EUROLOOK/Other templates





Legislative Work

Planning

Preparation

Consultation

Decision

- Political validation
 - Type of initiative
- Better Regulation
- InterService Steering Group
- Comitology Committees/Expert Groups
- Drafting (Legiswrite/eEdit/Style Guide)
- Inter-Service Consultation
- Data Protection (EDPS)
- Adoption by College

European European

Besides

- Press release communication
 - Prepare timely
- Inter-Institutional Negotiations
 - "GRI" procedure
- Briefings Parliamentary questions
- Meetings with lobbyists (EMTool)
- Development of customs/tax systems
- Publication of studies
- Contracts finance
- Collaboration tools



CRISIS Management & Business Continuity

MY RESPONSIBILITIES

- to be aware of the contents of the Business Continuity Plan (BCP) and of the consequences when my activities are interrupted;
- to update my contact details in Sysper, to know how the telephone cascade in my unit works and to follow the instructions of my hierarchy;
- to know the location of the nearest exit in case of evacuation.



Benefitting from Coaching@work

- □ What is Coaching all about?
- Learning, Self-improvement, Self-awareness, Growing, Actualizing Your Potential
- □ What kind of issues can you get Coaching for?
 - You want develop your capacity to manage change and challenges
 - You would like a better work/life balance; better manage/deal with your workload
 - You want to use your strengths in a more focused way
 - You want to contribute in a way which is more fulfilling and uses best your talents
 - > You would like to be better understood by others/influence others
 - You would like to improve your relationship with hierarchy/peer colleagues
- ☐ How would you ideally like to feel at work? What do you think you would need to get there? Coaching can support you in your work and wellbeing@work.

<u>Circa 80 Internal Coaches @COM - Do not hesitate to reach out:</u>

Commission's corporate website <u>Coaching (europa.eu)</u> or Internal TAXUD Coaches:

Caroline EDERY: <u>Caroline.Edery@ec.europa.eu</u>

Caroline KRAFT: <u>Caroline.KRAFT@ec.europa.eu</u>

Gaelle GARNIER: Gaelle.Garnier@ec.europa.eu

Mieke VANDERSTRAETEN Mieke.VANDERSTRAETEN@ec.europa.eu



EMAILS and so

- SUBJECT: Add a clear subject title
 Use « FOR INFO », « FOR ACTION », ...
- TO/CC: not too few, not too many
- MESSAGE: be concise, clear and re-read
- MEETING INVITATIONS
 - Check outlook calendars
 - Explain the purpose of your invitation
- KEEP TALKING TO EACH OTHER

new year greetings and asking for help

European Commission

Useful Links

- My TAXUD Intranet and EUROPA pages
- Annual Activity Report and Management Plan
- GoPRO; Better Regulation
- DECIDE tool (via Intracomm)
- Comitology Register internal, external, manual
- Expert Register internal, external
- TAXUD Intranet on Document Management
- TAXUD's <u>Studies' Management Tool</u>
- Business continuity/Crisis Management
- Coaching



